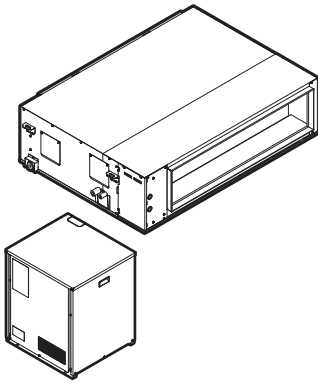




# Installer and user reference guide

## VRV IV heat pump for indoor installation





**RKXYQ5TAY1B**  
**RDXYQ5TAV1B**

Installer and user reference guide  
VRV IV heat pump for indoor installation

English

## Table of Contents

|                          |  |           |  |  |
|--------------------------|--|-----------|--|--|
| <b>1</b>                 | <b>General safety precautions</b>                                | <b>3</b>  |  |  |
| 1.1                      | About the documentation  | 3         |  |  |
| 1.1.1                    | Meaning of warnings and symbols                                  | 3         |  |  |
| 1.2                      | For the user   | 4         |  |  |
| 1.3                      | For the installer  | 4         |  |  |
| 1.3.1                    | General  | 4         |  |  |
| 1.3.2                    | Installation site  | 5         |  |  |
| 1.3.3                    | Refrigerant  | 5         |  |  |
| 1.3.4                    | Brine  | 6         |  |  |
| 1.3.5                    | Water  | 6         |  |  |
| 1.3.6                    | Electrical   | 6         |  |  |
| <b>2</b>                 | <b>About the documentation</b>                                   | <b>7</b>  |  |  |
| 2.1                      | About this document  | 7         |  |  |
| <b>For the installer</b> |  | <b>7</b>  |  |  |
| <b>3</b>                 | <b>About the box</b>   | <b>7</b>  |  |  |
| 3.1                      | Overview: About the box  | 7         |  |  |
| 3.2                      | Compressor unit  | 8         |  |  |
| 3.2.1                    | To unpack the compressor unit                                    | 8         |  |  |
| 3.2.2                    | To handle the compressor unit                                    | 8         |  |  |
| 3.2.3                    | To remove the accessories from the compressor unit               | 8         |  |  |
| 3.2.4                    | To remove the transportation EPS                                 | 8         |  |  |
| 3.3                      | Heat exchanger unit  | 8         |  |  |
| 3.3.1                    | To unpack the heat exchanger unit                                | 8         |  |  |
| 3.3.2                    | To handle the heat exchanger unit                                | 8         |  |  |
| 3.3.3                    | To remove the accessories from the heat exchanger unit           | 9         |  |  |
| 3.3.4                    | To remove the transportation sheet                               | 9         |  |  |
| <b>4</b>                 | <b>About the units and options</b>                               | <b>9</b>  |  |  |
| 4.1                      | Overview: About the units and options                            | 9         |  |  |
| 4.2                      | Identification   | 9         |  |  |
| 4.2.1                    | Identification label: Compressor unit                            | 9         |  |  |
| 4.2.2                    | Identification label: Heat exchanger unit                        | 9         |  |  |
| 4.3                      | About the compressor unit and heat exchanger unit                | 10        |  |  |
| 4.4                      | System layout  | 10        |  |  |
| 4.5                      | Combining units and options                                      | 10        |  |  |
| 4.5.1                    | About combining units and options                                | 10        |  |  |
| 4.5.2                    | Possible combinations of indoor units                            | 10        |  |  |
| 4.5.3                    | Possible options for the compressor unit and heat exchanger unit | 10        |  |  |
| <b>5</b>                 | <b>Preparation</b>   | <b>11</b> |  |  |
| 5.1                      | Overview: Preparation  | 11        |  |  |
| 5.2                      | Preparing installation site                                      | 11        |  |  |
| 5.2.1                    | Installation site requirements of the compressor unit            | 12        |  |  |
| 5.2.2                    | Installation site requirements of the heat exchanger unit        | 12        |  |  |
| 5.2.3                    | Securing safety against refrigerant leaks                        | 13        |  |  |
| 5.3                      | Preparing refrigerant piping                                     | 14        |  |  |
| 5.3.1                    | Refrigerant piping requirements                                  | 14        |  |  |
| 5.3.2                    | Refrigerant piping material                                      | 14        |  |  |
| 5.3.3                    | To select the piping size  | 14        |  |  |
| 5.3.4                    | To select refrigerant branch kits                                | 15        |  |  |
| 5.3.5                    | Refrigerant piping length and height difference                  | 15        |  |  |
| 5.4                      | Preparing electrical wiring                                      | 15        |  |  |
| 5.4.1                    | About electrical compliance                                      | 15        |  |  |
| 5.4.2                    | Safety device requirements                                       | 15        |  |  |
| <b>6</b>                 | <b>Installation</b>  | <b>16</b> |  |  |
| 6.1                      | Overview: Installation   | 16        |  |  |
| 6.2                      | Opening the units  | 16        |  |  |
| 6.2.1                    | About opening the units  | 16        |  |  |
| 6.2.2                    | To open the compressor unit                                      | 16        |  |  |
| 6.2.3                    | To open the switch box cover of the heat exchanger unit          | 17        |  |  |
| 6.3                      | Mounting the compressor unit                                     | 17        |  |  |
| 6.3.1                    | Precautions when mounting the compressor unit                    | 17        |  |  |
| 6.3.2                    | Guidelines when installing the compressor unit                   | 17        |  |  |
| 6.4                      | Mounting the heat exchanger unit                                 | 17        |  |  |
| 6.4.1                    | Precautions when mounting the heat exchanger unit                | 17        |  |  |
| 6.4.2                    | Guidelines when installing the heat exchanger unit               | 17        |  |  |
| 6.4.3                    | Guidelines when installing the ducting                           | 17        |  |  |
| 6.4.4                    | Guidelines when installing the drain piping                      | 18        |  |  |
| 6.5                      | Connecting the refrigerant piping                                | 19        |  |  |
| 6.5.1                    | About connecting the refrigerant piping                          | 19        |  |  |
| 6.5.2                    | Precautions when connecting the refrigerant piping               | 19        |  |  |
| 6.5.3                    | Pipe bending guidelines  | 19        |  |  |
| 6.5.4                    | To braze the pipe end  | 19        |  |  |
| 6.5.5                    | Using the stop valve and service port                            | 20        |  |  |
| 6.5.6                    | To remove the pinched pipes                                      | 20        |  |  |
| 6.5.7                    | To connect the refrigerant piping to the compressor unit         | 21        |  |  |
| 6.5.8                    | To connect the refrigerant piping to the heat exchanger unit     | 22        |  |  |
| 6.5.9                    | To connect the refrigerant branching kit                         | 22        |  |  |
| 6.6                      | Checking the refrigerant piping                                  | 23        |  |  |
| 6.6.1                    | About checking the refrigerant piping                            | 23        |  |  |
| 6.6.2                    | Checking refrigerant piping: General guidelines                  | 23        |  |  |
| 6.6.3                    | Checking refrigerant piping: Setup                               | 23        |  |  |
| 6.6.4                    | To perform a leak test   | 24        |  |  |
| 6.6.5                    | To perform vacuum drying   | 24        |  |  |
| 6.7                      | To insulate the refrigerant piping                               | 24        |  |  |
| 6.8                      | Charging refrigerant   | 25        |  |  |
| 6.8.1                    | About charging refrigerant                                       | 25        |  |  |
| 6.8.2                    | Precautions when charging refrigerant                            | 25        |  |  |
| 6.8.3                    | To determine the additional refrigerant amount                   | 25        |  |  |
| 6.8.4                    | To charge refrigerant  | 25        |  |  |
| 6.8.5                    | Error codes when charging refrigerant                            | 27        |  |  |
| 6.8.6                    | To fix the fluorinated greenhouse gases label                    | 27        |  |  |
| 6.9                      | Connecting the electrical wiring                                 | 27        |  |  |
| 6.9.1                    | About connecting the electrical wiring                           | 27        |  |  |
| 6.9.2                    | Precautions when connecting electrical wiring                    | 28        |  |  |
| 6.9.3                    | Guidelines when connecting the electrical wiring                 | 28        |  |  |
| 6.9.4                    | To connect the electrical wiring on the compressor unit          | 29        |  |  |
| 6.9.5                    | To connect the electrical wiring on the heat exchanger unit      | 30        |  |  |
| 6.10                     | Finishing the compressor unit installation                       | 30        |  |  |
| 6.10.1                   | To finish the transmission wiring                                | 30        |  |  |
| 6.10.2                   | To close the compressor unit                                     | 30        |  |  |
| 6.11                     | Finishing the heat exchanger unit installation                   | 31        |  |  |
| 6.11.1                   | To close the heat exchanger unit                                 | 31        |  |  |
| <b>7</b>                 | <b>Configuration</b>   | <b>31</b> |  |  |
| 7.1                      | Overview: Configuration  | 31        |  |  |
| 7.2                      | Making field settings  | 31        |  |  |
| 7.2.1                    | About making field settings                                      | 31        |  |  |
| 7.2.2                    | To access the field setting components                           | 31        |  |  |
| 7.2.3                    | Field setting components   | 31        |  |  |
| 7.2.4                    | To access mode 1 or 2  | 32        |  |  |
| 7.2.5                    | To use mode 1 (and default situation)                            | 32        |  |  |
| 7.2.6                    | To use mode 2  | 32        |  |  |
| 7.2.7                    | Mode 1 (and default situation): Monitoring settings              | 33        |  |  |
| 7.2.8                    | Mode 2: Field settings   | 33        |  |  |
| 7.3                      | Energy saving and optimum operation                              | 35        |  |  |
| 7.3.1                    | Available main operation methods                                 | 36        |  |  |
| 7.3.2                    | Available comfort settings                                       | 36        |  |  |
| 7.3.3                    | Example: Automatic mode during cooling                           | 37        |  |  |
| 7.3.4                    | Example: Automatic mode during heating                           | 37        |  |  |
| <b>8</b>                 | <b>Commissioning</b>   | <b>38</b> |  |  |
| 8.1                      | Overview: Commissioning  | 38        |  |  |
| 8.2                      | Precautions when commissioning                                   | 38        |  |  |

|           |   |           |              |   |           |
|-----------|---|-----------|--------------|---|-----------|
| 8.3       | Checklist before commissioning .....  | 38        | 19.4         | After-sales service and warranty .....  | 50        |
| 8.4       | Checklist during commissioning .....  | 39        | 19.4.1       | Warranty period .....   | 50        |
| 8.4.1     | About test run .....  | 39        | 19.4.2       | Recommended maintenance and inspection .....  | 50        |
| 8.4.2     | To perform a test run (7-segments display) .....                                  | 39        | 19.4.3       | Recommended maintenance and inspection cycles .....   | 50        |
| 8.4.3     | Correcting after abnormal completion of the test run ..                           | 39        | 19.4.4       | Shortened maintenance and replacement cycles .....  | 51        |
| 8.4.4     | Operating the unit .....  | 40        |              |   |           |
| <b>9</b>  | <b>Hand-over to the user</b> .....  | <b>40</b> | <b>20</b>    | <b>Troubleshooting</b> .....  | <b>51</b> |
| <b>10</b> | <b>Maintenance and service</b> .....  | <b>40</b> | 20.1         | Error codes: Overview .....   | 52        |
| 10.1      | Overview: Maintenance and service .....   | 40        | 20.2         | Symptoms that are NOT system malfunctions .....   | 53        |
| 10.2      | Maintenance safety precautions .....  | 40        | 20.2.1       | Symptom: The system does not operate .....  | 53        |
| 10.2.1    | To prevent electrical hazards .....   | 40        | 20.2.2       | Symptom: Cool/Heat cannot be changed over .....   | 53        |
| 10.3      | Checklist for yearly maintenance of the heat exchanger unit .....                 | 40        | 20.2.3       | Symptom: Fan operation is possible, but cooling and heating do not work .....   | 53        |
| 10.4      | About service mode operation .....  | 40        | 20.2.4       | Symptom: The fan strength does not correspond to the setting .....  | 53        |
| 10.4.1    | To use vacuum mode .....  | 40        | 20.2.5       | Symptom: The fan direction does not correspond to the setting .....   | 53        |
| 10.4.2    | To recover refrigerant .....  | 41        | 20.2.6       | Symptom: White mist comes out of a unit (Indoor unit) .....   | 53        |
| <b>11</b> | <b>Troubleshooting</b> .....  | <b>41</b> | 20.2.7       | Symptom: White mist comes out of a unit (Indoor unit, heat exchanger unit) .....  | 53        |
| 11.1      | Overview: Troubleshooting .....   | 41        | 20.2.8       | Symptom: The user interface display reads "U4" or "U5" and stops, but then restarts after a few minutes ..  | 53        |
| 11.2      | Precautions when troubleshooting .....  | 41        | 20.2.9       | Symptom: Noise of air conditioners (Indoor unit, heat exchanger unit) .....   | 53        |
| 11.3      | Solving problems based on error codes .....                                       | 41        | 20.2.10      | Symptom: Noise of air conditioners (Indoor unit, compressor unit, heat exchanger unit) .....  | 53        |
| 11.3.1    | Error codes: Overview .....   | 41        | 20.2.11      | Symptom: Noise of air conditioners (compressor unit, heat exchanger unit) .....   | 53        |
| <b>12</b> | <b>Disposal</b> .....   | <b>43</b> | 20.2.12      | Symptom: Dust comes out of the heat exchanger unit .....  | 53        |
| <b>13</b> | <b>Technical data</b> .....   | <b>43</b> | 20.2.13      | Symptom: The units can give off odours .....  | 53        |
| 13.1      | Piping diagram: Compressor unit and heat exchanger unit .....                     | 44        | 20.2.14      | Symptom: The heat exchanger unit fan does not spin ..   | 54        |
| 13.2      | Wiring diagram: Compressor unit .....   | 44        | 20.2.15      | Symptom: The display shows "88" .....   | 54        |
| 13.3      | Wiring diagram: Heat exchanger unit .....   | 45        | 20.2.16      | Symptom: The compressor in the compressor unit does not stop after a short heating operation .....  | 54        |
|           |   |           | 20.2.17      | Symptom: The inside of a compressor unit is warm even when the unit has stopped .....   | 54        |
|           |   |           | 20.2.18      | Symptom: Hot air can be felt when the indoor unit is stopped .....  | 54        |
|           |   |           | <b>21</b>    | <b>Relocation</b> .....   | <b>54</b> |
|           |   |           | <b>22</b>    | <b>Disposal</b> .....   | <b>54</b> |
|           |   |           | <b>23</b>    | <b>Glossary</b> .....   | <b>54</b> |
|           |   |           | <b>1</b>     | <b>General safety precautions</b>   |           |
|           |   |           | <b>1.1</b>   | <b>About the documentation</b>  |           |
|           |   |           |              | <ul style="list-style-type: none"> <li>The original documentation is written in English. All other languages are translations.</li> <li>The precautions described in this document cover very important topics, follow them carefully.</li> <li>The installation of the system, and all activities described in the installation manual and the installer reference guide must be performed by an authorized installer.</li> </ul>  |           |
|           |   |           | <b>1.1.1</b> | <b>Meaning of warnings and symbols</b>  |           |
|           |   |           |              | <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;">  <b>DANGER</b><br/> Indicates a situation that results in death or serious injury. </div> <div style="border: 1px solid black; padding: 5px;">  <b>DANGER: RISK OF ELECTROCUTION</b><br/> Indicates a situation that could result in electrocution. </div> |           |
| <b>14</b> | <b>About the system</b> .....   | <b>45</b> |              |   |           |
| 14.1      | System layout .....   | 45        |              |   |           |
| <b>15</b> | <b>User interface</b> .....   | <b>46</b> |              |   |           |
| <b>16</b> | <b>Before operation</b> .....   | <b>46</b> |              |   |           |
| <b>17</b> | <b>Operation</b> .....  | <b>46</b> |              |   |           |
| 17.1      | Operation range .....   | 46        |              |   |           |
| 17.2      | Operating the system .....  | 46        |              |   |           |
| 17.2.1    | About operating the system .....  | 46        |              |   |           |
| 17.2.2    | About cooling, heating, fan only, and automatic operation .....                   | 46        |              |   |           |
| 17.2.3    | About the heating operation .....   | 46        |              |   |           |
| 17.2.4    | To operate the system (WITHOUT cool/heat changeover remote control switch) .....  | 47        |              |   |           |
| 17.2.5    | To operate the system (WITH cool/heat changeover remote control switch) .....     | 47        |              |   |           |
| 17.3      | Using the dry program .....   | 47        |              |   |           |
| 17.3.1    | About the dry program .....   | 47        |              |   |           |
| 17.3.2    | To use the dry program (WITHOUT cool/heat changeover remote control switch) ..... | 47        |              |   |           |
| 17.3.3    | To use the dry program (WITH cool/heat changeover remote control switch) .....    | 48        |              |   |           |
| 17.4      | Adjusting the air flow direction .....  | 48        |              |   |           |
| 17.4.1    | About the air flow flap .....   | 48        |              |   |           |
| 17.5      | Setting the master user interface .....   | 48        |              |   |           |
| 17.5.1    | About setting the master user interface .....                                     | 48        |              |   |           |
| 17.5.2    | To designate the master user interface (VRV DX) .....                             | 48        |              |   |           |
| 17.5.3    | About control systems .....   | 48        |              |   |           |
| <b>18</b> | <b>Energy saving and optimum operation</b> .....                                  | <b>49</b> |              |   |           |
| 18.1      | Available main operation methods .....  | 49        |              |   |           |
| 18.2      | Available comfort settings .....  | 49        |              |   |           |
| <b>19</b> | <b>Maintenance and service</b> .....  | <b>49</b> |              |   |           |
| 19.1      | Maintenance after a long stop period .....  | 50        |              |   |           |
| 19.2      | Maintenance before a long stop period .....                                       | 50        |              |   |           |
| 19.3      | About the refrigerant .....   | 50        |              |   |           |

# 1 General safety precautions



## DANGER: RISK OF BURNING

Indicates a situation that could result in burning because of extreme hot or cold temperatures.



## DANGER: RISK OF EXPLOSION

Indicates a situation that could result in explosion.



## WARNING

Indicates a situation that could result in death or serious injury.



## WARNING: FLAMMABLE MATERIAL



## CAUTION

Indicates a situation that could result in minor or moderate injury.



## NOTICE

Indicates a situation that could result in equipment or property damage.



## INFORMATION

Indicates useful tips or additional information.

| Symbol | Explanation  |
|--------|--|
|        | Before installation, read the installation and operation manual, and the wiring instruction sheet. |
|        | Before performing maintenance and service tasks, read the service manual.                          |
|        | For more information, see the installer and user reference guide.                                  |

## 1.2 For the user

- If you are not sure how to operate the unit, contact your installer.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.



## WARNING

To prevent electric shocks or fire:

- Do NOT rinse the unit.
- Do NOT operate the unit with wet hands.
- Do NOT place any objects containing water on the unit.



## NOTICE

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.

- Units are marked with the following symbol:



This means that electrical and electronic products may not be mixed with unsorted household waste. Do NOT try to dismantle the system yourself: the dismantling of the system, treatment of the refrigerant, of oil and of other parts must be done by an authorized installer and must comply with applicable legislation. Units must be treated at a specialized treatment facility for reuse, recycling and recovery. By ensuring this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health. For more information, contact your installer or local authority.

- Batteries are marked with the following symbol:



This means that the batteries may not be mixed with unsorted household waste. If a chemical symbol is printed beneath the symbol, this chemical symbol means that the battery contains a heavy metal above a certain concentration. Possible chemical symbols are: Pb: lead (>0.004%). Waste batteries must be treated at a specialized treatment facility for reuse. By ensuring waste batteries are disposed of correctly, you will help to prevent potential negative consequences for the environment and human health.

## 1.3 For the installer

### 1.3.1 General

If you are not sure how to install or operate the unit, contact your dealer.



## NOTICE

Improper installation or attachment of equipment or accessories could result in electric shock, short-circuit, leaks, fire or other damage to the equipment. Only use accessories, optional equipment and spare parts made or approved by Daikin.



## WARNING

Make sure installation, testing and applied materials comply with applicable legislation (on top of the instructions described in the Daikin documentation).



## CAUTION

Wear adequate personal protective equipment (protective gloves, safety glasses,...) when installing, maintaining or servicing the system.



## WARNING

Tear apart and throw away plastic packaging bags so that nobody, especially children, can play with them. Possible risk: suffocation.



## DANGER: RISK OF BURNING

- Do NOT touch the refrigerant piping, water piping or internal parts during and immediately after operation. It could be too hot or too cold. Give it time to return to normal temperature. If you must touch it, wear protective gloves.
- Do NOT touch any accidental leaking refrigerant.



## WARNING

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.



## CAUTION

Do NOT touch the air inlet or aluminium fins of the unit.



## NOTICE

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.



## NOTICE

Works executed on the outdoor unit are best done under dry weather conditions to avoid water ingress.

In accordance with the applicable legislation, it might be necessary to provide a logbook with the product containing at least: information on maintenance, repair work, results of tests, stand-by periods,...

Also, at least, following information must be provided at an accessible place at the product:

- Instructions for shutting down the system in case of an emergency
- Name and address of fire department, police and hospital
- Name, address and day and night telephone numbers for obtaining service

In Europe, EN378 provides the necessary guidance for this logbook.

### 1.3.2 Installation site

- Provide sufficient space around the unit for servicing and air circulation.
- Make sure the installation site withstands the unit's weight and vibration.
- Make sure the area is well ventilated. Do NOT block any ventilation openings.
- Make sure the unit is level.

Do NOT install the unit in the following places:

- In potentially explosive atmospheres.
- In places where there is machinery that emits electromagnetic waves. Electromagnetic waves may disturb the control system, and cause malfunction of the equipment.
- In places where there is a risk of fire due to the leakage of flammable gases (example: thinner or gasoline), carbon fibre, ignitable dust.
- In places where corrosive gas (example: sulphurous acid gas) is produced. Corrosion of copper pipes or soldered parts may cause the refrigerant to leak.

### 1.3.3 Refrigerant

If applicable. See the installation manual or installer reference guide of your application for more information.



## NOTICE

Make sure refrigerant piping installation complies with applicable legislation. In Europe, EN378 is the applicable standard.



## NOTICE

Make sure the field piping and connections are not subjected to stress.



## WARNING

During tests, NEVER pressurize the product with a pressure higher than the maximum allowable pressure (as indicated on the nameplate of the unit).



## WARNING

Take sufficient precautions in case of refrigerant leakage. If refrigerant gas leaks, ventilate the area immediately. Possible risks:

- Excessive refrigerant concentrations in a closed room can lead to oxygen deficiency.
- Toxic gas may be produced if refrigerant gas comes into contact with fire.



## DANGER: RISK OF EXPLOSION

**Pump down – Refrigerant leakage.** If you want to pump down the system, and there is a leakage in the refrigerant circuit:

- Do NOT use the unit's automatic pump down function, with which you can collect all refrigerant from the system into the outdoor unit. **Possible consequence:** Self-combustion and explosion of the compressor because of air going into the operating compressor.
- Use a separate recovery system so that the unit's compressor does NOT have to operate.



## WARNING

Always recover the refrigerant. Do NOT release them directly into the environment. Use a vacuum pump to evacuate the installation.



## NOTICE

After all the piping has been connected, make sure there is no gas leak. Use nitrogen to perform a gas leak detection.



## NOTICE


- To avoid compressor breakdown, do NOT charge more than the specified amount of refrigerant.
- When the refrigerant system is to be opened, refrigerant must be treated according to the applicable legislation.




## WARNING

Make sure there is no oxygen in the system. Refrigerant may only be charged after performing the leak test and the vacuum drying.

- In case re-charge is required, refer to the nameplate of the unit. It states the type of refrigerant and necessary amount.
- The unit is factory charged with refrigerant and depending on pipe sizes and pipe lengths some systems require additional charging of refrigerant.
- Only use tools exclusively for the refrigerant type used in the system, this to ensure pressure resistance and prevent foreign materials from entering into the system.
- Charge the liquid refrigerant as follows:

| If  | Then  |
|---|---|
| A siphon tube is present (i.e., the cylinder is marked with "Liquid filling siphon attached") | Charge with the cylinder upright.  |

# 1 General safety precautions

| If                           | Then   |
|------------------------------|--|
| A siphon tube is NOT present | Charge with the cylinder upside down.<br> |

- Open refrigerant cylinders slowly.
- Charge the refrigerant in liquid form. Adding it in gas form may prevent normal operation.

## CAUTION

When the refrigerant charging procedure is done or when pausing, close the valve of the refrigerant tank immediately. If the valve is not closed immediately, remaining pressure might charge additional refrigerant.  
**Possible consequence:** Incorrect refrigerant amount.

### 1.3.4 Brine

If applicable. See the installation manual or installer reference guide of your application for more information.

## WARNING

The selection of the brine MUST be in accordance with the applicable legislation.

## WARNING

Take sufficient precautions in case of brine leakage. If brine leaks, ventilate the area immediately and contact your local dealer.

## WARNING

The ambient temperature inside the unit can get much higher than that of the room, e.g. 70°C. In case of a brine leak, hot parts inside the unit can create a hazardous situation.

## WARNING

The use and installation of the application MUST comply with the safety and environmental precautions specified in the applicable legislation.

### 1.3.5 Water

If applicable. See the installation manual or installer reference guide of your application for more information.

## NOTICE

Make sure water quality complies with EU directive 98/83 EC.

### 1.3.6 Electrical



## DANGER: RISK OF ELECTROCUTION

- Turn OFF all power supply before removing the switch box cover, connecting electrical wiring or touching electrical parts.
- Disconnect the power supply for more than 1 minute, and measure the voltage at the terminals of main circuit capacitors or electrical components before servicing. The voltage MUST be less than 50 V DC before you can touch electrical components. For the location of the terminals, see the wiring diagram.
- Do NOT touch electrical components with wet hands.
- Do NOT leave the unit unattended when the service cover is removed.



## WARNING

If NOT factory installed, a main switch or other means for disconnection, having a contact separation in all poles providing full disconnection under overvoltage category III condition, MUST be installed in the fixed wiring.



## WARNING

- ONLY use copper wires.
- Make sure the field wiring complies with the applicable legislation.
- All field wiring must be performed in accordance with the wiring diagram supplied with the product.
- NEVER squeeze bundled cables and make sure they do not come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- Make sure to install earth wiring. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earth may cause electrical shock.
- Make sure to use a dedicated power circuit. NEVER use a power supply shared by another appliance.
- Make sure to install the required fuses or circuit breakers.
- Make sure to install an earth leakage protector. Failure to do so may cause electric shock or fire.
- When installing the earth leakage protector, make sure it is compatible with the inverter (resistant to high frequency electric noise) to avoid unnecessary opening of the earth leakage protector.

**NOTICE**

Precautions when laying power wiring:

- Do not connect wiring of different thicknesses to the power terminal block (slack in the power wiring may cause abnormal heat).
- When connecting wiring which is the same thickness, do as shown in the figure below.



- For wiring, use the designated power wire and connect firmly, then secure to prevent outside pressure being exerted on the terminal board.
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will damage the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.

Install power cables at least 1 metre away from televisions or radios to prevent interference. Depending on the radio waves, a distance of 1 metre may not be sufficient.

**WARNING**

- After finishing the electrical work, confirm that each electrical component and terminal inside the electrical components box is connected securely.
- Make sure all covers are closed before starting up the unit.

**NOTICE**

Only applicable if the power supply is three-phase, and the compressor has an ON/OFF starting method.

If there exists the possibility of reversed phase after a momentary black out and the power goes on and off while the product is operating, attach a reversed phase protection circuit locally. Running the product in reversed phase can break the compressor and other parts.

## 2 About the documentation

### 2.1 About this document

**Target audience**

Authorised installers + end users

**INFORMATION**

This appliance is intended to be used by expert or trained users in shops, in light industry and on farms, or for commercial use by lay persons.

**Documentation set**

This document is part of a documentation set. The complete set consists of:

- General safety precautions:**

- Safety instructions that you must read before installing
- Format: Paper (in the accessory bag of the compressor unit)

- Compressor unit installation and operation manual:**

- Installation and operation instructions
- Format: Paper (in the accessory bag of the compressor unit)

- Heat exchanger unit installation manual:**

- Installation instructions
- Format: Paper (in the accessory bag of the heat exchanger unit)

- Installer and user reference guide:**

- Preparation of the installation, reference data,...
- Detailed step-by-step instructions and background information for basic and advanced usage
- Format: Digital files on <http://www.daikineurope.com/support-and-manuals/product-information/>

Latest revisions of the supplied documentation may be available on the regional Daikin website or via your dealer.

The original documentation is written in English. All other languages are translations.

**Technical engineering data**

- A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible).
- The **full set** of latest technical data is available on the Daikin extranet (authentication required).

## For the installer

## 3 About the box

### 3.1 Overview: About the box

This chapter describes what you have to do after the boxes with the compressor unit and the heat exchanger unit are delivered on-site.

It contains information about:

- Unpacking and handling the units
- Removing the accessories from the units
- Removing the transportation EPS

Keep the following in mind:

- At delivery, the unit must be checked for damage. Any damage must be reported immediately to the carrier's claims agent.
- Bring the packed unit as close as possible to its final installation position to prevent damage during transport.
- When handling the unit, take into account the following:



Fragile, handle the unit with care.



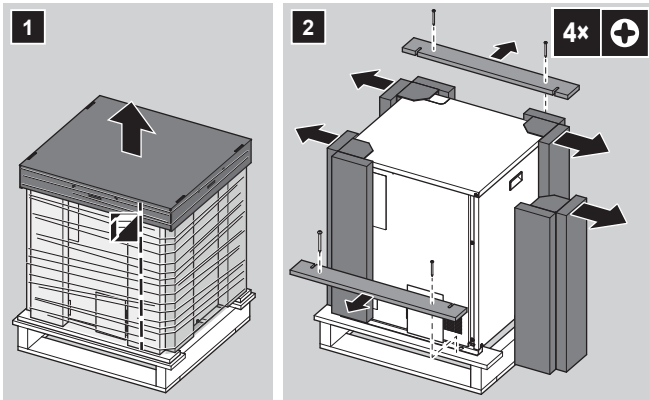
Keep the unit upright in order to avoid compressor damage.

- Choose on beforehand the path along which the unit is to be brought in.

### 3 About the box

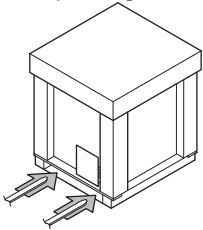
#### 3.2 Compressor unit

##### 3.2.1 To unpack the compressor unit



##### 3.2.2 To handle the compressor unit

- **With packing.** Use a forklift.

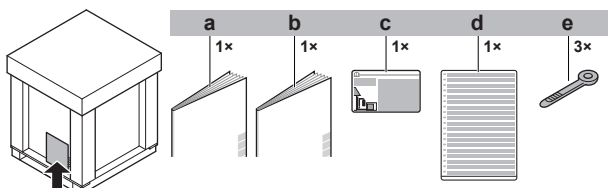


- **Without packing.** Carry the unit slowly as shown:



##### 3.2.3 To remove the accessories from the compressor unit

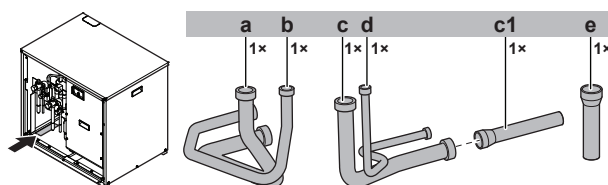
- 1 Remove the accessories (part 1).



- a General safety precautions
- b Compressor unit installation and operation manual
- c Fluorinated greenhouse gases label
- d Multilingual fluorinated greenhouse gases label
- e Cable tie

- 2 Remove the service cover. See "[6.2.2 To open the compressor unit](#)" on page 16.

- 3 Remove the accessories (part 2).



a+b Piping accessories for circuit 1 (to the heat exchanger unit)

|   |     |          |
|---|-----|----------|
| a | Gas | Ø22.2 mm |
|---|-----|----------|

|   |        |          |
|---|--------|----------|
| b | Liquid | Ø12.7 mm |
|---|--------|----------|

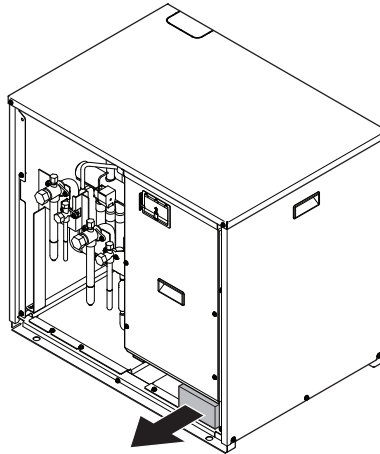
c+d+e Piping accessories for circuit 2 (to the indoor units)

|      |  |          |
|------|--|----------|
| c+c1 | Gas + Gas piping adapter (Ø19.1→15.9 mm) | Ø15.9 mm |
| d    | Liquid                                   | Ø9.5 mm  |

e Piping adapter (Ø19.1→22.2 mm) that you need when connecting piping to the heat exchanger unit

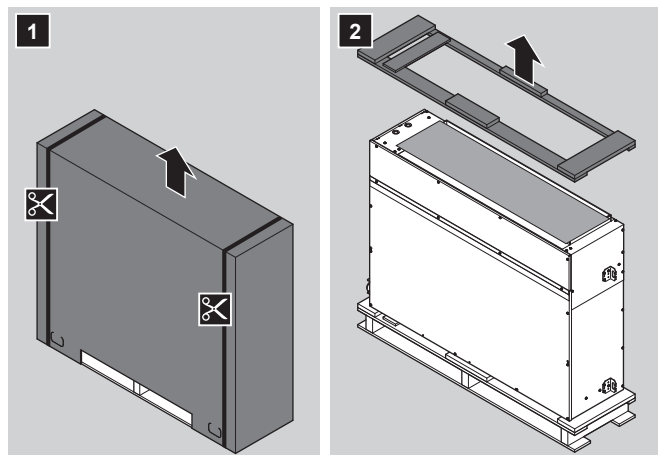
##### 3.2.4 To remove the transportation EPS

Remove the EPS. The EPS protects the unit during transport.



#### 3.3 Heat exchanger unit

##### 3.3.1 To unpack the heat exchanger unit



##### 3.3.2 To handle the heat exchanger unit

###### NOTICE

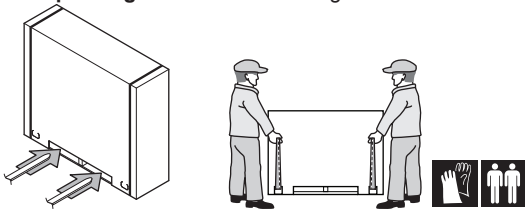
When removing the heat exchanger unit from the pallet, do NOT place the suction or discharge side of the unit on the floor. **Possible consequence:** Deformation of the suction or discharge opening.

###### CAUTION

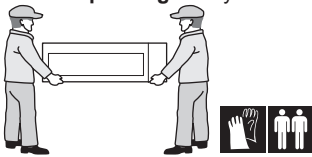
To avoid injury, do NOT touch the air inlet or aluminium fins of the unit.



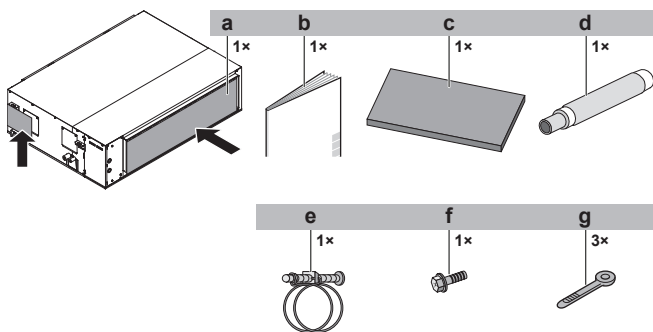
- **With packing.** Use a forklift or slings.



- **Without packing.** Carry the unit slowly as shown:



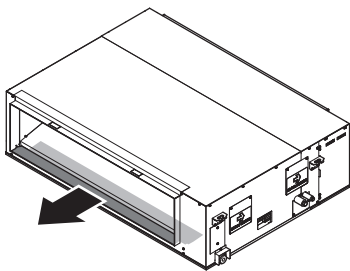
### 3.3.3 To remove the accessories from the heat exchanger unit



- a Optional filter for debris
- b Heat exchanger unit installation manual
- c Sealing pad
- d Drain hose
- e Metal clamp
- f Screw (for shield of transmission wiring) (see "6.9.5 To connect the electrical wiring on the heat exchanger unit" on page 30)
- g Cable tie

### 3.3.4 To remove the transportation sheet

Remove the sheet. The sheet protects the unit during transport.



## 4 About the units and options

### 4.1 Overview: About the units and options

This chapter contains information about:

- Identification of the compressor unit and heat exchanger unit.
- Where the compressor unit and heat exchanger unit fit in the system layout.
- With which indoor units and options you can combine the compressor unit and heat exchanger unit.

### 4.2 Identification

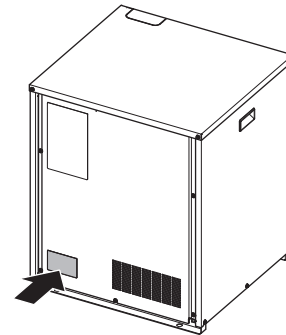


#### NOTICE

When installing or servicing several units at the same time, make sure NOT to switch the service panels between different models.

#### 4.2.1 Identification label: Compressor unit

##### Location



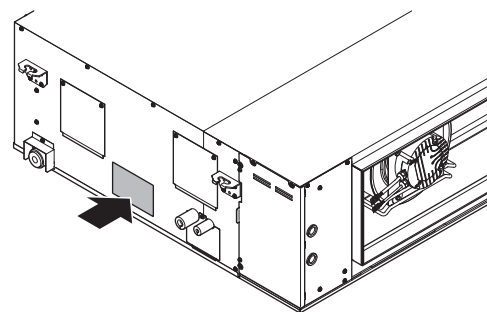
##### Model identification

Example: R K X Y Q 5 TA Y1 B [\*]

| Code | Explanation                       |
|------|-----------------------------------|
| R    | Outdoor air cooled                |
| K    | Compressor unit                   |
| X    | Heat pump (no continuous heating) |
| Y    | Single module                     |
| Q    | Refrigerant R410A                 |
| 5    | Capacity class                    |
| TA   | VRV IV series                     |
| Y1   | Power supply                      |
| B    | European market                   |
| [*]  | Minor model change indication     |

#### 4.2.2 Identification label: Heat exchanger unit

##### Location



##### Model identification

Example: R D X Y Q 5 TA V1 B [\*]

| Code | Explanation                       |
|------|-----------------------------------|
| R    | Outdoor air cooled                |
| D    | Heat exchanger unit               |
| X    | Heat pump (no continuous heating) |
| Y    | Single module                     |
| Q    | Refrigerant R410A                 |
| 5    | Capacity class                    |
| TA   | VRV IV series                     |

## 4 About the units and options

| Code | Explanation                   |
|------|-------------------------------|
| V1   | Power supply                  |
| B    | European market               |
| [*]  | Minor model change indication |

### 4.3 About the compressor unit and heat exchanger unit

This installation manual concerns the full inverter driven VRV IV heat pump for indoor installation.

The compressor unit and heat exchanger unit are intended for indoor installation and aimed for air to air heat pump applications.

| Specification  |         | 5 HP               |
|--|---------|--------------------|
| Maximum capacity   | Heating | 16.0 kW            |
|  | Cooling | 14.0 kW            |
| Outside ambient design temperature   | Heating | -20~15.5°C WB      |
|  | Cooling | -5~46°C DB         |
| Ambient design temperature of compressor unit and heat exchanger unit        |         | 5~35°C DB          |
| Maximum relative humidity around the compressor unit and heat exchanger unit | Heating | 50% <sup>(a)</sup> |
|  | Cooling | 80% <sup>(a)</sup> |

- (a) To avoid condensation and water dripping out of the unit. If the temperature or the humidity is beyond these conditions, safety devices may be put in action and the air conditioner may not operate.

### 4.4 System layout



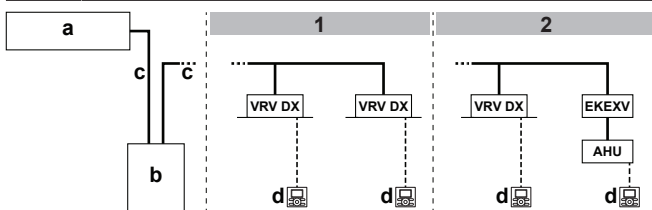
#### NOTICE

Design of the system must not be done at temperatures below -15°C.



#### INFORMATION

Not all combinations of indoor units are allowed, for guidance, see "4.5.2 Possible combinations of indoor units" on page 10.



- In case of VRV DX indoor units
  - In case of VRV DX indoor units combined with an air handling unit
- a Heat exchanger unit  
b Compressor unit  
c Refrigerant piping  
d User interface (dedicated depending on indoor unit type)
- VRV DX VRV direct expansion (DX) indoor unit  
EKE XV Expansion valve kit  
AHU Air handling unit

### 4.5 Combining units and options

#### 4.5.1 About combining units and options



#### NOTICE

To be sure your system setup (compressor unit+heat exchanger unit+indoor unit(s)) will work, you have to consult the latest technical engineering data for the VRV IV heat pump for indoor installation.

The VRV IV heat pump for indoor installation can be combined with several types of indoor units and is intended for R410A use only.

For an overview which units are available you can consult the product catalogue for the VRV IV heat pump for indoor installation.

An overview is given indicating the allowed combinations of indoor units, compressor units and heat exchanger units. Not all combinations are allowed. They are subject to rules mentioned in the technical engineering data.

#### 4.5.2 Possible combinations of indoor units

In general following type of indoor units can be connected to a VRV IV heat pump for indoor installation. The list is non-exhaustive and is depending on the combination of compressor unit, heat exchanger unit and indoor unit models.

- VRV direct expansion (DX) indoor units (air to air applications).
- AHU (air-to-air applications): EKE XV-kit+EKE QM-box required, depending on the application.
- Comfort air curtain (air-to-air applications): CYV (Biddle) series.

**Connection ratio requirements.** When selecting indoor units, the connection ratio must comply with the following requirements. For more information, see the technical engineering data.

Other combinations than those mentioned in the table are not allowed.

| Indoor units | Total CR <sup>(a)</sup> | CR per type <sup>(b)</sup> |         |
|--------------|-------------------------|----------------------------|---------|
|              |                         | VRV DX                     | AHU     |
| VRV DX       | 50~130%                 | 50~130%                    | —       |
| VRV DX + AHU | 50~110%                 | 50~110%                    | 0~60%   |
| AHU          | 90~110%                 | —                          | 90~110% |

(a) Total CR = Total indoor unit capacity connection ratio

(b) CR per type = Allowable capacity connection ratio per indoor unit type

#### 4.5.3 Possible options for the compressor unit and heat exchanger unit



#### INFORMATION

Refer to the technical engineering data for the latest option names.

#### Refrigerant branching kit

| Description   | Model name  |
|---------------|-------------|
| Refnet header | KHRQ22M29H  |
| Refnet joint  | KHRQ22M20T  |
|               | KHRQ22M29T9 |

For the selection of the optimal branching kit, please refer to "5.3.4 To select refrigerant branch kits" on page 15.

#### External control adaptor (DTA104A61/62)

To instruct specific operation with an external input coming from a central control the external control adaptor can be used. Instructions (group or individual) can be instructed for low noise operation and power consumption limitation operation.

The external control adaptor has to be installed in the indoor unit.

#### Cool/heat selector

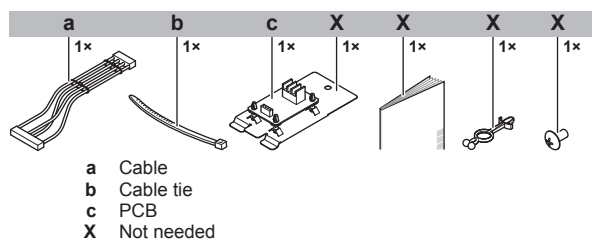
In order to control the cooling or heating operation from a central location, the following option can be connected:

| Description               | Model name             |
|---------------------------|------------------------|
| Cool/heat selector switch | KRC19-26A              |
| Cool/heat selector PCB    | BRP2A81 <sup>(a)</sup> |

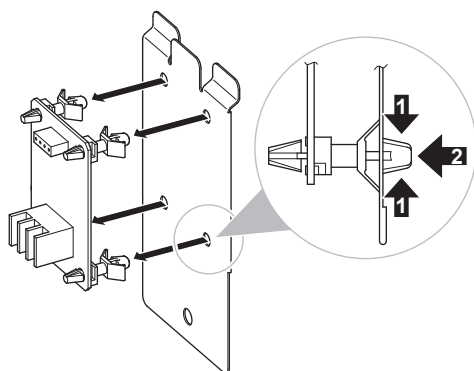
| Description                             | Model name |
|---|------------|
| With optional fixing box for the switch | KJB111A    |

(a) To install BRP2A81, proceed as follows:

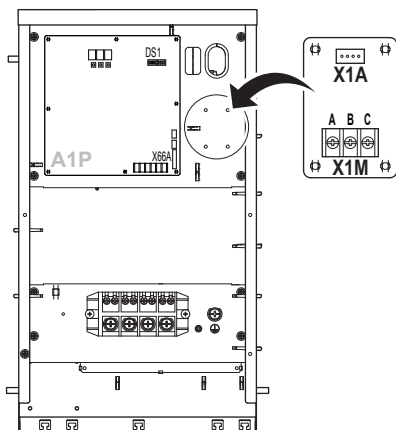
- 1 Check the components of BRP2A81. You do NOT need all of them.



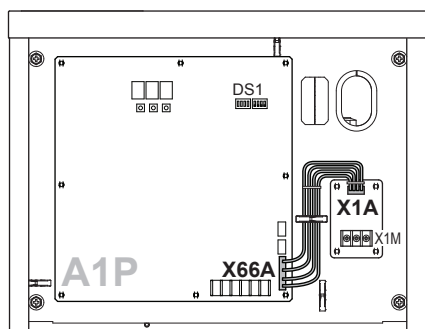
- 2 Remove the service covers of the compressor unit and the switch box. See "6.2.2 To open the compressor unit" on page 16.
- 3 Remove the mounting plate from the PCB.



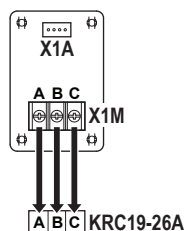
- 4 Mount the PCB.



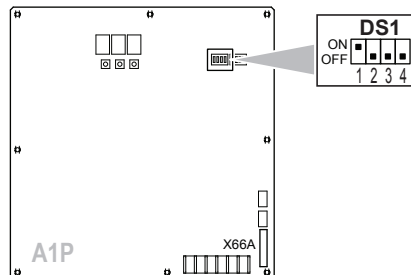
- 5 Connect the cable.



- 6 Connect the cool/heat selector switch. Tightening torque X1M (A/B/C): 0.53~0.63 N·m



- 7 Fix the cables with cable ties.
- 8 Turn ON the DIP switch (DS1-1).



- 9 Reattach the service covers. See "6.10.2 To close the compressor unit" on page 30.
- 10 Perform a test run. See the "Commissioning" chapter.

### Drain pan heater (EKDPH1RDX)

- **When.** Installation is optional. It is recommended in areas where the outside temperature is below  $-7^{\circ}\text{C}$  for more than 24 hours continuously.
- **Where.** Install the drain pan heater in the heat exchanger unit.
- **How.** See the installation instructions delivered with the drain pan heater.

### Filter for debris (delivered as accessory)

- **When.** Installation is optional. It is recommended in places where a lot of debris or dirt (example: leaves) can go into the suction ducting.
- **Where.** Install the filter in one of the following places:
  - Suction opening of the heat exchanger unit
  - Suction ducting (easier for maintenance)
- **How.** See the installation instructions attached to the filter.
- **Pressure drop over the filter:** 75 Pa at 100 m<sup>3</sup>/min

## 5 Preparation

### 5.1 Overview: Preparation

This chapter describes what you have to do and know before going on-site.

It contains information about:

- Preparing the installation site
- Preparing the refrigerant piping
- Preparing the electrical wiring

### 5.2 Preparing installation site

Do NOT install the unit in places often used as work place. In case of construction works (e.g. grinding works) where a lot of dust is created, the unit must be covered.

Choose the installation location with sufficient place for carrying the unit in and out of the site.

## 5 Preparation

### 5.2.1 Installation site requirements of the compressor unit



#### INFORMATION

Also read the following requirements:

- General installation site requirements. See the "General safety precautions" chapter.
- Refrigerant piping requirements (length, height difference). See further in this "Preparation" chapter.



#### CAUTION

Appliance not accessible to the general public, install it in a secured area, protected from easy access.

These units (compressor unit, heat exchanger unit and indoor units) are suitable for installation in a commercial and light industrial environment.



#### NOTICE

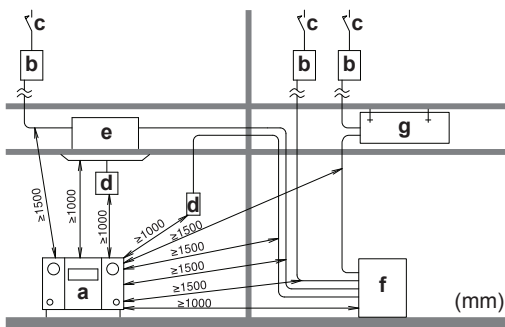
This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



#### NOTICE

The equipment described in this manual may cause electronic noise generated from radio-frequency energy. The equipment complies to specifications that are designed to provide reasonable protection against such interference. However, there is no guarantee that interference will not occur in a particular installation.

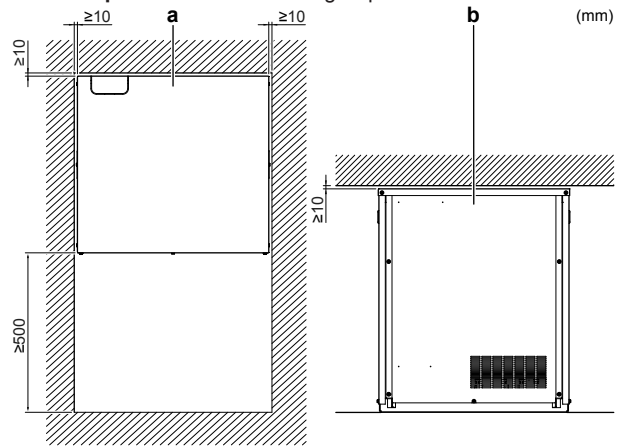
It is therefore recommended to install the equipment and electric wires keeping proper distances away from stereo equipment, personal computers, etc.



- a Personal computer or radio
- b Fuse
- c Earth leakage protector
- d User interface
- e Indoor unit
- f Compressor unit
- g Heat exchanger unit

In places with weak reception, keep distances of 3 m or more to avoid electromagnetic disturbance of other equipment and use conduit tubes for power and transmission lines.

- Service space. Mind the following requirements:



a Top view  
b Front view

- Take care that in the event of a water leak, water cannot cause any damage to the installation space and surroundings.
- Choose a location where the hot/cold air discharged from the unit or the operation noise, will NOT disturb anyone.

Do NOT install the unit in the following places:

- Sound sensitive areas (e.g. near a bedroom), so that the operation noise will cause no trouble.  
Note: If the sound is measured under actual installation conditions, the measured value might be higher than the sound pressure level mentioned in Sound spectrum in the data book due to environmental noise and sound reflections.
- In places where a mineral oil mist, spray or vapour may be present in the atmosphere. Plastic parts may deteriorate and fall off or cause water leakage.

It is NOT recommended to install the unit in the following places because it may shorten the life of the unit:

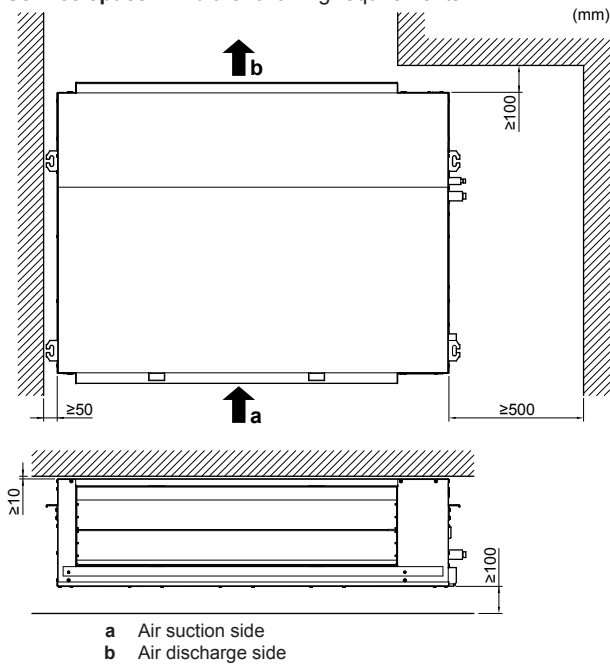
- Where the voltage fluctuates a lot
- In vehicles or vessels
- Where acidic or alkaline vapour is present

### 5.2.2 Installation site requirements of the heat exchanger unit

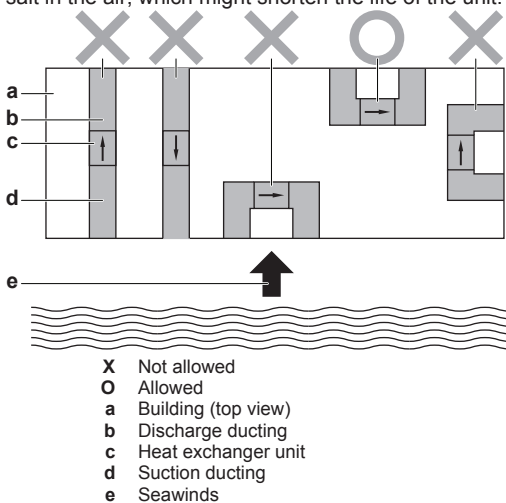
The heat exchanger unit has the same installation site requirements as the compressor unit, and a few additional ones:

- Heat exchanger fins are sharp and injury is possible. Choose an installation location where there is no risk for injury (especially in areas where children play).

- **Service space.** Mind the following requirements:



- **Protective guards.** Make sure to install protective guards on the suction and discharge side to prevent somebody from touching the fan blades or heat exchanger.
- **Air flow.** Make sure nothing blocks the air flow.
- **Drainage.** Make sure condensation water can be evacuated properly.
- **Seaside installation.** Do NOT install directly exposed to seawinds. This is to prevent corrosion caused by high levels of salt in the air, which might shorten the life of the unit.



## 5.2.3 Securing safety against refrigerant leaks

### About safety against refrigerant leaks

The installer and system specialist shall secure safety against leakage according to local regulations or standards. The following standards may be applicable if local regulations are not available.

This system uses R410A as refrigerant. R410A itself is an entirely safe non-toxic, non-combustible refrigerant. Nevertheless care must be taken to ensure that the system is installed in a room which is sufficiently large. This assures that the maximum concentration level of refrigerant gas is not exceeded, in the unlikely event of major leak in the system and this in accordance to the local applicable regulations and standards.

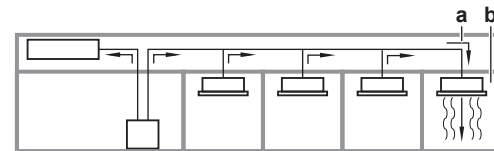
### About the maximum concentration level

The maximum charge of refrigerant and the calculation of the maximum concentration of refrigerant is directly related to the humanly occupied space in to which it could leak.

The unit of measurement of the concentration is  $\text{kg/m}^3$  (the weight in kg of the refrigerant gas in  $1 \text{ m}^3$  volume of the occupied space).

Compliance to the local applicable regulations and standards for the maximum allowable concentration level is required.

According to the appropriate European Standard, the maximum allowed concentration level of refrigerant to a humanly space for R410A is limited to  $0.44 \text{ kg/m}^3$ .



Pay special attention to places, such as basements etc., where refrigerant can stay, since refrigerant is heavier than air.

### To check the maximum concentration level

Check the maximum concentration level in accordance with steps 1 to 4 below and take whatever action is necessary to comply.

- 1 Calculate the amount of refrigerant (kg) charged to each system separately.

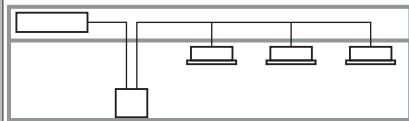
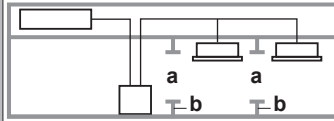
| Formula | A+B=C   |
|---------|---|
| A       | Amount of refrigerant in a single unit system (amount of refrigerant with which the system is charged before leaving the factory) |
| B       | Additional charging amount (amount of refrigerant added locally)  |
| C       | Total amount of refrigerant (kg) in the system  |



#### NOTICE

Where a single refrigerant facility is divided into 2 entirely independent refrigerant systems, use the amount of refrigerant with which each separate system is charged.

- 2 Calculate the volume of the room ( $\text{m}^3$ ) where the unit is installed. In a case such as the following, calculate the volume of (D), (E) as a single room or as the smallest room.

|   |   |
|---|---|
| D | Where there are no smaller room divisions:<br>  |
| E | Where there is a room division, but there is an opening between the rooms sufficiently large to permit a free flow of air back and forth:<br><br>a Opening between the rooms<br>b Partition (Where there is an opening without a door or where there are openings above and below the door which are each equivalent in size to 0.15% or more of the floor area.) |

## 5 Preparation

- 3 Calculate the refrigerant density using the results of the calculations in steps 1 and 2 above. If the result of the above calculation exceeds the maximum concentration level, a ventilation opening to the adjacent room shall be made.

| Formula | F/G≤H  |
|---------|--|
| F       | Total volume of refrigerant in the refrigerant system                      |
| G       | Size (m <sup>3</sup> ) of smallest room in which there is a unit installed |
| H       | Maximum concentration level (kg/m <sup>3</sup> )                           |

- 4 Calculate the refrigerant density taking the volume of the room where the unit is installed and the adjacent room. Install ventilation openings in the door of adjacent rooms until the refrigerant density is smaller than the maximum concentration level.

### 5.3 Preparing refrigerant piping

#### 5.3.1 Refrigerant piping requirements



##### INFORMATION

Also read the precautions and requirements in the "General safety precautions" chapter.



##### NOTICE

The refrigerant R410A requires strict cautions for keeping the system clean, dry and tight.

- Clean and dry: foreign materials (including mineral oils or moisture) should be prevented from getting mixed into the system.
- Tight: R410A does not contain any chlorine, does not destroy the ozone layer, and does not reduce earth's protection against harmful ultraviolet radiation. R410A can contribute slightly to the greenhouse effect if it is released. Therefore we should take special attention to check the tightness of the installation.



##### NOTICE

The piping and other pressure-containing parts shall be suitable for refrigerant. Use phosphoric acid deoxidised seamless copper for refrigerant.

- Foreign materials inside pipes (including oils for fabrication) must be ≤30 mg/10 m.

#### 5.3.2 Refrigerant piping material

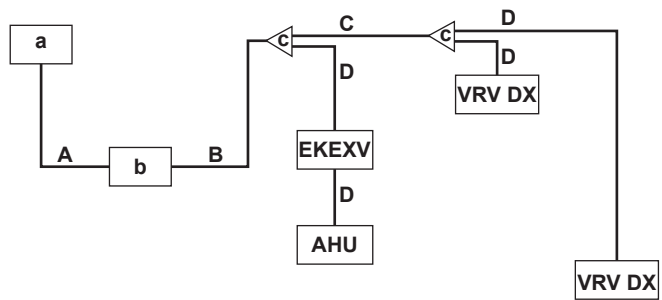
- **Piping material:** Phosphoric acid deoxidised seamless copper.
- **Piping temper grade and thickness:**

| Outer diameter (Ø) | Temper grade | Thickness (t) <sup>(a)</sup> |                  |
|--------------------|--------------|------------------------------|------------------|
| 6.4 mm (1/4")      | Annealed (O) | ≥0.80 mm                     |                  |
| 9.5 mm (3/8")      |              |                              |                  |
| 12.7 mm (1/2")     | Annealed (O) | ≥0.99 mm                     |                  |
| 15.9 mm (5/8")     |              |                              |                  |
| 19.1 mm (3/4")     |              |                              | Half hard (1/2H) |

(a) Depending on the applicable legislation and the unit's maximum working pressure (see "PS High" on the unit name plate), larger piping thickness might be required.

#### 5.3.3 To select the piping size

Determine the proper size referring to following tables and reference figure (only for indication).



- a Heat exchanger unit
- b Compressor unit
- c Refrigerant branch kit
- VRV DX VRV DX indoor unit
- EKE XV Expansion valve kit
- AHU Air handling unit
- A Piping between heat exchanger unit and compressor unit
- B Piping between compressor unit and (first) refrigerant branch kit (= main pipe)
- C Piping between refrigerant branch kits
- D Piping between refrigerant branch kit and indoor unit

In case the required pipe sizes (inch sizes) are not available, it is also allowed to use other diameters (mm sizes), taken the following into account:

- Select the pipe size nearest to the required size.
- Use the suitable adapters for the change-over from inch to mm pipes (field supply).
- The additional refrigerant calculation has to be adjusted as mentioned in "6.8.3 To determine the additional refrigerant amount" on page 25.

#### A: Piping between heat exchanger unit and compressor unit

Use the following diameters:

| Piping outer diameter size (mm) |             |
|---------------------------------|-------------|
| Gas pipe                        | Liquid pipe |
| 22.2                            | 12.7        |

#### B: Piping between compressor unit and first refrigerant branch kit

Use the following diameters:

| Piping outer diameter size (mm) |         |             |         |
|---------------------------------|---------|-------------|---------|
| Gas pipe                        |         | Liquid pipe |         |
| Standard                        | Size-up | Standard    | Size-up |
| 15.9                            | 19.1    | 9.5         | —       |

Standard ↔ Size-up:

| If  | Then  |
|---|---|
| The equivalent pipe length between the heat exchanger unit and the furthest indoor unit is 90 m or more | It is <b>recommended to increase</b> the size (size-up) of the <b>main gas pipe</b> (between compressor unit and first refrigerant branch kit). If the recommended gas pipe (size-up) is not available, you must use the standard size (which might result in a small capacity decrease). |

#### C: Piping between refrigerant branch kits

Use the following diameters:

| Indoor unit capacity index | Piping outer diameter size (mm) |             |
|----------------------------|---------------------------------|-------------|
|                            | Gas pipe                        | Liquid pipe |
| <150                       | 15.9                            | 9.5         |
| 150≤x<200                  | 19.1                            |             |

### D: Piping between refrigerant branch kit and indoor unit

Use the same diameters as the connections (liquid, gas) on the indoor units. The diameters of the indoor units are as follows:

| Indoor unit capacity index | Piping outer diameter size (mm) |             |
|----------------------------|---------------------------------|-------------|
|                            | Gas pipe                        | Liquid pipe |
| 15~50                      | 12.7                            | 6.4         |
| 63~140                     | 15.9                            | 9.5         |

#### 5.3.4 To select refrigerant branch kits

For piping example, refer to "5.3.3 To select the piping size" on page 14.

##### Refnet joint at first branch (counting from the compressor unit)

When using refnet joints at the first branch counted from the compressor unit side, choose from the following table in accordance with the capacity of the compressor unit. **Example:** Refnet joint c (B→C/D).

| Compressor unit capacity type | Refrigerant branch kit |
|-------------------------------|------------------------|
| 5 HP                          | KHRQ22M20T             |

##### Refnet joints at other branches

For refnet joints other than the first branch, select the proper branch kit model based on the total capacity index of all indoor units connected after the refrigerant branch. **Example:** Refnet joint c (C→D/D).

| Indoor unit capacity index | Refrigerant branch kit |
|----------------------------|------------------------|
| <200                       | KHRQ22M20T             |

##### Refnet headers

Concerning refnet headers, choose from the following table in accordance with the total capacity of all the indoor units connected below the refnet header.

| Indoor unit capacity index | Refrigerant branch kit |
|----------------------------|------------------------|
| <260                       | KHRQ22M29H             |

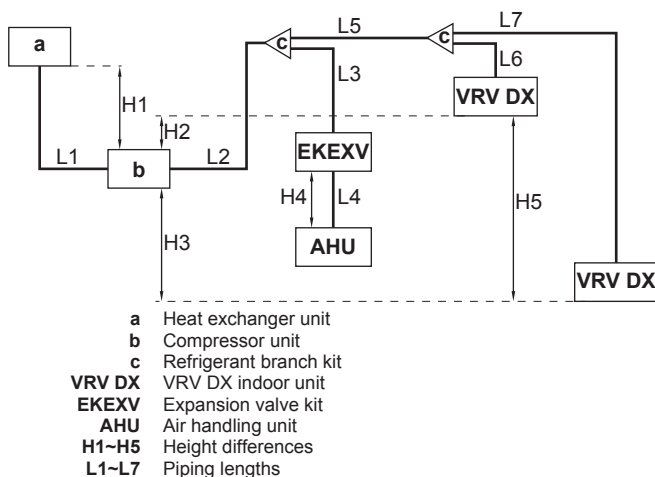


#### INFORMATION

Maximum 8 branches can be connected to a header.

#### 5.3.5 Refrigerant piping length and height difference

The piping lengths and height differences must comply with the following requirements.



#### Minimum and maximum piping lengths

|   |  |                      |           |             |
|---|--|----------------------|-----------|-------------|
| 1   | Heat exchanger unit → Compressor unit                          | L1≤30 m              |           |             |
| 2   | Actual piping length (equivalent piping length) <sup>(a)</sup> | L2+L3+L4≤70 m (90 m) |           |             |
|   |  | L2+L5+L6≤70 m (90 m) |           |             |
|   |  | L2+L5+L7≤70 m (90 m) |           |             |
| 3   | Total piping length (x=L1+L2+L3+L4+L5+L6+L7)                   | Minimum              |           |             |
|   |  | 10 m≤x               |           |             |
|   |  | Maximum              | <b>If</b> | <b>Then</b> |
|   |  |                      | L1≤30 m   | x≤115 m     |
|   |  |                      | L1≤25 m   | x≤120 m     |
|   |  |                      | L1≤20 m   | x≤125 m     |
|   |  |                      | L1≤15 m   | x≤130 m     |
| L1≤10 m   | x≤135 m  |                      |           |             |
| L1≤5 m  | x≤140 m  |                      |           |             |
| 4   | EKE XV → AHU   | L4≤5 m               |           |             |
| 5   | First branch kit → Indoor unit/AHU                             | L3+L4≤40 m           |           |             |
|   |  | L5+L6≤40 m           |           |             |
|   |  | L5+L7≤40 m           |           |             |
| <b>Maximum height differences<sup>(b)</sup></b> |  |                      |           |             |
| 1   | Heat exchanger unit ↔ Compressor unit                          | H1≤10 m              |           |             |
| 2   | Compressor unit ↔ Indoor unit                                  | H2≤30 m              |           |             |
|   |  | H3≤30 m              |           |             |
| 3   | EKE XV ↔ AHU   | H4≤5 m               |           |             |
| 4   | Indoor unit ↔ Indoor unit                                      | H5≤15 m              |           |             |

- (a) Assume equivalent piping length of refnet joint=0.5 m and refnet header=1 m (for calculation purposes of equivalent piping length, not for refrigerant charge calculations).  
 (b) Either unit can be the highest unit.

### 5.4 Preparing electrical wiring

#### 5.4.1 About electrical compliance

This equipment complies with:

- EN/IEC 61000-3-12 provided that the short-circuit power  $S_{sc}$  is greater than or equal to the minimum  $S_{sc}$  value at the interface point between the user's supply and the public system.
- EN/IEC 61000-3-12 = European/International Technical Standard setting the limits for harmonic currents produced by equipment connected to public low-voltage systems with input current >16 A and ≤75 A per phase.
- It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short-circuit power  $S_{sc}$  greater than or equal to the minimum  $S_{sc}$  value.

| Model  | Minimum $S_{sc}$ value |
|--------|------------------------|
| RKXYQ5 | 3329 kVA               |

#### 5.4.2 Safety device requirements



#### NOTICE

When using residual current operated circuit breakers, be sure to use a high-speed type 300 mA rated residual operating current.

#### Power supply: Compressor unit

The power supply must be protected with the required safety devices, i.e. a main switch, a slow blow fuse on each phase and an earth leakage protector in accordance with the applicable legislation.

## 6 Installation

Selection and sizing of the wiring should be done in accordance with the applicable legislation based on the information mentioned in the table below.

| Model  | Minimum circuit ampacity | Recommended fuses |
|--------|--------------------------|-------------------|
| RKXYQ5 | 17.4 A                   | 20 A              |

- Phase and frequency: 3N~ 50 Hz
- Voltage: 380-415 V

### Power supply: Heat exchanger unit

The power supply must be protected with the required safety devices, i.e. a main switch, a slow blow fuse on each phase and an earth leakage protector in accordance with the applicable legislation.

Selection and sizing of the wiring should be done in accordance with the applicable legislation based on the information mentioned in the table below.

| Model  | Minimum circuit ampacity | Recommended fuses |
|--------|--------------------------|-------------------|
| RDXYQ5 | 7.0 A                    | 10 A              |

- Phase and frequency: 1~ 50 Hz
- Voltage: 220-240 V

### Transmission wiring

Transmission line section:

|   |   |
|---|---|
| Transmission wiring   | Sheathed + shielded cable (2 wires)<br>Vinyl cords<br>0.75~1.25 mm <sup>2</sup><br>(using shielded cable for the transmission wiring is optional) |
| Maximum wiring length<br>(= distance between compressor unit and furthest indoor unit)  | 300 m   |
| Total wiring length<br>(= distance between compressor unit and all indoor units, and between compressor unit and heat exchanger unit) | 600 m   |

If the total transmission wiring exceeds these limits, it may result in communication error.

## 6 Installation

### 6.1 Overview: Installation

This chapter describes what you have to do and know on-site to install the system.

#### Typical workflow

Installation typically consists of the following stages:

- Mounting the compressor unit.
- Mounting the heat exchanger unit (+ ducting + filter for debris + drain pump + optional equipment).
- Mounting the indoor units.
- Connecting the refrigerant piping.
- Checking the refrigerant piping.
- Charging refrigerant.
- Connecting the electrical wiring.

- Finishing the compressor unit installation.
- Finishing the heat exchanger unit installation.
- Finishing the indoor installation.



#### INFORMATION

For installation of the indoor unit (mounting the indoor unit, connecting the refrigerant piping to the indoor unit, connecting the electrical wiring to the indoor unit ...), see the installation manual of the indoor unit.

## 6.2 Opening the units

### 6.2.1 About opening the units

At certain times, you have to open the unit. **Example:**

- When connecting the refrigerant piping
- When connecting the electrical wiring
- When maintaining or servicing the unit



#### DANGER: RISK OF ELECTROCUTION

Do NOT leave the unit unattended when the service cover is removed.

### 6.2.2 To open the compressor unit

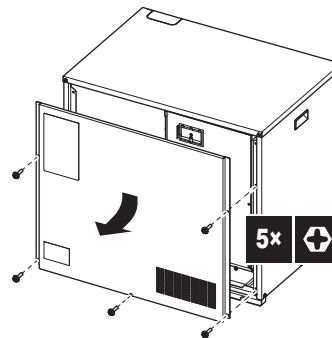


#### DANGER: RISK OF BURNING

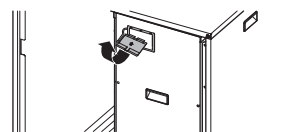


#### DANGER: RISK OF ELECTROCUTION

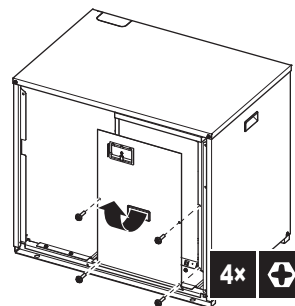
- Remove the service cover of the compressor unit.



- If you want to make **field settings**, remove the inspection cover.

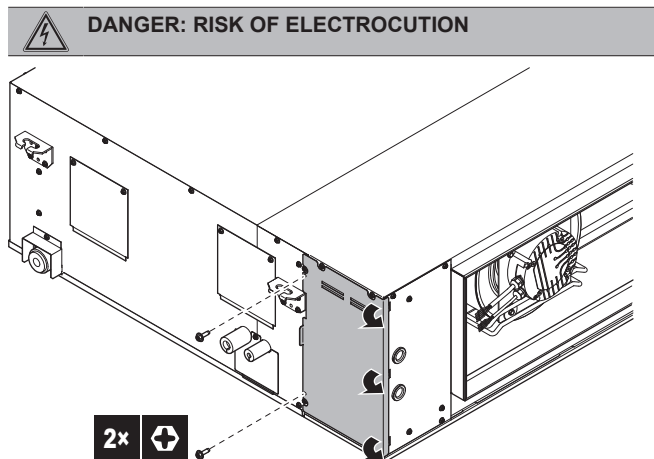


- If you want to connect **electrical wiring**, remove the switch box cover.





## 6.2.3 To open the switch box cover of the heat exchanger unit



## 6.3 Mounting the compressor unit

### 6.3.1 Precautions when mounting the compressor unit

#### **i** INFORMATION

Also read the precautions and requirements in the following chapters:

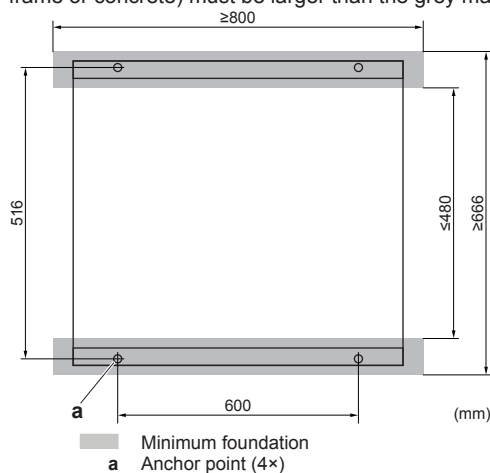
- General safety precautions
- Preparation

### 6.3.2 Guidelines when installing the compressor unit

Check the strength and level of the installation ground so that the unit will not cause any operating vibration or noise. If the vibration might be transmitted to the building, use a vibration-proof rubber (field supply).

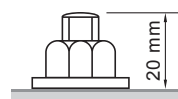
You can install the compressor unit directly on the floor or on a structure.

- **On the floor.** You do NOT have to fix the unit with anchor bolts.
- **On a structure.** Fix the unit securely with anchor bolts, nuts and washers (field supply) to the structure. The foundation (steel beam frame or concrete) must be larger than the grey marked area.



#### **i** INFORMATION

The recommended height of the upper protruding part of the bolts is 20 mm.



## 6.4 Mounting the heat exchanger unit

### 6.4.1 Precautions when mounting the heat exchanger unit

#### **i** INFORMATION

Also read the precautions and requirements in the following chapters:

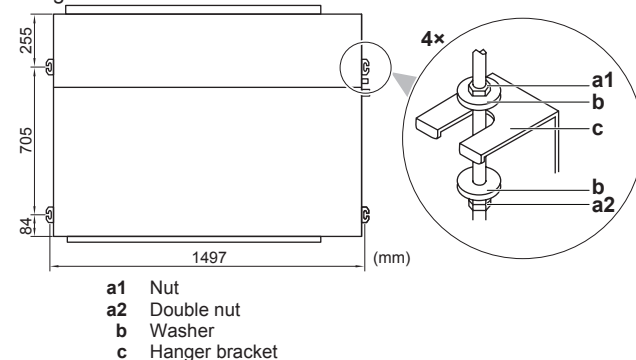
- General safety precautions
- Preparation

### 6.4.2 Guidelines when installing the heat exchanger unit

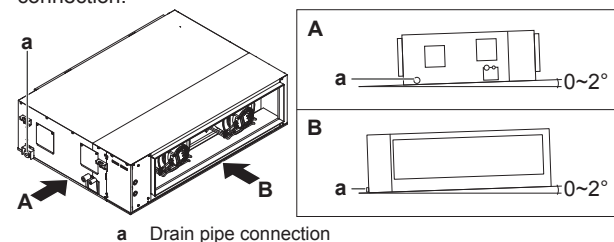
#### **i** INFORMATION

**Optional equipment.** When installing optional equipment, also read the installation manual of the optional equipment. Depending on the field conditions, it might be easier to install the optional equipment first.

- **Suspension bolts.** Use suspension bolts for installation. Check whether the ceiling is strong enough to support the weight of the unit. If there is a risk, reinforce the ceiling before installing the unit. Attach the hanger bracket to the suspension bolt. Fix it securely by using a nut and washer from the upper and lower sides of the hanger bracket.



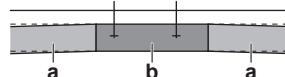
- **Drain water flow.** Make sure drain water flows to the drain pipe connection.



### 6.4.3 Guidelines when installing the ducting

The ducting is to be field supplied.

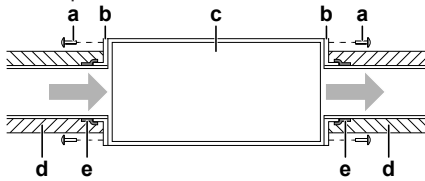
- **Slope.** Make sure the ducting slopes down to prevent water from flowing into the heat exchanger unit.



## 6 Installation

- a Ducting
- b Heat exchanger unit

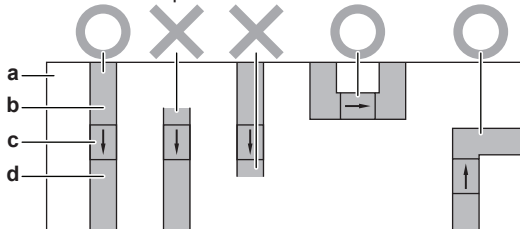
- **Grills.** Install grills in the suction ducting entrance and the discharge ducting exit to prevent animals and debris from going into the ducting.
- **Service holes.** Put service holes in the ducting to make maintenance easier.
- **Thermal insulation.** Insulate the ducting against thermal losses to prevent sweat (during heating operation), and to prevent overheating of the building (during cooling operation).
- **Sound insulation.** Insulate the ducting against noise, especially in sound-sensitive areas. **Example:** Sound-absorbing ducting; sound-absorbing baffle in the ducting.
- **Air leaks.** Wind aluminium tape around the connection between the heat exchanger unit and the ducting. Make sure there are no air leaks between the ducting and the heat exchanger unit, and at any other connection. This to prevent sweat, overheating and sound problems.



- a Screw (field supply)
- b Flange (field supply)
- c Heat exchanger unit
- d Insulation (field supply)
- e Aluminium tape (field supply)

### Airflow:

- Protect the ducting against reverse airflow from wind.
- Prevent discharged air from flowing back to the suction side.  
**Possible consequence:** Decreased performance of the unit.
- **Outside air.** Connect the suction ducting and discharge ducting with the outside air. If the suction ducting or discharge ducting is connected with the inside air, it might be impossible to reach the desired room temperature.



- O Allowed
- X Not allowed
- a Building (top view)
- b Suction ducting
- c Heat exchanger unit
- d Discharge ducting

### 6.4.4 Guidelines when installing the drain piping

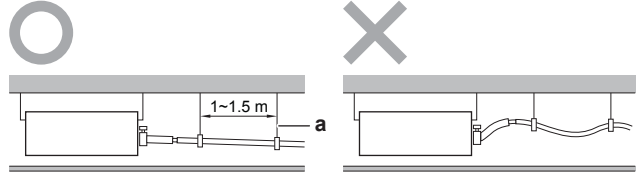
Make sure condensation water can be evacuated properly. This involves:

- General guidelines
- Connecting the drain piping to the heat exchanger unit
- Installing a drain pump and drain reservoir
- Checking for water leaks

#### General guidelines

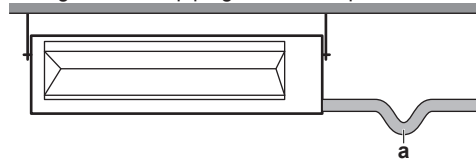
- **Pipe length.** Keep drain piping as short as possible.

- **Pipe size.** Keep the pipe size equal to or greater than that of the connecting pipe (vinyl pipe of 25 mm nominal diameter and 32 mm outer diameter).
- **Slope.** Make sure the drain piping slopes down (at least 1/100) to prevent air from being trapped in the piping. Use hanging bars as shown.



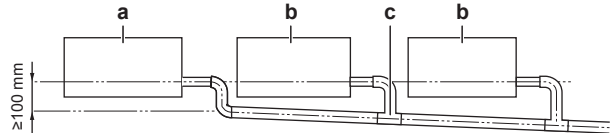
- a Hanging bar
- O Allowed
- X Not allowed

- **Condensation.** Take measures against condensation. Insulate the complete drain piping in the building.
- **Bad odours.** To prevent bad odours and air going into the unit through the drain piping, install a trap.



- a Trap

- **Combining drain pipes.** You can combine drain pipes. Make sure to use drain pipes and T-joints with a correct gauge for the operating capacity of the units.



- a Heat exchanger unit
- b Indoor unit
- c T-joint

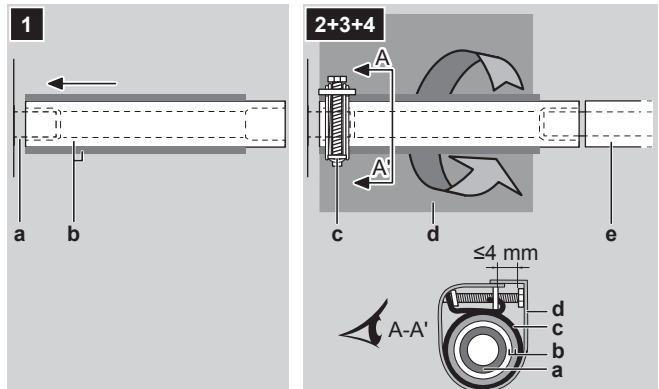
### To connect the drain piping to the heat exchanger unit



#### NOTICE

Incorrect connection of the drain hose might cause leaks, and damage the installation space and surroundings.

- 1 Push the drain hose as far as possible over the drain pipe connection.
- 2 Tighten the metal clamp until the screw head is less than 4 mm from the metal clamp part.
- 3 Wind the sealing pad (= insulation) around the metal clamp and drain hose, and fix it with cable ties.
- 4 Connect the drain piping to the drain hose.



- a Drain pipe connection (attached to the unit)
- b Drain hose (accessory)
- c Metal clamp (accessory)

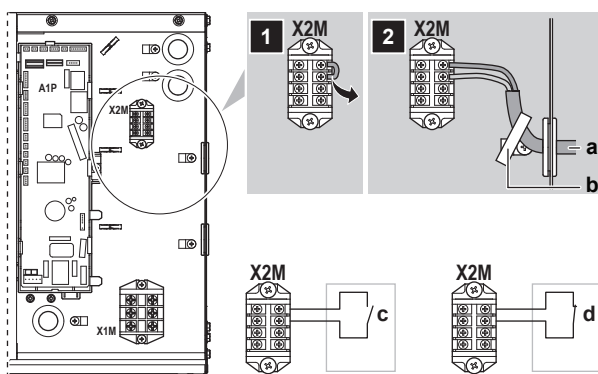
- d Sealing pad (accessory)
- e Drain piping (field supply)

## Guidelines when installing a drain pump and drain reservoir

If you install a drain pump, you must also install a drain reservoir. The drain pump and drain reservoir are to be field supplied.

### • Drain pump:

- **Minimum flow rate:** 45 l/h
- **Feedback contact.** You can connect a contact that gives the status of the drain pump to the heat exchanger unit. The heat pump uses this contact as an input.



- a Feedback contact from the drain pump
- b Cable tie
- c Drain pump malfunction: If the contact opens, the heat pump stops operating and gives an error. For more information, see "11.3.1 Error codes: Overview" on page 41.
- d Drain pump normal operation: If the contact closes, the heat pump resumes normal operation.

### • Drain reservoir:

- **Minimum volume:** 3 l
- **Best practice:** Use a drain reservoir with a float switch that gives an ON/OFF signal to the drain pump.

## To check for water leaks

Gradually put approximately 1 l of water in the drain pan, and check for water leaks.

## 6.5 Connecting the refrigerant piping

### 6.5.1 About connecting the refrigerant piping

#### Before connecting the refrigerant piping

Make sure the compressor unit, heat exchanger unit and indoor units are mounted.

#### Typical workflow

Connecting the refrigerant piping involves:

- Connecting the refrigerant piping to the compressor unit
- Connecting the refrigerant piping to the heat exchanger unit
- Connecting refrigerant branch kits
- Connecting the refrigerant piping to the indoor units (see the installation manual of the indoor units)
- Insulating the refrigerant piping
- Keeping in mind the guidelines for:
  - Pipe bending
  - Brazing
  - Using the stop valves
  - Removing pinched pipes

### 6.5.2 Precautions when connecting the refrigerant piping



#### INFORMATION

Also read the precautions and requirements in the following chapters:

- General safety precautions
- Preparation



#### DANGER: RISK OF BURNING



#### NOTICE

Take the following precautions on refrigerant piping into account:

- Avoid anything but the designated refrigerant to get mixed into the refrigerant cycle (e.g. air).
- Only use R410A when adding refrigerant.
- Only use installation tools (e.g. manifold gauge set) that are exclusively used for R410A installations to withstand the pressure and to prevent foreign materials (e.g. mineral oils and moisture) from mixing into the system.
- Protect the piping by pinching or taping the pipe ends to prevent dirt, liquid or dust from entering the piping.
- Use caution when passing copper tubes through walls.

### 6.5.3 Pipe bending guidelines

Use a pipe bender for bending. All pipe bends should be as gentle as possible (bending radius should be 30~40 mm or larger).

### 6.5.4 To braze the pipe end



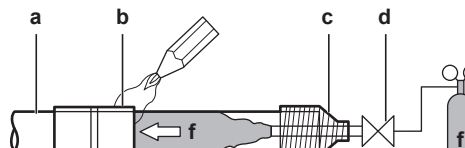
#### NOTICE

Precautions when connecting field piping. Add brazing material as shown in the figure.

≤Ø25.4



- When brazing, blow through with nitrogen to prevent creation of large quantities of oxidised film on the inside of the piping. This film adversely affects valves and compressors in the refrigerating system and prevents proper operation.
- Set the nitrogen pressure to 20 kPa (0.2 bar) (just enough so it can be felt on the skin) with a pressure-reducing valve.



- a Refrigerant piping
- b Part to be brazed
- c Taping
- d Manual valve
- e Pressure-reducing valve
- f Nitrogen

- Do NOT use anti-oxidants when brazing pipe joints. Residue can clog pipes and break equipment.

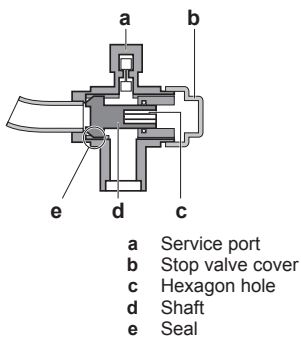
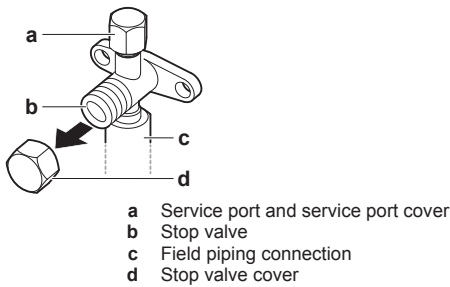
## 6 Installation

- Do NOT use flux when brazing copper-to-copper refrigerant piping. Use phosphor copper brazing filler alloy (BCuP), which does not require flux. Flux has an extremely harmful influence on refrigerant piping systems. For instance, if chlorine based flux is used, it will cause pipe corrosion or, in particular, if the flux contains fluorine, it will deteriorate the refrigerant oil.

### 6.5.5 Using the stop valve and service port

#### To handle the stop valve

- Make sure to keep all stop valves open during operation.
- The figure below shows the name of each part required in handling the stop valve.
- The stop valve is factory closed.



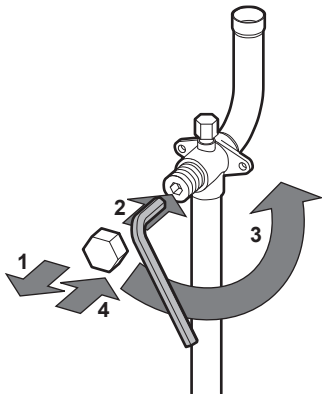
#### To open the stop valve

- Remove the stop valve cover.
- Insert a hexagon wrench into the stop valve and turn the stop valve counterclockwise.
- When the stop valve cannot be turned any further, stop turning.

**Result:** The valve is now open.

To fully open the  $\varnothing 19.1$  mm stop valve, turn the hexagonal wrench until a torque between 27 and 33 N·m is achieved.

Inadequate torque may cause leakage of refrigerant and breakage of the stop valve cap.



#### NOTICE

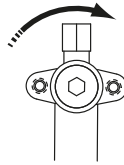
Pay attention that mentioned torque range is applicable for opening  $\varnothing 19.1$  mm stop valves only.

#### To close the stop valve

- Remove the stop valve cover.
- Insert a hexagon wrench into the stop valve and turn the stop valve clockwise.
- When the stop valve cannot be turned any further, stop turning.

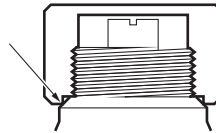
**Result:** The valve is now closed.

Closing direction:



#### To handle the stop valve cover

- The stop valve cover is sealed where indicated by the arrow. Take care not to damage it.
- After handling the stop valve, make sure to tighten the stop valve cover securely. For the tightening torque, refer to the table below.
- Check for refrigerant leaks after tightening the stop valve cover.



#### To handle the service port

- Always use a charge hose equipped with a valve depressor pin, since the service port is a Schrader type valve.
- After handling the service port, make sure to tighten the service port cover securely. For the tightening torque, refer to the table below.
- Check for refrigerant leaks after tightening the service port cover.

#### Tightening torques

| Stop valve size (mm) | Tightening torque N·m (turn clockwise to close) |                  |                 |              |
|----------------------|---|------------------|-----------------|--------------|
|                      | Shaft   |                  |                 |              |
|                      | Valve body                                      | Hexagonal wrench | Cap (valve lid) | Service port |
| $\varnothing 9.5$    | 5.4~6.6   | 4 mm             | 13.5~16.5       | 11.5~13.9    |
| $\varnothing 12.7$   | 8.1~9.9   |                  | 18.0~22.0       |              |
| $\varnothing 19.1$   | 27.0~33.0                                       | 8 mm             | 22.5~27.5       |              |

### 6.5.6 To remove the pinched pipes

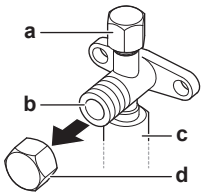
#### WARNING

Any gas or oil remaining inside the stop valve may blow off the pinched piping.

Failure to observe the instructions in procedure below properly may result in property damage or personal injury, which may be serious depending on the circumstances.

Use the following procedure to remove the pinched piping:

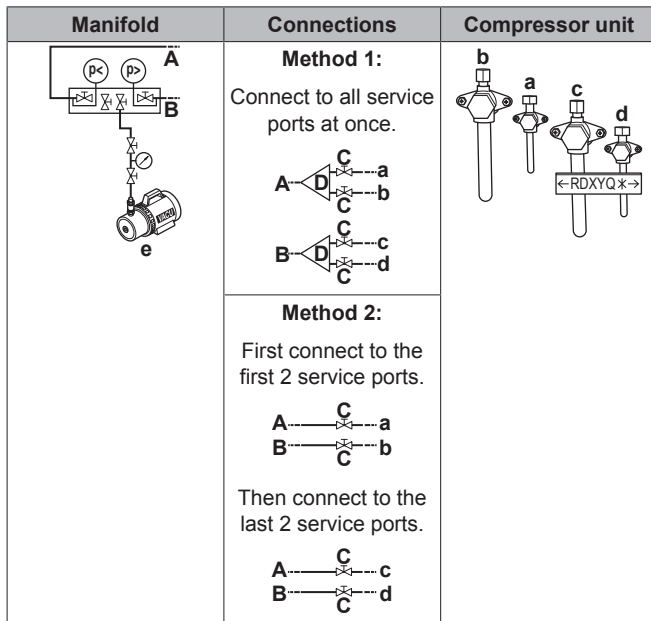
- Remove the valve cover and make sure that the stop valves are fully closed.



- a Service port and service port cover
- b Stop valve
- c Field piping connection
- d Stop valve cover

2 Connect the vacuuming/recovery unit through a manifold to the service port of all stop valves.

You have to recover gas and oil from all 4 pinched pipes. Depending on your available tools, use method 1 (manifold with refrigerant line splitters required) or method 2.



- a, b, c, d Service ports of stop valves
- e Vacuuming/recovery unit
- A, B, C Valves A, B and C
- D Refrigerant line splitter

3 Recover gas and oil from the pinched piping by using a recovery unit.

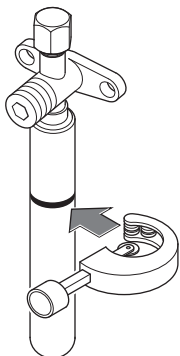


### CAUTION

Do not vent gases into the atmosphere.

4 When all gas and oil is recovered from the pinched piping, disconnect the charge hose and close the service ports.

5 Cut off the lower part of the gas and liquid stop valve pipes along the black line. Use an appropriate tool (e.g. a pipe cutter, a pair of nippers).



### WARNING



Never remove the pinched piping by brazing.

Any gas or oil remaining inside the stop valve may blow off the pinched piping.

6 Wait until all oil is dripped out before continuing with the connection of the field piping in case the recovery was not complete.

## 6.5.7 To connect the refrigerant piping to the compressor unit

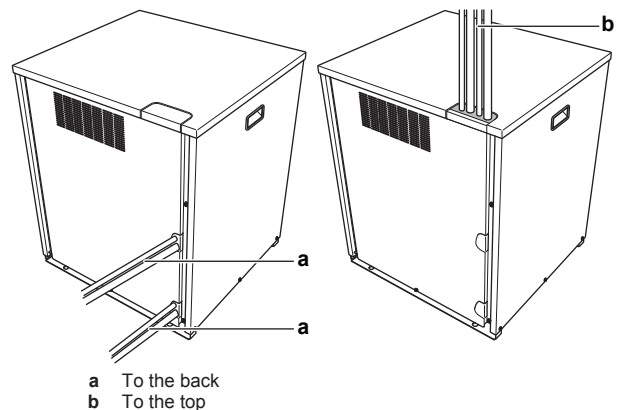


### NOTICE

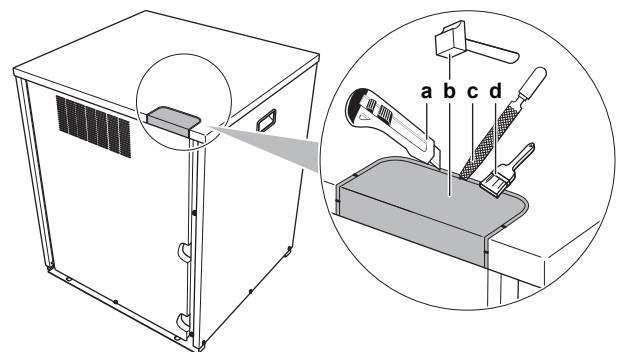
- Be sure to use the supplied accessory pipes when carrying out piping work in the field.
- Be sure that the field installed piping does not touch other pipes, the bottom panel or side panel.

1 Remove the service cover. See "6.2.2 To open the compressor unit" on page 16.

2 Choose a piping route (a or b).



3 If you have chosen the piping route to the top:



- a Cut the insulation (under the knockout hole).
- b Hit on the knockout hole, and remove it.
- c Remove the burrs.
- d Paint the edges and areas around the edges using repair paint to prevent rusting.

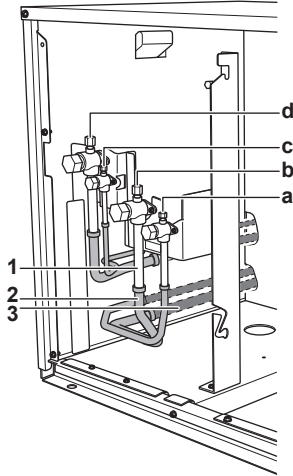
## 6 Installation

### NOTICE

Precautions when making knockout holes:

- Avoid damaging the casing.
- After making the knockout holes, we recommend you remove the burrs and paint the edges and areas around the edges using repair paint to prevent rusting.
- When passing electrical wiring through the knockout holes, wrap the wiring with protective tape to prevent damage.

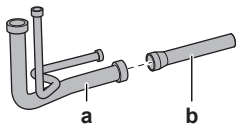
#### 4 Connect piping (by brazing) as follows:



- a Liquid line (circuit 1: to heat exchanger unit)
- b Gas line (circuit 1: to heat exchanger unit)
- c Liquid line (circuit 2: to indoor units)
- d Gas line (circuit 2: to indoor units)
- 1 Pinched piping
- 2 Piping accessory
- 3 Field piping

### NOTICE

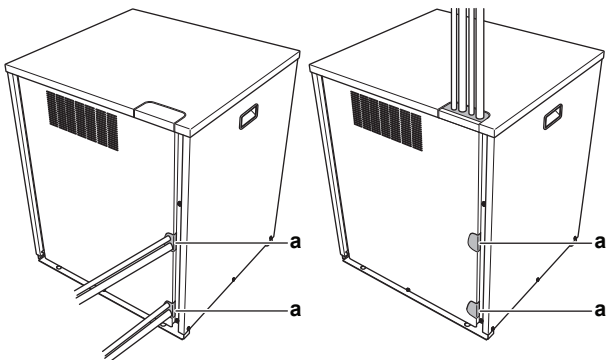
**Piping adapter** (Ø19.1→15.9 mm) (delivered as accessory in the compressor unit). Use the piping adapter to connect the field piping (Ø15.9 mm) to the piping accessory of the gas line (circuit 2: to indoor units) (Ø19.1 mm).



- a Piping accessory of the gas line (circuit 2: to indoor units)
- b Piping adapter

#### 5 Reattach the service cover.

- #### 6 Seal all gaps (example: a) to prevent small animals from entering the system.



### WARNING

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.

#### 6.5.8 To connect the refrigerant piping to the heat exchanger unit

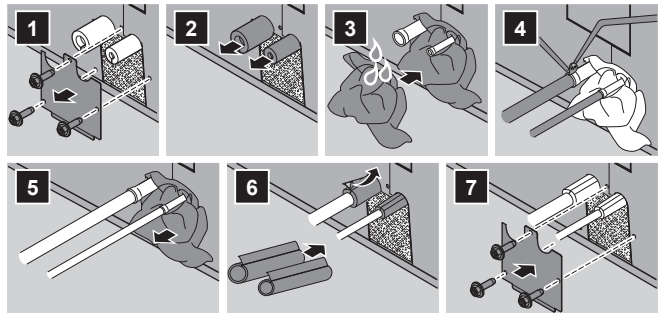
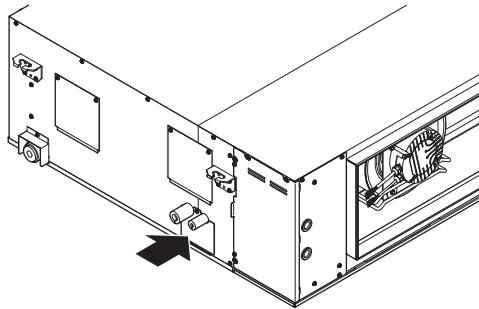
- 1 Remove the cover.
- 2 Remove the 2 insulation pieces.
- 3 Put a wet cloth in front of the EPS to protect the drain pan.
- 4 Braze the liquid and gas piping.

### NOTICE

**Piping adapter** (Ø19.1→22.2 mm) (delivered as accessory in the compressor unit). Use the piping adapter to connect the field piping (Ø22.2 mm) to the gas piping connection of the heat exchanger unit (Ø19.1 mm).



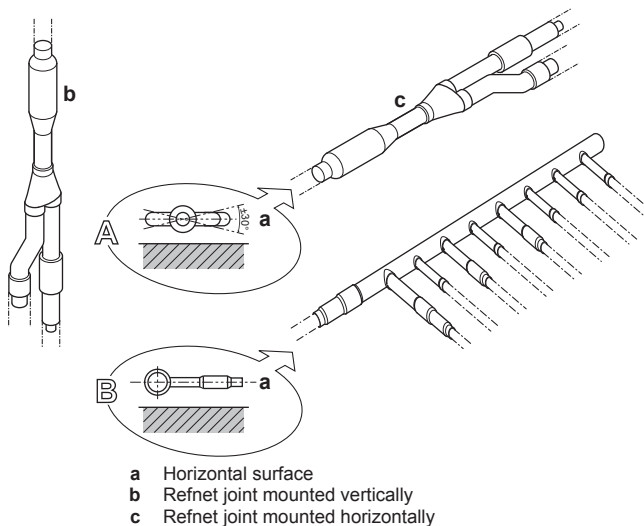
- 5 Remove the wet cloth.
- 6 Put back the 2 insulation pieces, peel off the insulation tapes and adhere them to the insulation pieces.
- 7 Reattach the cover.



#### 6.5.9 To connect the refrigerant branching kit

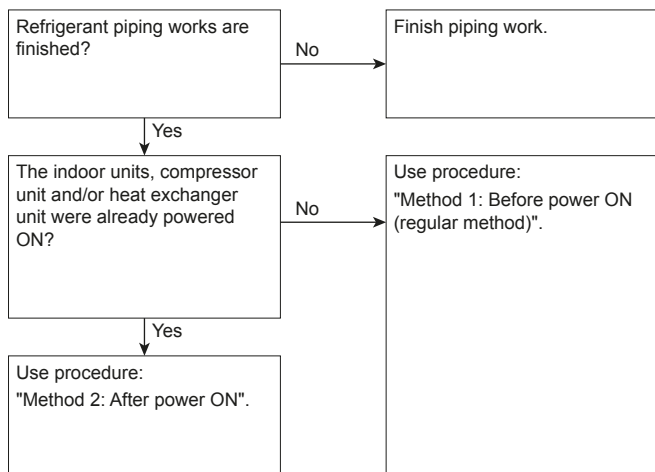
For installation of the refrigerant branching kit, refer to the installation manual delivered with the kit.

- Mount the refnet joint so that it branches either horizontally or vertically.
- Mount the refnet header so that it branches horizontally.



## 6.6 Checking the refrigerant piping

### 6.6.1 About checking the refrigerant piping



It is very important that all refrigerant piping work is done before the units (compressor unit, heat exchanger unit or indoor units) are powered on.

When the units are powered on, the expansion valves will initialise. This means that they will close. Leak test and vacuum drying of field piping, heat exchanger unit and indoor units is impossible when this happens.

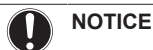
Therefore, there will be explained 2 methods for initial installation, leak test and vacuum drying.

#### Method 1: Before power ON

If the system has not yet been powered on, no special action is required to perform the leak test and the vacuum drying.

#### Method 2: After power ON

If the system has already been powered on, activate setting [2-21] (refer to "7.2.4 To access mode 1 or 2" on page 32). This setting will open field expansion valves to guarantee a R410A piping pathway and make it possible to perform the leak test and the vacuum drying.



Make sure that the heat exchanger unit and all indoor units connected to the compressor unit are powered on.



#### NOTICE

Wait until the compressor unit has finished the initialisation to apply setting [2-21].

#### Leak test and vacuum drying

Checking the refrigerant piping involves:

- Checking for any leakages in the refrigerant piping.
- Performing vacuum drying to remove all moisture, air or nitrogen in the refrigerant piping.

If there is a possibility of moisture being present in the refrigerant piping (for example, water may have entered the piping), first carry out the vacuum drying procedure below until all moisture has been removed.

All piping inside the unit has been factory tested for leaks.

Only field installed refrigerant piping needs to be checked. Therefore, make sure that all the compressor unit stop valves are firmly closed before performing leak test or vacuum drying.



#### NOTICE

Make sure that all (field supplied) field piping valves are OPEN (not compressor unit stop valves!) before you start leak test and vacuuming.

For more information on the state of the valves, refer to "6.6.3 Checking refrigerant piping: Setup" on page 23.

### 6.6.2 Checking refrigerant piping: General guidelines

Connect the vacuum pump through a manifold to the service port of all stop valves to increase efficiency (refer to "6.6.3 Checking refrigerant piping: Setup" on page 23).



#### NOTICE

Use a 2-stage vacuum pump with a non-return valve or a solenoid valve that can evacuate to a gauge pressure of -100.7 kPa (-1.007 bar)(5 Torr absolute).



#### NOTICE

Make sure the pump oil does not flow oppositely into the system while the pump is not working.



#### NOTICE

Do not purge the air with refrigerants. Use a vacuum pump to evacuate the installation.

### 6.6.3 Checking refrigerant piping: Setup

The system contains 2 refrigerant circuits:

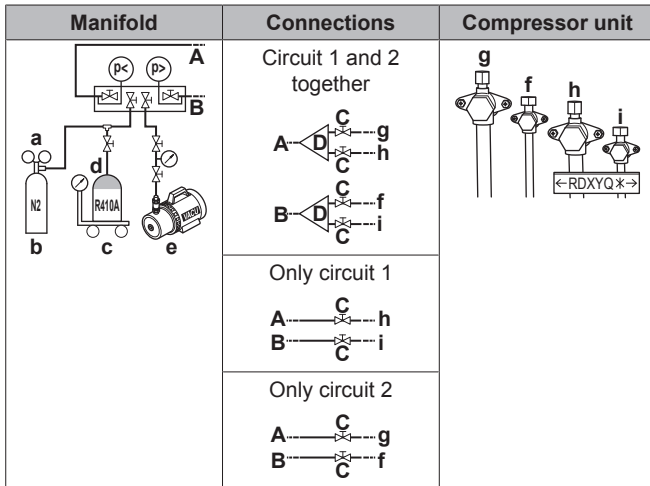
- **Circuit 1:** Compressor unit → Heat exchanger unit
- **Circuit 2:** Compressor unit → Indoor units

You have to check both circuits (leak test, vacuuming drying). How to check depends on your available tools:

| If you have a manifold...                                | Then   |
|--|--|
| With refrigerant line splitters                          | You can check both circuits at once. To do so, connect the manifold via the splitters to both circuits, and check.   |
| Without refrigerant line splitters (takes twice as long) | You have to check the circuits separately. To do so: <ul style="list-style-type: none"> <li>• First connect the manifold to <b>circuit 1</b>, and check.</li> <li>• Then connect the manifold to <b>circuit 2</b>, and check.</li> </ul> |

## 6 Installation

Possible connections:



- a Pressure reducing valve
- b Nitrogen
- c Weighing scales
- d Refrigerant R410A tank (siphon system)
- e Vacuum pump
- f Liquid line stop valve (circuit 2: to indoor units)
- g Gas line stop valve (circuit 2: to indoor units)
- h Gas line stop valve (circuit 1: to heat exchanger unit)
- i Liquid line stop valve (circuit 1: to heat exchanger unit)
- A, B, C Valves A, B and C
- D Refrigerant line splitter

| Valve   | State of valve |
|---|----------------|
| Valves A, B and C                                 | Open           |
| Liquid line and gas line stop valves (f, g, h, i) | Close          |

### NOTICE

The connections to the indoor units and to the heat exchanger unit, and all indoor units and the heat exchanger unit itself should also be leak and vacuum tested. Keep any possible (field supplied) field piping valves open as well.

Refer to the indoor unit installation manual for more details. Leak test and vacuum drying should be done before the power supply is set to the unit. If not, see also the flow chart earlier described in this chapter (see ["6.6.1 About checking the refrigerant piping" on page 23](#)).

### 6.6.4 To perform a leak test

The leak test must satisfy the specifications of EN378-2.

#### To check for leaks: Vacuum leak test

- 1 Evacuate the system from the liquid and gas piping to  $-100.7 \text{ kPa}$  ( $-1.007 \text{ bar}$ ) (5 Torr absolute) for more than 2 hours.
- 2 Once reached, turn off the vacuum pump and check that the pressure does not rise for at least 1 minute.
- 3 Should the pressure rise, the system may either contain moisture (see vacuum drying below) or have leaks.

#### To check for leaks: Pressure leak test

- 1 Break the vacuum by pressurising with nitrogen gas to a minimum gauge pressure of  $0.2 \text{ MPa}$  (2 bar). Never set the gauge pressure higher than the maximum operation pressure of the unit, i.e.  $4.0 \text{ MPa}$  (40 bar).
- 2 Test for leaks by applying a bubble test solution to all piping connections.
- 3 Discharge all nitrogen gas.

### NOTICE

Make sure to use a recommended bubble test solution from your wholesaler. Do not use soap water, which may cause cracking of flare nuts (soap water may contain salt, which absorbs moisture that will freeze when the piping gets cold), and/or lead to corrosion of flared joints (soap water may contain ammonia which causes a corrosive effect between the brass flare nut and the copper flare).

### 6.6.5 To perform vacuum drying

### NOTICE

The connections to the indoor units and to the heat exchanger unit, and all indoor units and the heat exchanger unit itself should also be leak and vacuum tested. Keep, if existing, all (field supplied) field valves to the indoor units and to the heat exchanger unit open as well.

Leak test and vacuum drying should be done before the power supply is set to the unit. If not, see ["6.6.1 About checking the refrigerant piping" on page 23](#) for more information.

To remove all moisture from the system, proceed as follows:

- 1 Evacuate the system for at least 2 hours to a target vacuum of  $-100.7 \text{ kPa}$  ( $-1.007 \text{ bar}$ ) (5 Torr absolute).
- 2 Check that, with the vacuum pump turned off, the target vacuum is maintained for at least 1 hour.
- 3 Should you fail to reach the target vacuum within 2 hours or maintain the vacuum for 1 hour, the system may contain too much moisture. In that case, break the vacuum by pressurising with nitrogen gas to a gauge pressure of  $0.05 \text{ MPa}$  (0.5 bar) and repeat steps 1 to 3 until all moisture has been removed.
- 4 Depending on whether you want to immediately charge refrigerant through the refrigerant charge port or first pre-charge a portion of refrigerant through the liquid line, either open the compressor unit stop valves, or keep them closed. See ["6.8.4 To charge refrigerant" on page 25](#) for more information.

### INFORMATION

After opening the stop valve, it is possible that the pressure in the refrigerant piping does NOT increase. This might be caused by e.g. the closed state of the expansion valve in the compressor unit circuit, but does NOT present any problem for correct operation of the unit.

## 6.7 To insulate the refrigerant piping

After finishing the leak test and vacuum drying, the piping must be insulated. Take into account the following points:

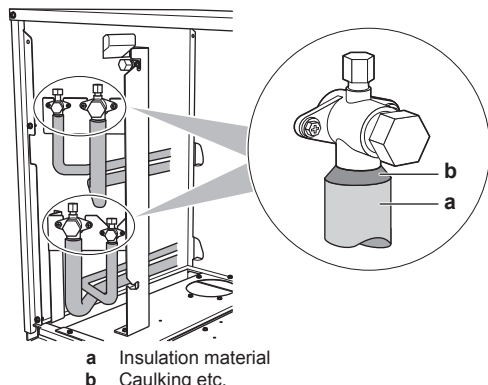
- Make sure to insulate the connection piping and refrigerant branch kits entirely.
- Be sure to insulate the liquid and gas piping (for all units).
- Use heat resistant polyethylene foam which can withstand a temperature of  $70^\circ\text{C}$  for liquid piping and polyethylene foam which can withstand a temperature of  $120^\circ\text{C}$  for gas piping.
- Reinforce the insulation on the refrigerant piping according to the installation environment.

| Ambient temperature     | Humidity       | Minimum thickness |
|-------------------------|----------------|-------------------|
| $\leq 30^\circ\text{C}$ | 75% to 80% RH  | 15 mm             |
| $> 30^\circ\text{C}$    | $\geq 80\%$ RH | 20 mm             |

Condensation might form on the surface of the insulation.



- If there is a possibility that condensation on the stop valve might drip down into the indoor unit or into the heat exchanger unit through gaps in the insulation and piping because the compressor unit is located higher than the indoor unit or higher than the heat exchanger unit, this must be prevented by sealing up the connections. See below figure.



## 6.8 Charging refrigerant

### 6.8.1 About charging refrigerant

The compressor unit is factory charged with refrigerant, but depending on the field piping you have to charge additional refrigerant.

#### Before charging refrigerant

Make sure the compressor unit's **external** refrigerant piping is checked (leak test, vacuum drying).

#### Typical workflow

Charging additional refrigerant typically consists of the following stages:

- Determining how much you have to charge additionally.
- Charging additional refrigerant (pre-charging and/or manual charging).
- Filling in the fluorinated greenhouse gases label, and fixing it to the inside of the compressor unit.

### 6.8.2 Precautions when charging refrigerant



#### INFORMATION

Also read the precautions and requirements in the following chapters:

- General safety precautions
- Preparation



#### WARNING

- Only use R410A as refrigerant. Other substances may cause explosions and accidents.
- R410A contains fluorinated greenhouse gases. Its global warming potential (GWP) value is 2087.5. Do NOT vent these gases into the atmosphere.
- When charging refrigerant, always use protective gloves and safety glasses.



#### NOTICE

If the power of some units is turned off, the charging procedure cannot be finished properly.



#### NOTICE

Be sure to turn on the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.



#### NOTICE

If operation is performed within 12 minutes after the compressor unit, heat exchanger unit and indoor units are turned on, the compressor will not operate before the communication is established in a correct way between the compressor unit, heat exchanger unit and indoor units.



#### NOTICE

Before starting charging procedures, check if the 7-segment display indication of the compressor unit A1P PCB is as normal (see "7.2.4 To access mode 1 or 2" on page 32). If a malfunction code is present, see "11.3 Solving problems based on error codes" on page 41.



#### NOTICE

Make sure all connected units (heat exchanger unit + indoor units) are recognised (setting [1-5]).

### 6.8.3 To determine the additional refrigerant amount

#### Formula:

$$R = [(X_1 \times \text{Ø}12.7) \times 0.12 + (X_2 \times \text{Ø}9.5) \times 0.059 + (X_3 \times \text{Ø}6.4) \times 0.022] \times A + B$$

R Additional refrigerant to be charged [in kg and rounded off to 1 decimal place]

$X_{1...3}$  Total length [m] of liquid piping size at Øa

A+B Parameters A and B

#### Parameters A and B:

| A      | B      |
|--------|--------|
| 1.0 kg | 2.6 kg |

**Metric piping.** When using metric piping, replace the weight factors in the formula by the ones from the following table:

| Inch piping |               | Metric piping |               |
|-------------|---------------|---------------|---------------|
| Piping      | Weight factor | Piping        | Weight factor |
| Ø6.4 mm     | 0.022         | Ø6 mm         | 0.018         |
| Ø9.5 mm     | 0.059         | Ø10 mm        | 0.065         |
| Ø12.7 mm    | 0.12          | Ø12 mm        | 0.097         |

### 6.8.4 To charge refrigerant

Charging refrigerant consists of 2 stages:

| Stage                    | Description   |
|--------------------------|---|
| Stage 1: Pre-charging    | Recommended in case of larger systems.<br>Can be skipped, but charging will take longer then.             |
| Stage 2: Manual charging | Only necessary if the determined additional refrigerant amount is <b>not reached</b> yet by pre-charging. |

#### Stage 1: Pre-charging

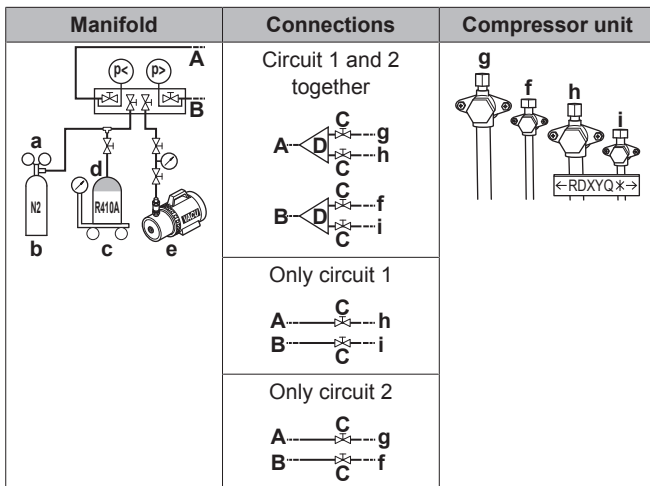
| Summary – Pre-charging:   |   |
|---------------------------|---|
| <b>Refrigerant bottle</b> | Connected to the service ports of the stop valves. Which stop valves to use depends on the circuits you choose to pre-charge to: <ul style="list-style-type: none"> <li>Circuits 1 and 2 together (manifold with refrigerant line splitters required).</li> <li>First circuit 1, then circuit 2 (or vice versa).</li> <li>Only circuit 1</li> <li>Only circuit 2</li> </ul> |
| <b>Stop valves</b>        | Closed  |

## 6 Installation

|                   |                  |
|-------------------|------------------|
| <b>Compressor</b> | Does NOT operate |
|-------------------|------------------|

- 1 Connect as shown (choose one of the possible connections). Make sure that all compressor unit stop valves, as well as valve A are closed.

Possible connections:



- a Pressure reducing valve
- b Nitrogen
- c Weighing scales
- d Refrigerant R410A tank (siphon system)
- e Vacuum pump
- f Liquid line stop valve (circuit 2: to indoor units)
- g Gas line stop valve (circuit 2: to indoor units)
- h Gas line stop valve (circuit 1: to heat exchanger unit)
- i Liquid line stop valve (circuit 1: to heat exchanger unit)
- A, B, C Valves A, B and C
- D Refrigerant line splitter

- 2 Open valves C (on line of B) and B.
- 3 Pre-charge refrigerant until the determined additional refrigerant amount is reached or pre-charging is not possible anymore, and then close valves C and B.
- 4 Do one of the following:

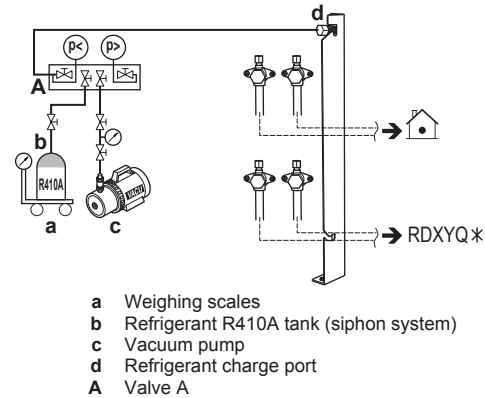
| If   | Then  |
|--|---|
| The determined additional refrigerant amount is <b>reached</b>         | Disconnect the manifold from the liquid line(s).<br>You do not have to perform the "Stage 2" instructions.  |
| <b>Too much</b> refrigerant is charged                                 | Recover refrigerant until the determined additional refrigerant is reached.<br>Disconnect the manifold from the liquid line(s).<br>You do not have to perform the "Stage 2" instructions. |
| The determined additional refrigerant amount is <b>not reached</b> yet | Disconnect the manifold from the liquid line(s).<br>Continue with the "Stage 2" instructions.   |

### Stage 2: Manual charging

(= charging in the "Manual additional refrigerant charge" mode)

| Summary – Manual charging: |   |
|----------------------------|---|
| <b>Refrigerant bottle</b>  | Connected to the service port for refrigerant charge.<br>This charges to both circuits, and to the compressor unit's internal refrigerant piping. |
| <b>Stop valves</b>         | Open  |
| <b>Compressor</b>          | Operates  |

- 5 Connect as shown. Make sure valve A is closed.



### NOTICE

The refrigerant charging port is connected to the piping inside the unit. The unit's internal piping is already factory charged with refrigerant, so be careful when connecting the charge hose.

- 6 Open all compressor unit stop valves. At this point, valve A must remain closed!
  - 7 Take all the precautions mentioned in "7 Configuration" on page 31 and "8 Commissioning" on page 38 into account.
  - 8 Turn on the power of the indoor units, compressor unit and heat exchanger unit.
  - 9 Activate setting [2-20] to start the manual additional refrigerant charge mode. For details, see "7.2.8 Mode 2: Field settings" on page 33.
- Result:** The unit will start operation.

### INFORMATION

The manual refrigerant charge operation will automatically stop within 30 minutes. If charging is not completed after 30 minutes, perform the additional refrigerant charging operation again.

### INFORMATION

- When a malfunction is detected during the procedure (e.g., in case of closed stop valve), a malfunction code will be displayed. In that case, refer to "6.8.5 Error codes when charging refrigerant" on page 27 and solve the malfunction accordingly. Resetting the malfunction can be done by pushing BS3. You can restart the "Charging" instructions.
- Aborting the manual refrigerant charge is possible by pushing BS3. The unit will stop and return to idle condition.

- 10 Open valve A.
- 11 Charge refrigerant until the remaining determined additional refrigerant amount is added, and then close valve A.
- 12 Press BS3 to stop the manual additional refrigerant charge mode.

### NOTICE

Make sure to open all stop valves after (pre-) charging the refrigerant.

Operating with the stop valves closed will damage the compressor.

### NOTICE

After adding the refrigerant, do not forget to close the lid of the refrigerant charging port. The tightening torque for the lid is 11.5 to 13.9 N•m.

## 6.8.5 Error codes when charging refrigerant

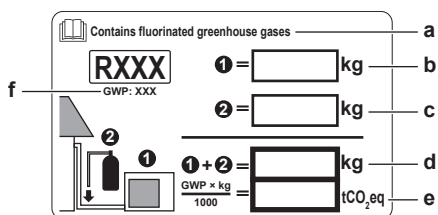
### INFORMATION

If a malfunction occurs, the error code is displayed on the compressor unit's 7-segments display and on the user interface of the indoor unit.

If a malfunction occurs, close valve A immediately. Confirm the malfunction code and take corresponding action, "11.3 Solving problems based on error codes" on page 41.

## 6.8.6 To fix the fluorinated greenhouse gases label

1 Fill in the label as follows:



- If a multilingual fluorinated greenhouse gases label is delivered with the unit (see accessories), peel off the applicable language and stick it on top of a.
- Factory refrigerant charge: see unit name plate
- Additional refrigerant amount charged
- Total refrigerant charge
- Greenhouse gas emissions** of the total refrigerant charge expressed as tonnes CO<sub>2</sub>-equivalent
- GWP = Global warming potential

### NOTICE

In Europe, the **greenhouse gas emissions** of the total refrigerant charge in the system (expressed as tonnes CO<sub>2</sub>-equivalent) is used to determine the maintenance intervals. Follow the applicable legislation.

**Formula to calculate the greenhouse gas emissions:**  
GWP value of the refrigerant × Total refrigerant charge [in kg] / 1000

2 Fix the label on the inside of the compressor unit. There is a dedicated place for it on the wiring diagram label.

## 6.9 Connecting the electrical wiring

### 6.9.1 About connecting the electrical wiring

#### Typical workflow

Connecting the electrical wiring typically consists of the following stages:

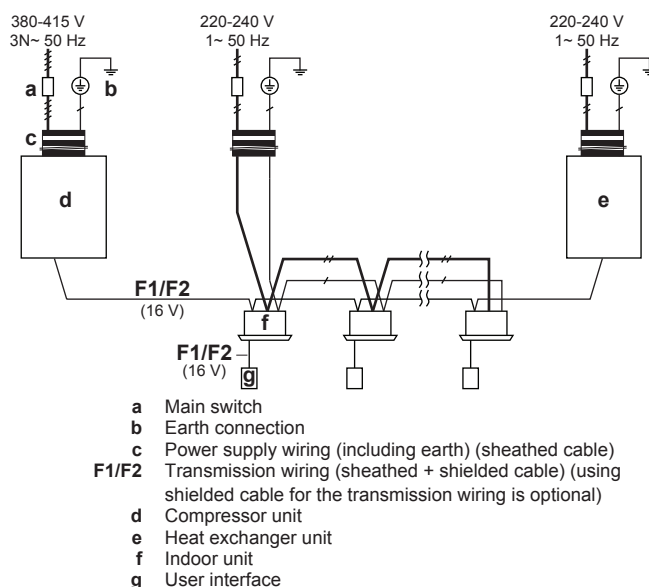
- Making sure the power supply system complies with the electrical specifications of the units.
- Connecting the electrical wiring to the compressor unit.
- Connecting the electrical wiring to the heat exchanger unit.
- Connecting the electrical wiring to the indoor units.
- Connecting the main power supply.

#### Field wiring: Overview

Field wiring consists of:

- Power supply (always including earth)
- Communication (= transmission) wiring between the compressor unit, the heat exchanger unit, and the indoor units.

#### Example:



#### Power supply wiring and transmission wiring

It is important to keep the power supply and the transmission wiring separated from each other. In order to avoid any electrical interference the distance between both wiring should always be at least 50 mm.

### NOTICE

- Be sure to keep the power line and transmission line apart from each other. Transmission wiring and power supply wiring may cross, but may not run parallel.
- Transmission wiring and power supply wiring may not touch internal piping in order to avoid wire damage due to high temperature piping.
- Firmly close the lid and arrange the electrical wires so as to prevent the lid or other parts from coming loose.

The transmission wiring outside the unit should be wrapped and routed together with the field piping.

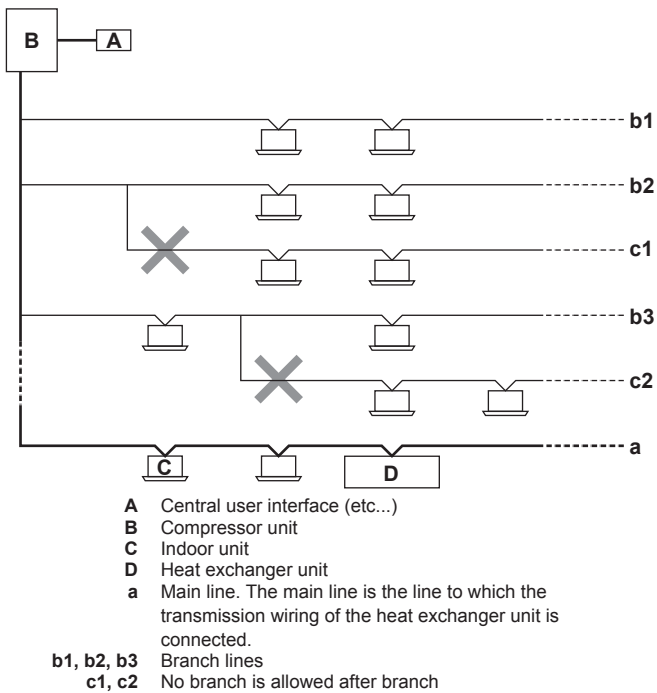
#### Branches

|   |   |
|---|---|
| Maximum number of branches for unit-to-unit cabling   | 16  |
| Transmission wiring   | Sheathed + shielded cable (2 wires)<br>Vinyl cords<br>0.75~1.25 mm <sup>2</sup><br>(using shielded cable for the transmission wiring is optional) |
| Maximum wiring length<br>(= distance between compressor unit and furthest indoor unit)  | 300 m   |
| Total wiring length<br>(= distance between compressor unit and all indoor units, and between compressor unit and heat exchanger unit) | 600 m   |

If the total transmission wiring exceeds these limits, it may result in communication error.

No branching is allowed after branching.

## 6 Installation



### 6.9.2 Precautions when connecting electrical wiring



**DANGER: RISK OF ELECTROCUTION**



**WARNING**

All field wiring and components must be installed by a licensed electrician and must comply with the applicable legislation.



**WARNING**

If NOT factory installed, a main switch or other means for disconnection, having a contact separation in all poles providing full disconnection under overvoltage category III condition, MUST be installed in the fixed wiring.



**WARNING**

- ONLY use copper wires.
- Make sure the field wiring complies with the applicable legislation.
- All field wiring must be performed in accordance with the wiring diagram supplied with the product.
- NEVER squeeze bundled cables and make sure they do not come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- Make sure to install earth wiring. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earth may cause electrical shock.
- Make sure to use a dedicated power circuit. NEVER use a power supply shared by another appliance.
- Make sure to install the required fuses or circuit breakers.
- Make sure to install an earth leakage protector. Failure to do so may cause electric shock or fire.
- When installing the earth leakage protector, make sure it is compatible with the inverter (resistant to high frequency electric noise) to avoid unnecessary opening of the earth leakage protector.

Install power cables at least 1 metre away from televisions or radios to prevent interference. Depending on the radio waves, a distance of 1 metre may not be sufficient.



**WARNING**

- After finishing the electrical work, confirm that each electrical component and terminal inside the electrical components box is connected securely.
- Make sure all covers are closed before starting up the unit.



**NOTICE**

Do not operate the unit until the refrigerant piping is complete. Running the unit before the piping is ready will break the compressor.



**NOTICE**

If the power supply has a missing or wrong N-phase, equipment will break down.



**NOTICE**

Do NOT install a phase advancing capacitor, because this unit is equipped with an inverter. A phase advancing capacitor will reduce performance and may cause accidents.



**NOTICE**

Never remove a thermistor, sensor, etc., when connecting power wiring and transmission wiring. (If operated without thermistor, sensor, etc., the compressor may break down.)



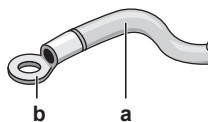
**NOTICE**

- The reversed phase protection detector of this product only functions when the product starts up. Consequently reversed phase detection is not performed during normal operation of the product.
- The reversed phase protection detector is designed to stop the product in the event of an abnormality when the product is started up.
- Replace 2 of the 3 phases (L1, L2, and L3) during reverse-phase protection abnormality.

### 6.9.3 Guidelines when connecting the electrical wiring

Keep the following in mind:

- If stranded conductor wires are being used, install a round crimp-style terminal on the tip. Place the round crimp-style terminal on the wire up to the covered part and fasten the terminal with the appropriate tool.



- a** Stranded conductor wire
- b** Round crimp-style terminal

- Use the following methods for installing wires:

| Wire type   | Installation method  |
|---|--|
| Single core wire  | <p>a Curled single core wire<br/>b Screw<br/>c Flat washer</p> |
| Stranded conductor wire with round crimp-style terminal | <p>a Terminal<br/>b Screw<br/>c Flat washer</p>                |

### Tightening torques

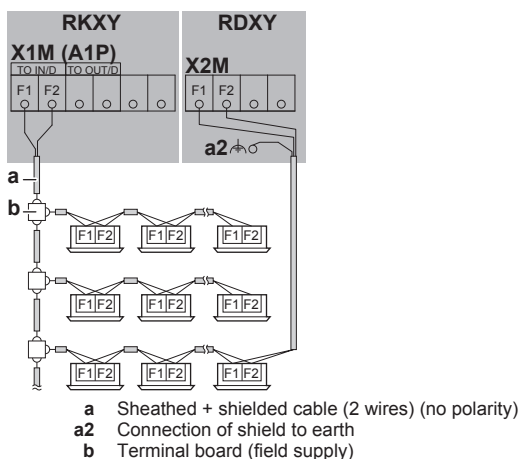
| Wiring  | Screw size | Tightening torque (N·m) |
|---|------------|-------------------------|
| Power supply wiring<br>(power supply + shielded ground) | M5         | 2.0~3.0                 |
| Transmission wiring                                     | M3.5       | 0.8~0.97                |

### 6.9.4 To connect the electrical wiring on the compressor unit

#### NOTICE

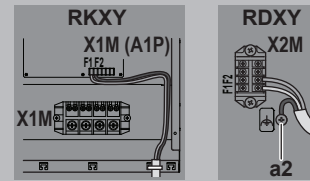
- Follow the wiring diagram (delivered with the unit, located on the switch box cover).
- Make sure the electrical wiring does NOT obstruct proper reattachment of the service cover.

- Remove the service covers of the compressor unit and the switch box. See "6.2.2 To open the compressor unit" on page 16.
- Connect the transmission wiring as follows:



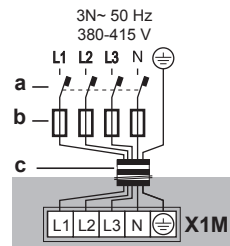
#### WARNING

**Shielded cable.** Using shielded cable for the transmission wiring is optional. When using shielded cable, connect the shield only to the earth of the heat exchanger unit (a2).



a2 Earth (use the screw delivered as accessory)

- Connect the power supply as follows:

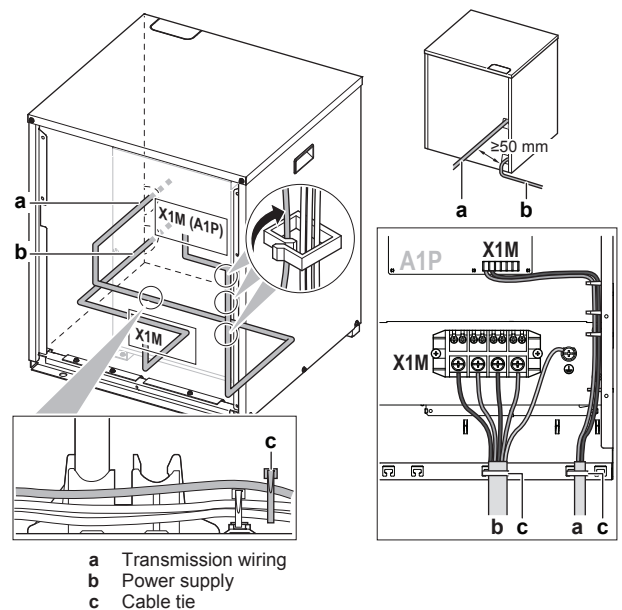
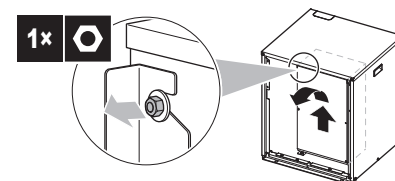


- a Earth leakage circuit breaker
- b Fuse
- c Power supply cable

- Route the wiring through the frame, and fix the cables (power supply and transmission wiring) with cable ties.

#### INFORMATION

To make routing the wiring easier, you can turn the switch box horizontally by loosening the screw on the left side of the switch box.



- Reattach the service covers. See "6.10.2 To close the compressor unit" on page 30.
- Connect an earth leakage circuit breaker and fuse to the power supply line.

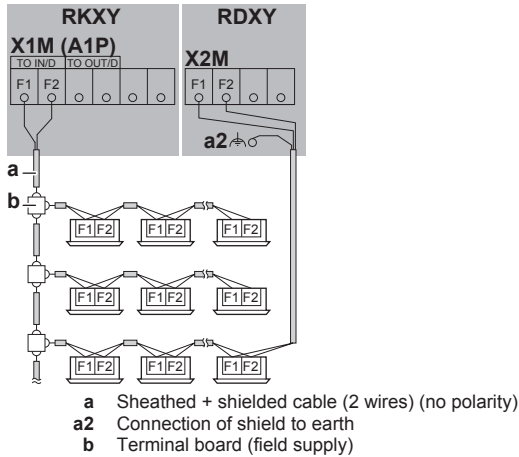
## 6 Installation

### 6.9.5 To connect the electrical wiring on the heat exchanger unit

#### NOTICE

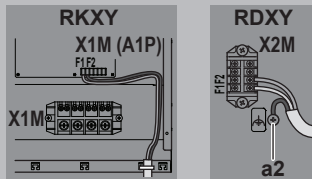
- Follow the wiring diagram (delivered with the unit, located at the inside of the service cover).
- Make sure the electrical wiring does NOT obstruct proper reattachment of the service cover.

- Remove the service cover. See "6.2.3 To open the switch box cover of the heat exchanger unit" on page 17.
- Connect the transmission wiring as follows:

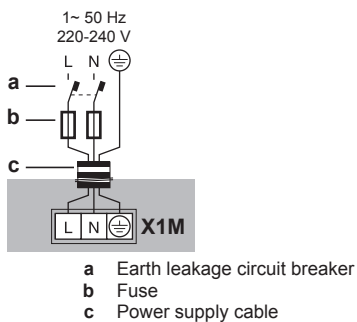


#### WARNING

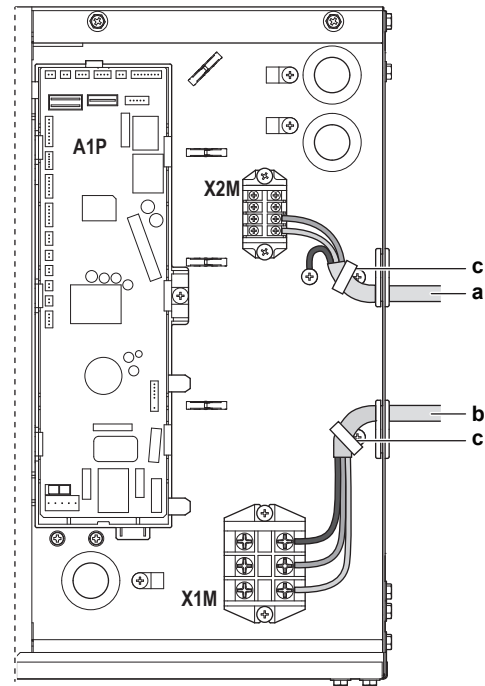
**Shielded cable.** Using shielded cable for the transmission wiring is optional. When using shielded cable, connect the shield only to the earth of the heat exchanger unit (a2).



- Connect the power supply as follows:



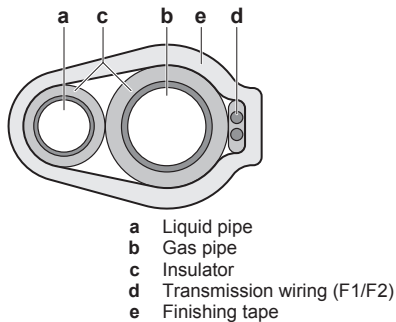
- Route the wiring through the frame, and fix the cables (power supply and transmission wiring) with cable ties.



## 6.10 Finishing the compressor unit installation

### 6.10.1 To finish the transmission wiring

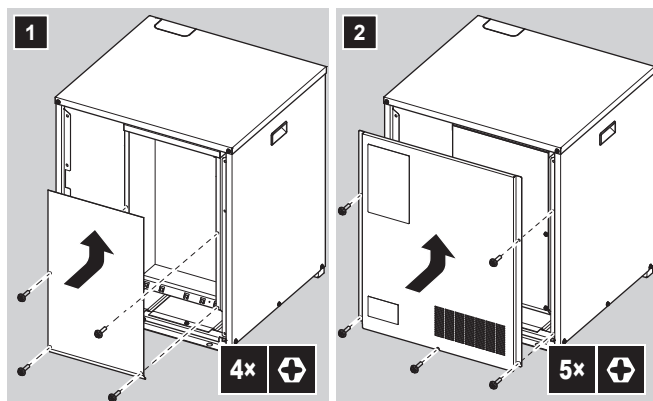
After installing the transmission wires inside the unit, wrap them along with the on-site refrigerant pipes using finishing tape, as shown in figure below.



### 6.10.2 To close the compressor unit

#### NOTICE

When closing the cover, make sure that the tightening torque does NOT exceed 4.1 N•m.



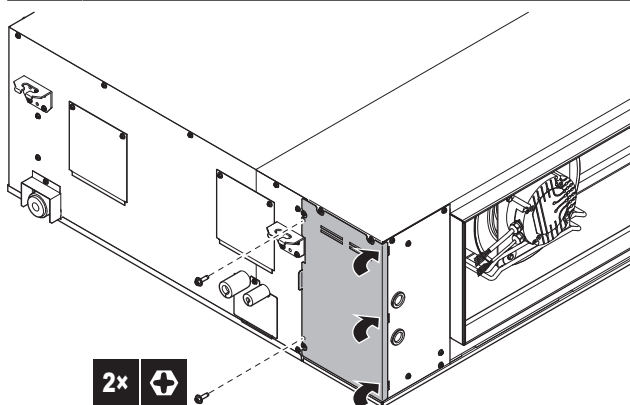
## 6.11 Finishing the heat exchanger unit installation

### 6.11.1 To close the heat exchanger unit



#### NOTICE

When closing the cover, make sure that the tightening torque does NOT exceed 4.1 N•m.



## 7 Configuration

### 7.1 Overview: Configuration

This chapter describes what you have to do and know to configure the system after it is installed.

It contains information about:

- Making field settings
- Energy saving and optimum operation



#### INFORMATION

It is important that all information in this chapter is read sequentially by the installer and that the system is configured as applicable.



#### DANGER: RISK OF ELECTROCUTION

## 7.2 Making field settings

### 7.2.1 About making field settings

To configure the heat pump system, you must give input to the compressor unit's main PCB (A1P). This involves the following field setting components:

- Push buttons to give input to the PCB
- A display to read feedback from the PCB
- DIP switches (only change the factory settings if you install a cool/heat selector switch).

Field settings are defined by their mode, setting and value. Example: [2-8]=4.

#### Mode 1 and 2

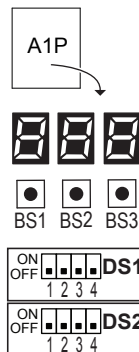
| Mode                            | Description  |
|---------------------------------|--|
| Mode 1<br>(monitoring settings) | Mode 1 can be used to monitor the current situation of the compressor unit. Some field setting contents can be monitored as well.  |
| Mode 2<br>(field settings)      | Mode 2 is used to change the field settings of the system. Consulting the current field setting value and changing the current field setting value is possible.<br><br>In general, normal operation can be resumed without special intervention after changing field settings.<br><br>Some field settings are used for special operation (e.g., 1 time operation, recovery/vacuuming setting, manual adding refrigerant setting, etc.). In such a case, it is required to abort the special operation before normal operation can restart. It will be indicated in below explanations. |

### 7.2.2 To access the field setting components

See "6.2.2 To open the compressor unit" on page 16.

### 7.2.3 Field setting components

- Push buttons (BS1~BS3)
- 7-segments display (888): ON (8) OFF (■) Flashing (8)
- DIP switches (DS1 and DS2)



#### DIP switches

Only change the factory settings if you install a cool/heat selector switch.

- DS1-1: COOL/HEAT selector (see "4.5.3 Possible options for the compressor unit and heat exchanger unit" on page 10). OFF=not installed=factory setting
- DS1-2~4: NOT USED. DO NOT CHANGE THE FACTORY SETTING.
- DS2-1~4: NOT USED. DO NOT CHANGE THE FACTORY SETTING.

#### Push buttons

Use the push buttons to make the field settings. Operate the push buttons with an insulated stick (such as a closed ball-point pen) to avoid touching of live parts.

## 7 Configuration



- BS1: MODE: For changing the set mode
- BS2: SET: For field setting
- BS3: RETURN: For field setting

### 7-segments display

The display gives feedback about the field settings, which are defined as [Mode-Setting]=Value.

#### Example:

| Display | Description              |
|---------|--------------------------|
|         | Default situation        |
|         | Mode 1                   |
|         | Mode 2                   |
|         | Setting 8<br>(in mode 2) |
|         | Value 4<br>(in mode 2)   |

### 7.2.4 To access mode 1 or 2

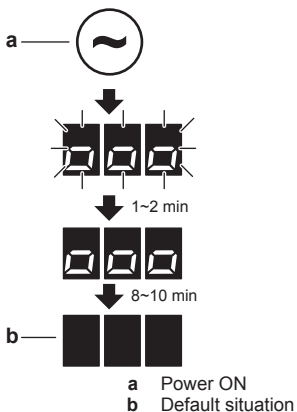
After the units are turned ON, the display goes to its default situation. From there, you can access mode 1 and mode 2.

#### Initialisation: default situation

#### NOTICE

Be sure to turn on the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.

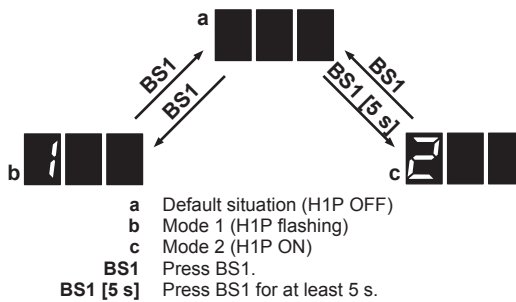
Turn on the power supply of the compressor unit, heat exchanger unit, and all indoor units. When the communication between the compressor unit, heat exchanger unit, and indoor units is established and normal, the display indication state will be as below (default situation when shipped from factory).



If the default situation is not displayed after 10~12 minutes, check the malfunction code on the indoor unit user interface and on the compressor unit 7-segment display. Solve the malfunction code accordingly. First, check the communication wiring.

#### Switching between modes

Use BS1 to switch between the default situation, mode 1 and mode 2.



#### INFORMATION

If you get confused in the middle of the process, press BS1 to return to the default situation.

### 7.2.5 To use mode 1 (and default situation)

In mode 1 (and in default situation) you can read out some information.

**Example:** You can read out setting [1-10] (= the total number of connected units (heat exchanger unit + indoor units)) as follows:

| # | Action  | Button/display |
|---|---|----------------|
| 1 | Start from the default situation.   |                |
| 2 | Select mode 1.  | ↓BS1 [1×]<br>  |
| 3 | Select setting 10.<br>("X" depends on the setting that you want to select.) | ↓BS2 [X×]<br>  |
| 4 | Display the value of setting 10.<br>(there are 8 units connected)           | ↓BS3 [1×]<br>  |
| 5 | Quit mode 1.  | ↓BS1 [1×]<br>  |


### 7.2.6 To use mode 2

In mode 2 you can make field settings to configure the system.

**Example:** You can change the value of setting [2-8] (= T<sub>e</sub> target temperature during cooling operation) to 4 (= 8°C) as follows:

| # | Action   | Button/display   |
|---|--|--|
| 1 | Start from the default situation.  |  |
| 2 | Select mode 2.   | ↓BS1 [5 s]<br>   |
| 3 | Select setting 8.<br>("X" depends on the setting that you want to select.)   | ↓BS2 [X×]<br>  |
| 4 | Select value 4 (= 8°C).<br>a: Display the current value.<br>b: Change to 4. ("X" depends on the current value, and the value that you want to select.)<br>c: Enter the value in the system.<br>d: Confirm. The system starts operating according to the setting. | a   BS3 [1×]<br><br>b   BS2 [X×]<br>c   BS3 [1×]<br>d   BS3 [1×]<br> |




| # | Action       | Button/display   |
|---|--------------|--|
| 5 | Quit mode 2. | ↓BS1 [1×]<br> |

### 7.2.7 Mode 1 (and default situation): Monitoring settings

In mode 1 you can read out the following information:

| Setting   | Value / Description |  |
|---|---------------------|--|
| [1-1]<br>Shows the status of low noise operation.   | 0                   | Unit is currently not operating under low noise restrictions.        |
|   | 1                   | Unit is currently operating under low noise restrictions.            |
| <p>Low noise operation reduces the sound generated by the unit compared to nominal operating conditions.</p> <p>Low noise operation can be set in mode 2. There are two methods to activate low noise operation of the compressor unit and heat exchanger unit.</p> <ul style="list-style-type: none"> <li>The first method is to enable an automatic low noise operation during night time by field setting. The unit will operate at the selected low noise level during the selected time frames.</li> <li>The second method is to enable low noise operation based on an external input. For this operation an optional accessory is required.</li> </ul> |                     |  |
| [1-2]<br>Shows the status of power consumption limitation operation.  | 0                   | Unit is currently not operating under power consumption limitations. |
|   | 1                   | Unit is currently operating under power consumption limitation.      |
| <p>Power consumption limitation reduces the power consumption of the unit compared to nominal operating conditions.</p> <p>Power consumption limitation can be set in mode 2. There are two methods to activate power consumption limitation of the compressor unit.</p> <ul style="list-style-type: none"> <li>The first method is to enable a forced power consumption limitation by field setting. The unit will always operate at the selected power consumption limitation.</li> <li>The second method is to enable power consumption limitation based on an external input. For this operation an optional accessory is required.</li> </ul>            |                     |  |

### 7.2.8 Mode 2: Field settings


In mode 2 you can make field settings to configure the system. The three 7-segments  show the setting/value number.

For more information and advice about the impact of the settings [2-8], [2-9], [2-81] and [2-82], see ["7.3 Energy saving and optimum operation" on page 35](#).

| Setting   | Value / Description   |
|---|---|
| [1-5]<br>Shows the current T <sub>e</sub> target parameter position.                      | For more information, see setting [2-8].  |
| [1-6]<br>Shows the current T <sub>c</sub> target parameter position.                      | For more information, see setting [2-9].  |
| [1-10]<br>Shows the total number of connected units (heat exchanger unit + indoor units). | It can be convenient to check if the total number of units which are installed (heat exchanger unit + indoor units) match the total number of units which are recognised by the system. In case there is a mismatch, it is advised to check the communication wiring path between compressor unit and heat exchanger unit, and between compressor unit and indoor units (F1/F2 communication line). |
| [1-17]<br>Shows the latest malfunction code.  | When the latest malfunction codes were reset by accident on an indoor unit user interface, they can be checked again through this monitoring settings.  |
| [1-18]<br>Shows the 2nd last malfunction code.  | For the content or reason behind the malfunction code see <a href="#">"11.3 Solving problems based on error codes" on page 41</a> , where most relevant malfunction codes are explained. Detailed information about malfunction codes can be consulted in the service manual of this unit.  |
| [1-19]<br>Shows the 3rd last malfunction code.  |   |
| [1-40]<br>Shows the current cooling comfort setting.                                      | For more information, see setting [2-81].   |
| [1-41]<br>Shows the current heating comfort setting.                                      | For more information, see setting [2-82].   |

## 7 Configuration

| Setting  | Value       |  |
|--|-------------|--|
|  | 888         | Description  |
| [2-8]<br>T <sub>e</sub> target temperature during cooling operation.   | 0 (default) | Auto   |
|  | 2           | 6°C  |
|  | 3           | 7°C  |
|  | 4           | 8°C  |
|  | 5           | 9°C  |
|  | 6           | 10°C   |
|  | 7           | 11°C   |
| [2-9]<br>T <sub>e</sub> target temperature during heating operation.   | 0 (default) | Auto   |
|  | 1           | 41°C   |
|  | 3           | 43°C   |
| [2-12]<br>Enable the low noise function and/or power consumption limitation via external control adaptor (DTA104A61/62).<br>If the system needs to be running under low noise operation or under power consumption limitation conditions when an external signal is sent to the unit, this setting should be changed. This setting will only be effective when the optional external control adaptor (DTA104A61/62) is installed in the indoor unit. | 0 (default) | Deactivated.   |
|  | 1           | Activated.   |
| [2-15]<br>Fan static pressure setting (in heat exchanger unit).<br>You can set the external static pressure of the heat exchanger unit according to the ducting requirements.  | 0           | 30 Pa  |
|  | 1 (default) | 60 Pa  |
|  | 2           | 90 Pa  |
|  | 3           | 120 Pa   |
| [2-16]<br>Test run heat exchanger unit.<br>When activated, the heat exchanger fans start running. This allows you to check the ducting with a running heat exchanger unit.   | 0 (default) | Deactivated.   |
|  | 1           | Activated.   |
| [2-20]<br>Manual additional refrigerant charge.<br>In order to add the additional refrigerant charge amount in a manual way (without automatic refrigerant charging functionality), following setting should be applied.   | 0 (default) | Deactivated.   |
|  | 1           | Activated.<br>To stop the manual additional refrigerant charge operation (when the required additional refrigerant amount is charged), push BS3. If this function was not aborted by pushing BS3, the unit will stop its operation after 30 minutes. If 30 minutes was not sufficient to add the needed refrigerant amount, the function can be reactivated by changing the field setting again. |
| [2-21]<br>Refrigerant recovery/vacuumping mode.<br>In order to achieve a free pathway to reclaim refrigerant out of the system or to remove residual substances or to vacuum the system it is necessary to apply a setting which will open required valves in the refrigerant circuit so the reclaim of refrigerant or vacuumping process can be done properly.  | 0 (default) | Deactivated.   |
|  | 1           | Activated.<br>To stop the refrigerant recovery/vacuumping mode, push BS3. If it is not pushed, the system will remain in refrigerant recovery/vacuumping mode.   |
| [2-22]<br>Automatic low noise setting and level during night time.<br>By changing this setting, you activate the automatic low noise operation function of the unit and define the level of operation. Depending on the chosen level, the noise level will be lowered. The start and stop moments for this function are defined under setting [2-26] and [2-27].   | 0 (default) | Deactivated  |
|  | 1           | Level 1  |
|  | 2           | Level 2  |
|  | 3           | Level 3  |
|  |             | Level 3<Level 2<Level 1  |

| Setting  | Value   |                         |
|--|---|-------------------------|
|  |  | Description             |
| [2-25]<br>Low noise operation level via the external control adaptor.<br>If the system needs to be running under low noise operation conditions when an external signal is sent to the unit, this setting defines the level of low noise that will be applied.<br>This setting will only be effective when the optional external control adaptor (DTA104A61/62) is installed and the setting [2-12] was activated. | 1   | Level 1                 |
|  | 2 (default)   | Level 2                 |
|  | 3   | Level 3                 |
| [2-26]<br>Low noise operation start time.<br>This setting is used in conjunction with setting [2-22].  | 1   | 20h00                   |
|  | 2 (default)   | 22h00                   |
|  | 3   | 24h00                   |
| [2-27]<br>Low noise operation stop time.<br>This setting is used in conjunction with setting [2-22].   | 1   | 6h00                    |
|  | 2   | 7h00                    |
|  | 3 (default)   | 8h00                    |
| [2-30]<br>Power consumption limitation level (step 1) via the external control adaptor (DTA104A61/62).<br>If the system needs to be running under power consumption limitation conditions when an external signal is sent to the unit, this setting defines the level power consumption limitation that will be applied for step 1. The level is according to the table.   | 1   | 60%                     |
|  | 2   | 65%                     |
|  | 3 (default)   | 70%                     |
|  | 4   | 75%                     |
|  | 5   | 80%                     |
|  | 6   | 85%                     |
|  | 7   | 90%                     |
|  | 8   | 95%                     |
| [2-31]<br>Power consumption limitation level (step 2) via the external control adaptor (DTA104A61/62).<br>If the system needs to be running under power consumption limitation conditions when an external signal is sent to the unit, this setting defines the level power consumption limitation that will be applied for step 2. The level is according to the table.   | —   | 30%                     |
|  | 1 (default)   | 40%                     |
|  | 2   | 50%                     |
|  | 3   | 55%                     |
| [2-32]<br>Forced, all time, power consumption limitation operation (no external control adaptor is required to perform power consumption limitation).<br>If the system always needs to be running under power consumption limitation conditions, this setting activates and defines the level power consumption limitation that will be applied continuously. The level is according to the table.                 | 0 (default)   | Function not active.    |
|  | 1   | Follows [2-30] setting. |
|  | 2   | Follows [2-31] setting. |
| [2-81]<br>Cooling comfort setting.<br>This setting is used in conjunction with setting [2-8].  | 0   | Eco                     |
|  | 1 (default)   | Mild                    |
|  | 2   | Quick                   |
|  | 3   | Powerful                |
| [2-82]<br>Heating comfort setting.<br>This setting is used in conjunction with setting [2-9].  | 0   | Eco                     |
|  | 1 (default)   | Mild                    |
|  | 2   | Quick                   |
|  | 3   | Powerful                |

### 7.3 Energy saving and optimum operation

This heat pump system is equipped with advanced energy saving functionality. Depending on the priority, emphasises can be put on energy saving or comfort level. Several parameters can be selected, resulting in the optimal balance between energy consumption and comfort for the particular application.

Several patterns are available and explained below. Modify the parameters to the needs of your building and to realize the best balance between energy consumption and comfort.

No matter which control is selected, variations on the behaviour of the system are still possible due to protection controls to keep the unit operating under reliable conditions. The intentional target, however, is fixed and will be used to obtain the best balance between energy consumption and comfort, depending on the application type.

## 7 Configuration

### 7.3.1 Available main operation methods

#### Basic

The refrigerant temperature is fixed independent from the situation. It corresponds to the standard operation which is known and can be expected from/under previous VRV systems.

| To activate this in... | Change... |
|------------------------|-----------|
| Cooling operation      | [2-8]=2   |
| Heating operation      | [2-9]=6   |

#### Automatic

The refrigerant temperature is set depending on the outdoor ambient conditions. As such adjusting the refrigerant temperature to match the required load (which is also related to the outdoor ambient conditions).

E.g., when your system is operating in cooling, you do not need as much cooling under low outdoor ambient temperatures (e.g., 25°C) as under high outdoor ambient temperatures (e.g., 35°C). Using this idea, the system automatically starts increasing its refrigerant temperature, automatically reducing the delivered capacity and increasing the system's efficiency.

E.g., when your system is operating in heating, you do not need as much heating under high outdoor ambient temperatures (e.g., 15°C) as under low outdoor ambient temperatures (e.g., -5°C). Using this idea, the system automatically starts decreasing its refrigerant temperature, automatically reducing the delivered capacity and increasing the system's efficiency.

| To activate this in... | Change...         |
|------------------------|-------------------|
| Cooling operation      | [2-8]=0 (default) |
| Heating operation      | [2-9]=0 (default) |

#### Hi-sensible/economic (cooling/heating)

The refrigerant temperature is set higher/lower (cooling/heating) compared to basic operation. The focus under high sensible mode is comfort feeling for the customer.

The selection method of indoor units is important and has to be considered as the available capacity is not the same as under basic operation.

For details concerning to Hi-sensible applications, please contact your dealer.

| To activate this in... | Change...   |
|------------------------|---|
| Cooling operation      | [2-8] to the appropriate value, matching the requirements of the pre-designed system containing a high sensible solution. |
| Heating operation      | [2-9] to the appropriate value, matching the requirements of the pre-designed system containing a high sensible solution. |

| [2-8] | T <sub>e</sub> target (°C) |
|-------|----------------------------|
| 2     | 6                          |
| 3     | 7                          |
| 4     | 8                          |
| 5     | 9                          |
| 6     | 10                         |
| 7     | 11                         |

| [2-9] | T <sub>c</sub> target (°C) |
|-------|----------------------------|
| 1     | 41                         |
| 3     | 43                         |
| 6     | 46                         |

### 7.3.2 Available comfort settings

For each of above modes a comfort level can be selected. The comfort level is related to the timing and the effort (energy consumption) which is put in achieving a certain room temperature by temporarily changing the refrigerant temperature to different values in order to achieve requested conditions more quickly.

#### Powerful

Overshoot (during heating operation) or undershoot (during cooling operation) is allowed compared to the requested refrigerant temperature, in order to achieve the required room temperature very fast. The overshoot is allowed from the start up moment.

- In case of cooling operation the evaporating temperature is allowed to go down to 3°C on temporary base depending on the situation.
- In case of heating operation the condense temperature is allowed to go up to 49°C on temporary base depending on the situation.
- When the request from the indoor units becomes more moderate, the system will eventually go to the steady state condition which is defined by the operation method above.

| To activate this in... | Change...  |
|------------------------|--|
| Cooling operation      | [2-81]=3.<br>This setting is used in conjunction with setting [2-8]. |
| Heating operation      | [2-82]=3.<br>This setting is used in conjunction with setting [2-9]. |

#### Quick

Overshoot (during heating operation) or undershoot (during cooling operation) is allowed compared to the requested refrigerant temperature, in order to achieve the required room temperature very fast. The overshoot is allowed from the start up moment.

- In case of cooling operation the evaporating temperature is allowed to go down to 6°C on temporary base depending on the situation.
- In case of heating operation the condense temperature is allowed to go up to 46°C on temporary base depending on the situation.
- When the request from the indoor units becomes more moderate, the system will eventually go to the steady state condition which is defined by the operation method above.

| To activate this in... | Change...  |
|------------------------|--|
| Cooling operation      | [2-81]=2.<br>This setting is used in conjunction with setting [2-8]. |
| Heating operation      | [2-82]=2.<br>This setting is used in conjunction with setting [2-9]. |

#### Mild

Overshoot (during heating operation) or undershoot (during cooling operation) is allowed compared to the requested refrigerant temperature, in order to achieve the required room temperature very fast. The overshoot is not allowed from the start up moment. The start up occurs under the condition which is defined by the operation mode above.

- In case of cooling operation the evaporating temperature is allowed to go down to 6°C on temporary base depending on the situation.
- In case of heating operation the condense temperature is allowed to go up to 46°C on temporary base depending on the situation.

- When the request from the indoor units becomes more moderate, the system will eventually go to the steady state condition which is defined by the operation method above.
- The start up condition is different from the powerful and quick comfort setting.

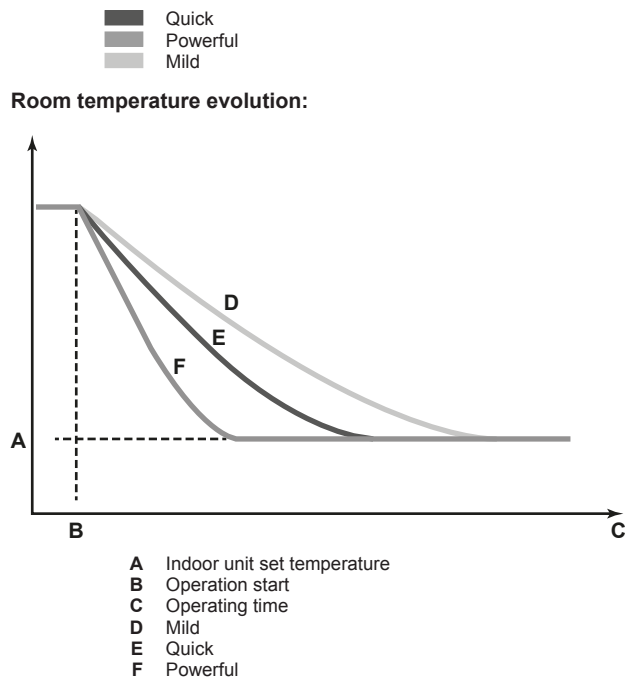
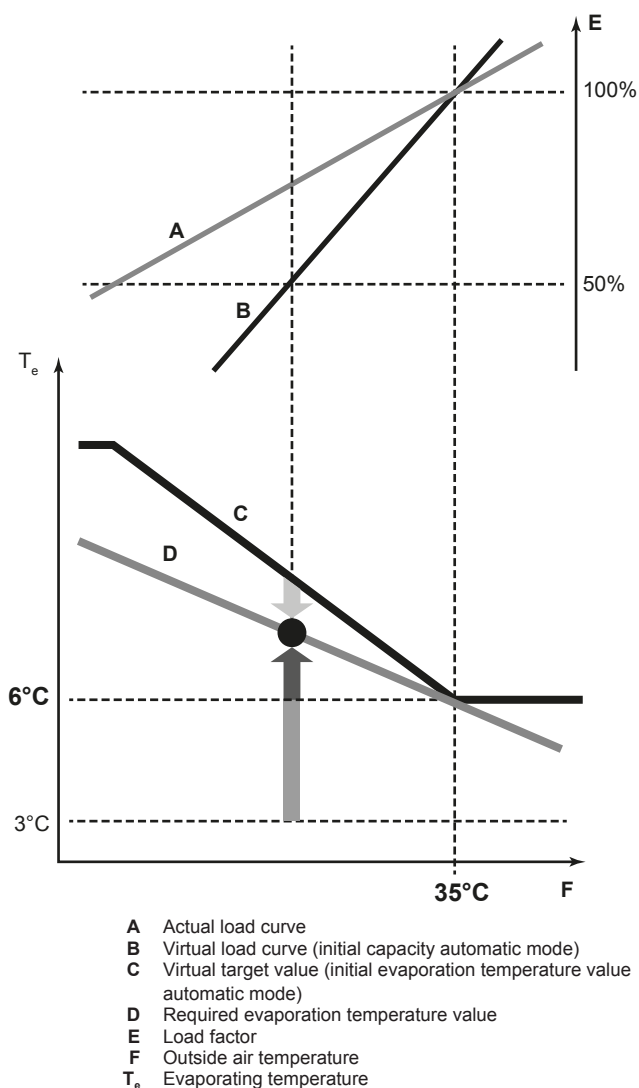
| To activate this in... | Change...  |
|------------------------|--|
| Cooling operation      | [2-81]=1.<br>This setting is used in conjunction with setting [2-8]. |
| Heating operation      | [2-82]=1.<br>This setting is used in conjunction with setting [2-9]. |

**Eco**

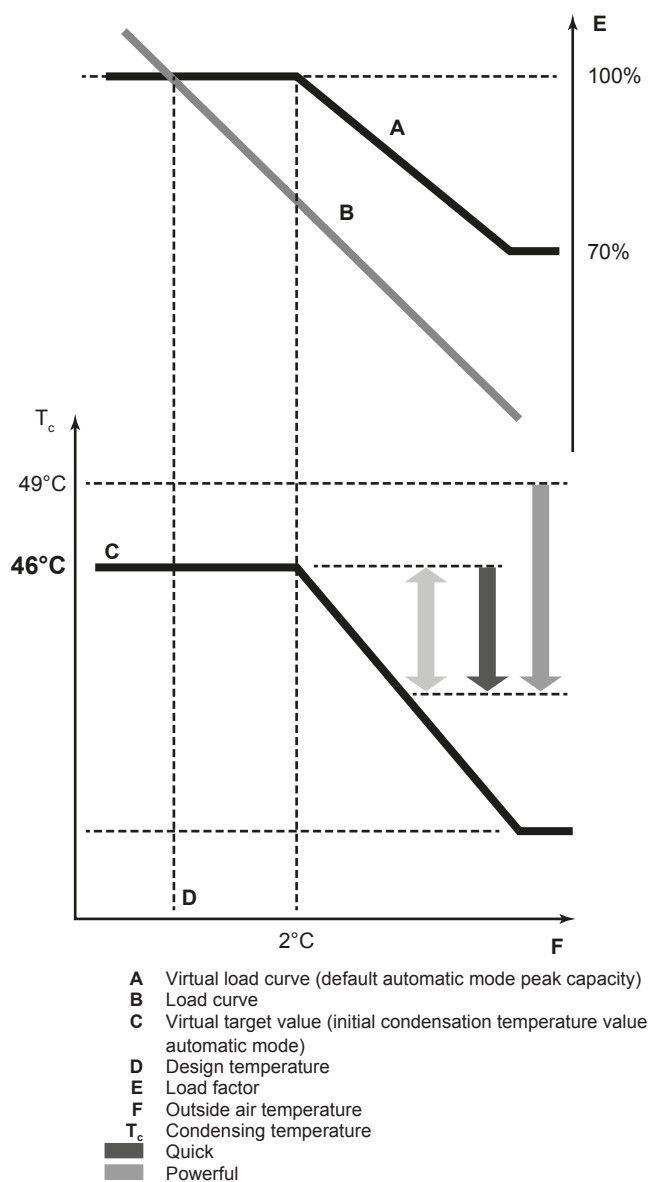
The original refrigerant temperature target, which is defined by the operation method (see above) is kept without any correction, unless for protection control.

| To activate this in... | Change...  |
|------------------------|--|
| Cooling operation      | [2-81]=0.<br>This setting is used in conjunction with setting [2-8]. |
| Heating operation      | [2-82]=0.<br>This setting is used in conjunction with setting [2-9]. |

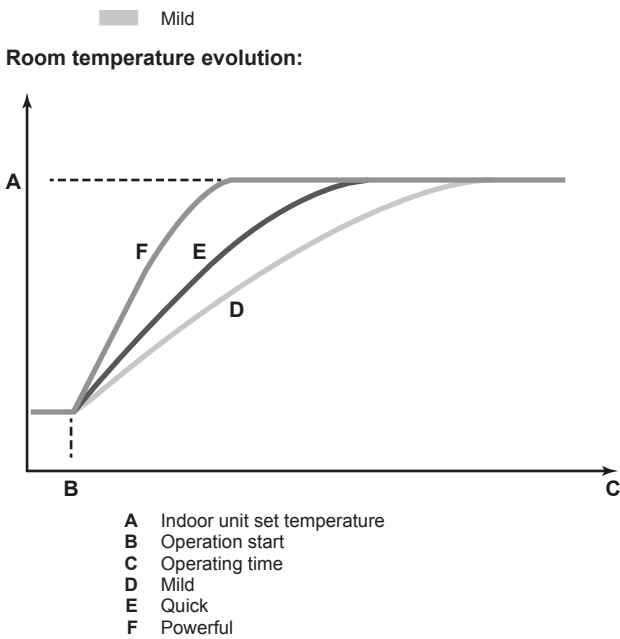
**7.3.3 Example: Automatic mode during cooling**



**7.3.4 Example: Automatic mode during heating**



## 8 Commissioning



## 8 Commissioning

### 8.1 Overview: Commissioning

After installation and once the field settings are defined, the installer is obliged to verify correct operation. Therefore a test run must be performed according to the procedures described below.

This chapter describes what you have to do and know to commission the system after it is configured.

Commissioning typically consists of the following stages:

- 1 Checking the "Checklist before commissioning".
- 2 Performing a test run.
- 3 If necessary, correcting errors after abnormal completion of the test run.
- 4 Operating the system.

### 8.2 Precautions when commissioning



**DANGER: RISK OF ELECTROCUTION**



**DANGER: RISK OF BURNING**



**CAUTION**

**Do not perform the test operation while working on the indoor units or the heat exchanger unit.**

When performing the test operation, not only the compressor unit will operate, but the heat exchanger unit and the connected indoor units as well. Working on an indoor unit or the heat exchanger unit while performing a test operation is dangerous.



**CAUTION**

Do not insert fingers, rods or other objects into the air inlet or outlet. Do not remove the fan guard. When the fan is rotating at high speed, it will cause injury.



**INFORMATION**

During the first running period of the unit, the required power may be higher than stated on the nameplate of the unit. This phenomenon is caused by the compressor, that needs a continuous run time of 50 hours before reaching smooth operation and stable power consumption.



**NOTICE**

Be sure to turn on the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.

During test operation, the compressor unit, the heat exchanger unit and the indoor units will start up. Make sure that the preparations of the heat exchanger unit and all the indoor units are finished (field piping, electrical wiring, air purge, ...). See installation manual of the indoor units for details.

### 8.3 Checklist before commissioning

After the installation of the unit, first check the following items. Once all below checks are fulfilled, the unit must be closed, only then can the unit be powered up.

|                          |   |
|--------------------------|---|
| <input type="checkbox"/> | You read the complete installation and operation instructions, as described in the <b>installer and user reference guide</b> .  |
| <input type="checkbox"/> | <b>Installation</b><br>Check that the unit is properly installed, to avoid abnormal noises and vibrations when starting up the unit.  |
| <input type="checkbox"/> | <b>Field wiring</b><br>Be sure that the field wiring has been carried out according to the instructions described in the chapter <b>"6.9 Connecting the electrical wiring"</b> on page 27, according to the wiring diagrams and according to the applicable legislation.  |
| <input type="checkbox"/> | <b>Power supply voltage</b><br>Check the power supply voltage on the local supply panel. The voltage must correspond to the voltage on the identification label of the unit.  |
| <input type="checkbox"/> | <b>Earth wiring</b><br>Be sure that the earth wires have been connected properly and that the earth terminals are tightened.  |
| <input type="checkbox"/> | <b>Insulation test of the main power circuit</b><br>Using a megatester for 500 V, check that the insulation resistance of 2 MΩ or more is attained by applying a voltage of 500 V DC between power terminals and earth. Never use the megatester for the transmission wiring.   |
| <input type="checkbox"/> | <b>Fuses, circuit breakers, or protection devices</b><br>Check that the fuses, circuit breakers, or the locally installed protection devices are of the size and type specified in the chapter <b>"5.4.2 Safety device requirements"</b> on page 15. Be sure that neither a fuse nor a protection device has been bypassed. |
| <input type="checkbox"/> | <b>Internal wiring</b><br>Visually check the electrical component box and the inside of the unit on loose connections or damaged electrical components.   |
| <input type="checkbox"/> | <b>Pipe size and pipe insulation</b><br>Be sure that correct pipe sizes are installed and that the insulation work is properly executed.  |
| <input type="checkbox"/> | <b>Stop valves</b><br>Be sure that the stop valves are open on both liquid and gas side.  |

|                          |   |
|--------------------------|---|
| <input type="checkbox"/> | <b>Damaged equipment</b><br>Check the inside of the unit on damaged components or squeezed pipes.   |
| <input type="checkbox"/> | <b>Refrigerant leak</b><br>Check the inside of the unit on refrigerant leakage. If there is a refrigerant leak, try to repair the leak. If the repair is unsuccessful, call your local dealer. Do not touch any refrigerant which has leaked out from refrigerant piping connections. This may result in frostbite. |
| <input type="checkbox"/> | <b>Oil leak</b><br>Check the compressor for oil leakage. If there is an oil leak, try to repair the leak. If the repairing is unsuccessful, call your local dealer.   |
| <input type="checkbox"/> | <b>Air inlet/outlet</b><br>Check that the air inlet and outlet of the unit is not obstructed by paper sheets, cardboard, or any other material.   |
| <input type="checkbox"/> | <b>Additional refrigerant charge</b><br>The amount of refrigerant to be added to the unit shall be written on the included "Added refrigerant" plate and attached to the rear side of the front cover.  |
| <input type="checkbox"/> | <b>Installation date and field setting</b><br>Be sure to keep record of the installation date on the sticker on the rear of the front panel according to EN60335-2-40 and keep record of the contents of the field setting(s).  |
| <input type="checkbox"/> | <b>Insulation and air leaks</b><br>Make sure the unit is fully insulated and checked for air leaks.<br><b>Possible consequence:</b> Condensate water might drip.  |
| <input type="checkbox"/> | <b>Drainage</b><br>Make sure drainage flows smoothly.<br><b>Possible consequence:</b> Condensate water might drip.  |
| <input type="checkbox"/> | <b>External static pressure</b><br>Make sure the external static pressure is set.<br><b>Possible consequence:</b> Insufficient cooling or heating.  |

## 8.4 Checklist during commissioning

|                          |                                |
|--------------------------|--------------------------------|
| <input type="checkbox"/> | To perform a <b>test run</b> . |
|--------------------------|--------------------------------|

### 8.4.1 About test run

The procedure below describes the test operation of the complete system. This operation checks and judges following items:

- Check of wrong wiring (communication check with indoor units and heat exchanger unit).
- Check of the stop valves opening.
- Check of wrong piping. **Example:** Gas or liquid pipes switched.
- Judgement of piping length.

Make sure to carry out the system test operation after the first installation. Otherwise, the malfunction code  $U3$  will be displayed on the user interface and normal operation or individual indoor unit test run cannot be carried out.

Abnormalities on indoor units cannot be checked for each unit separately. After the test operation is finished, check the indoor units one by one by performing a normal operation using the user interface. Refer to the indoor unit installation manual for more details concerning the individual test run.



### INFORMATION

- It may take 10 minutes to achieve a uniform refrigerant state before the compressor starts.
- During the test operation, the refrigerant running sound or the magnetic sound of a solenoid valve may become loud and the display indication may change. These are not malfunctions.

### 8.4.2 To perform a test run (7-segments display)

- 1 Make sure all field settings you want are set; see ["7.2 Making field settings" on page 31](#).
- 2 Turn ON the power to the compressor unit, heat exchanger unit, and the connected indoor units.



### NOTICE

Be sure to turn on the power 6 hours before operation in order to have power running to the crankcase heater and to protect the compressor.

- 3 Make sure the default (idle) situation is existing; see ["7.2.4 To access mode 1 or 2" on page 32](#). Push BS2 for 5 seconds or more. The unit will start test operation.

**Result:** The test operation is automatically carried out, the compressor unit display will indicate " $U3$ " and the indication "Test operation" and "Under centralised control" will display on the user interface of indoor units.

Steps during the automatic system test run procedure:

| Step  | Description                                     |
|-------|---|
| $U01$ | Control before start up (pressure equalisation) |
| $U02$ | Cooling start up control                        |
| $U03$ | Cooling stable condition                        |
| $U04$ | Communication check                             |
| $U05$ | Stop valve check                                |
| $U06$ | Pipe length check                               |
| $U09$ | Pump down operation                             |
| $U10$ | Unit stop                                       |



### INFORMATION

During the test operation, it is not possible to stop the unit operation from a user interface. To abort the operation, press BS3. The unit will stop after  $\pm 30$  seconds.

- 4 Check the test operation results on the compressor unit 7-segment display.

| Completion          | Description   |
|---------------------|---|
| Normal completion   | No indication on the 7-segment display (idle).  |
| Abnormal completion | Indication of malfunction code on the 7-segment display.<br>Refer to <a href="#">"8.4.3 Correcting after abnormal completion of the test run" on page 39</a> to take actions for correcting the abnormality. When the test operation is fully completed, normal operation will be possible after 5 minutes. |

### 8.4.3 Correcting after abnormal completion of the test run

The test operation is only completed if there is no malfunction code displayed. In case of a displayed malfunction code, perform correcting actions as explained in the malfunction code table. Carry out the test operation again and confirm that the abnormality is properly corrected.

## 9 Hand-over to the user



### INFORMATION

If a malfunction occurs, the error code is displayed on the compressor unit's 7-segments display and on the user interface of the indoor unit.



### INFORMATION

Refer to the installation manual of the indoor unit for detailed malfunction codes related to indoor units.

### 8.4.4 Operating the unit

Once the units are installed and test operation of compressor unit, heat exchanger unit and indoor units is finished, the operation of the system can start.

For operating the indoor unit, the user interface of the indoor unit should be switched ON. Refer to the indoor unit operation manual for more details.

## 9 Hand-over to the user

Once the test run is finished and the unit operates properly, please make sure the following is clear for the user:

- Make sure that the user has the printed documentation and ask him/her to keep it for future reference. Inform the user that he can find the complete documentation on the url as earlier described in this manual.
- Explain the user how to properly operate the system and what to do in case of problems.
- Show the user what to do in relation to maintaining the unit.

## 10 Maintenance and service



### NOTICE

Maintenance must be done by an authorised installer or service agent.

We recommend to do maintenance at least once a year. However, applicable legislation might require shorter maintenance intervals.



### NOTICE

In Europe, the **greenhouse gas emissions** of the total refrigerant charge in the system (expressed as tonnes CO<sub>2</sub>-equivalent) is used to determine the maintenance intervals. Follow the applicable legislation.

**Formula to calculate the greenhouse gas emissions:**  
GWP value of the refrigerant × Total refrigerant charge [in kg] / 1000

### 10.1 Overview: Maintenance and service

This chapter contains information about:

- Preventing electrical hazards when maintaining and servicing the system
- The refrigerant recovery operation

### 10.2 Maintenance safety precautions



**DANGER: RISK OF ELECTROCUTION**



**DANGER: RISK OF BURNING**



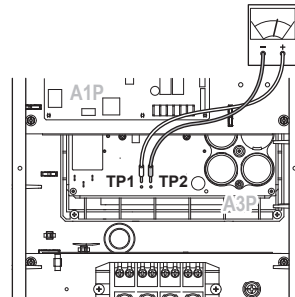
### NOTICE: Risk of electrostatic discharge

Before performing any maintenance or service work, touch a metal part of the unit in order to eliminate static electricity and to protect the PCB.

### 10.2.1 To prevent electrical hazards

When performing service to inverter equipment:

- 1 Do not open the electrical component box cover for 10 minutes after the power supply is turned off.
- 2 Measure the voltage between terminals on the terminal block for power supply with a tester and confirm that the power supply is shut off. In addition, measure points as shown in the figure below, with a tester and confirm that the voltage of the capacitor in the main circuit is less than 50 V DC.



- 3 To prevent damaging the PCB, touch a non-coated metal part to eliminate static electricity before pulling out or plugging in connectors.

For details refer to the wiring diagram labelled on the back of the service cover.

### 10.3 Checklist for yearly maintenance of the heat exchanger unit

Check the following at least once a year:

- Heat exchanger.

The heat exchanger can get blocked up due to dust, dirt, leaves, etc. It is recommended to clean the heat exchanger yearly. A blocked heat exchanger can lead to too low pressure or too high pressure leading to worse performance.

### 10.4 About service mode operation

Refrigerant recovery operation/vacuuming operation is possible by applying setting [2-21]. Refer to "7.2 Making field settings" on page 31 for details how to set mode 2.

When vacuuming/recovery mode is used, check very carefully what should be vacuumed/recovered before starting. See installation manual of the indoor unit for more information about vacuuming and recovery.

#### 10.4.1 To use vacuum mode

- 1 When the unit is at standstill, activate setting [2-21] to start vacuuming mode.

**Result:** When confirmed, the expansion valves (in the indoor unit, compressor unit and heat exchanger unit) will fully open. At that moment the 7-segment display indication= $\text{E} \square \text{I}$  and the user interface of all indoor units indicate TEST (test operation) and (external control) and the operation will be prohibited.

- 2 Evacuate the system with a vacuum pump.
- 3 Press BS3 to stop vacuuming mode.



## 10.4.2 To recover refrigerant

This should be done by a refrigerant reclaimer. Follow the same procedure as for vacuuming method.



### DANGER: RISK OF EXPLOSION

**Pump down – Refrigerant leakage.** If you want to pump down the system, and there is a leakage in the refrigerant circuit:

- Do NOT use the unit's automatic pump down function, with which you can collect all refrigerant from the system into the outdoor unit. **Possible consequence:** Self-combustion and explosion of the compressor because of air going into the operating compressor.
- Use a separate recovery system so that the unit's compressor does NOT have to operate.



### NOTICE

Make sure to NOT recover any oil while recovering refrigerant. **Example:** By using an oil separator.



### DANGER: RISK OF ELECTROCUTION



### WARNING

Prevent hazard due to the inadvertent resetting of the thermal cut-out: this appliance must NOT be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly turned ON and OFF by the utility.



### DANGER: RISK OF BURNING

## 11 Troubleshooting

### 11.1 Overview: Troubleshooting

#### Before troubleshooting

Carry out a thorough visual inspection of the unit and look for obvious defects such as loose connections or defective wiring.

### 11.2 Precautions when troubleshooting



### WARNING

- When carrying out an inspection on the switch box of the unit, always make sure that the unit is disconnected from the mains. Turn off the respective circuit breaker.
- When a safety device was activated, stop the unit and find out why the safety device was activated before resetting it. NEVER bridge safety devices or change their values to a value other than the factory default setting. If you are unable to find the cause of the problem, call your dealer.

### 11.3 Solving problems based on error codes

In case of a displayed malfunction code, perform correcting actions as explained in the malfunction code table.

After correcting the abnormality, press BS3 to reset the malfunction code and retry operation.



### INFORMATION

If a malfunction occurs, the error code is displayed on the compressor unit's 7-segments display and on the user interface of the indoor unit.

The error code on the compressor unit will indicate a main malfunction code and a sub code. The sub code indicates more detailed information about the malfunction code. The main code and sub code will be displayed intermittent (with an interval of 1 second).

#### Example:

- Main code:
- Sub code:

#### 11.3.1 Error codes: Overview

| Main code | Sub code | Cause   | Solution   |
|-----------|----------|---|--|
| E0        | -02      | <ul style="list-style-type: none"> <li>Heat exchanger fan malfunction.</li> <li>Drain pump feedback contact is open.</li> </ul> | In the heat exchanger unit: <ul style="list-style-type: none"> <li>Check connection on PCB: A1P (X15A)</li> <li>Check connection on terminal block (X2M)</li> <li>Check the fan connectors.</li> </ul> |
| E2        | -01      | Earth leakage detector activated<br>Compressor unit: (T1A) - A1P (X101A)  | Restart the unit. If the problem reoccurs, contact your dealer.  |
|           | -0b      | No earth leakage detector detected<br>Compressor unit: (T1A) - A1P (X101A)  | Replace the earth leakage detector.  |
| E3        | -01      | High pressure switch was activated<br>Compressor unit: (S1PH) - A1P (X4A)   | Check stop valve situation or abnormalities in (field) piping or airflow over air cooled coil.   |
|           | -02      | <ul style="list-style-type: none"> <li>Refrigerant overcharge</li> <li>Stop valve closed</li> </ul>                             | <ul style="list-style-type: none"> <li>Check refrigerant amount+recharge unit.</li> <li>Open stop valves</li> </ul>  |
|           | -13      | Stop valve closed (liquid)  | Open liquid stop valve.  |
|           | -1B      | <ul style="list-style-type: none"> <li>Refrigerant overcharge</li> <li>Stop valve closed</li> </ul>                             | <ul style="list-style-type: none"> <li>Check refrigerant amount+recharge unit.</li> <li>Open stop valves.</li> </ul>   |

# 11 Troubleshooting

| Main code | Sub code | Cause   | Solution  |
|-----------|----------|---|---|
| E4        | -01      | Low pressure malfunction:<br><ul style="list-style-type: none"> <li>Stop valve closed</li> <li>Refrigerant shortage</li> <li>Indoor unit malfunction</li> </ul>           | <ul style="list-style-type: none"> <li>Open stop valves.</li> <li>Check refrigerant amount+recharge unit.</li> <li>Check the user interface's display or transmission wiring between the outdoor unit and the indoor unit.</li> </ul> |
| E9        | -01      | Electronic expansion valve malfunction (subcool)<br>Compressor unit: (Y1E) - A1P (X21A)   | Check connection on PCB or actuator.  |
|           | -47      | Electronic expansion valve malfunction (main)<br>Heat exchanger unit: (Y1E) - A1P (X7A)   | Check connection on PCB or actuator.  |
| F3        | -01      | Discharge temperature too high:<br><ul style="list-style-type: none"> <li>Stop valve closed</li> <li>Refrigerant shortage</li> </ul> Compressor unit: (R21T) - A1P (X29A) | <ul style="list-style-type: none"> <li>Open stop valves.</li> <li>Check refrigerant amount+recharge unit.</li> </ul>  |
| Fb        | -02      | <ul style="list-style-type: none"> <li>Refrigerant overcharge</li> <li>Stop valve closed</li> </ul>   | <ul style="list-style-type: none"> <li>Check refrigerant amount+recharge unit.</li> <li>Open stop valves.</li> </ul>  |
| H9        | -01      | Ambient temperature sensor malfunction<br>Heat exchanger unit: (R1T) - A1P (X16A)   | Check connection on PCB or actuator.  |
| J3        | -1b      | Discharge temperature sensor malfunction<br>Compressor unit: (R21T): open circuit - A1P (X29A)  | Check connection on PCB or actuator.  |
|           | -17      | Discharge temperature sensor malfunction<br>Compressor unit: (R21T): short circuit - A1P (X29A)   | Check connection on PCB or actuator.  |
| J4        | -01      | Heat exchanger gas sensor malfunction<br>Heat exchanger unit: (R2T) - A1P (X18A)  | Check connection on PCB or actuator.  |
| J5        | -01      | Suction temperature sensor malfunction<br>Compressor unit: (R3T) - A1P (X30A)   | Check connection on PCB or actuator.  |
|           | -02      | Suction temperature sensor malfunction<br>Compressor unit: (R7T) - A1P (X30A)   | Check connection on PCB or actuator.  |
| Jb        | -01      | De-icing temperature sensor malfunction<br>Heat exchanger unit: (R3T) - A1P (X17A)  | Check connection on PCB or actuator   |
| J7        | -0b      | Liquid temperature sensor (after subcool HE) malfunction<br>Compressor unit: (R5T) - A1P (X30A)   | Check connection on PCB or actuator.  |
| J9        | -01      | Gas temperature sensor (after subcool HE) malfunction<br>Compressor unit: (R6T) - A1P (X30A)  | Check connection on PCB or actuator.  |
| JA        | -0b      | High pressure sensor malfunction<br>Compressor unit: (S1NPH): open circuit - A1P (X32A)   | Check connection on PCB or actuator.  |
|           | -07      | High pressure sensor malfunction<br>Compressor unit: (S1NPH): short circuit - A1P (X32A)  | Check connection on PCB or actuator.  |
| JC        | -0b      | Low pressure sensor malfunction<br>Compressor unit: (S1NPL): open circuit - A1P (X31A)  | Check connection on PCB or actuator.  |
|           | -07      | Low pressure sensor malfunction<br>Compressor unit: (S1NPL): short circuit - A1P (X31A)   | Check connection on PCB or actuator.  |
| LC        | -14      | Transmission outdoor unit - inverter: INV1 transmission trouble<br>Compressor unit: A1P (X20A, X28A, X42A)  | Check connection.   |
| P1        | -01      | INV1 unbalanced power supply voltage  | Check if power supply is within range.  |
| PJ        | -01      | Heat exchanger unit capacity setting malfunction.   | Check the type of heat exchanger unit. If necessary, replace the heat exchanger unit.   |

| Main code | Sub code | Cause  | Solution  |
|-----------|----------|--|---|
| U1        | -01      | Reversed power supply phase malfunction  | Correct phase order.  |
|           | -04      | Reversed power supply phase malfunction  | Correct phase order.  |
| U2        | -01      | INV1 voltage power shortage  | Check if power supply is within range.  |
|           | -02      | INV1 power phase loss  | Check if power supply is within range.  |
| U3        | -03      | Malfunction code: System test run not yet executed (system operation not possible)   | Execute system test run.  |
| U4        | -01      | Faulty wiring to Q1/Q2 or indoor - outdoor   | Check (Q1/Q2) wiring. Do NOT use Q1/Q2.   |
|           | -03      | Faulty wiring to Q1/Q2 or indoor - outdoor   | Check (Q1/Q2) wiring. Do NOT use Q1/Q2.   |
|           | -04      | System test run abnormal ending  | Execute test run again.   |
| U7        | -01      | Warning: faulty wiring to Q1/Q2  | Check Q1/Q2 wiring. Do NOT use Q1/Q2.   |
|           | -02      | Malfunction code: faulty wiring to Q1/Q2   | Check Q1/Q2 wiring. Do NOT use Q1/Q2.   |
|           | -11      | <ul style="list-style-type: none"> <li>Too many indoor units are connected to F1/F2 line</li> <li>Bad wiring between outdoor and indoor units</li> </ul>   | Check indoor unit amount and total capacity connected.  |
| U9        | -01      | <ul style="list-style-type: none"> <li>System mismatch. Wrong type of indoor units combined (R410A, R407C, RA, etc). Indoor unit malfunction</li> <li>Heat exchanger unit malfunction</li> </ul>   | <ul style="list-style-type: none"> <li>Check if other indoor units have malfunction and confirm indoor unit mix is allowed.</li> <li>Check the transmission wiring to the heat exchanger unit.</li> </ul>   |
| UR        | -03      | More than 1 heat exchanger unit connected.   | Check installation. Only 1 heat exchanger unit can be installed.  |
|           | -18      | <ul style="list-style-type: none"> <li>Improper type of indoor units are connected.</li> <li>Mismatch of compressor unit and heat exchanger unit.</li> </ul>   | <ul style="list-style-type: none"> <li>Check the type of indoor units that are currently connected. If they are not proper, replace them with proper ones.</li> <li>Check if the compressor unit and heat exchanger unit are compatible.</li> </ul>                 |
|           | -21      | Wrong heat exchanger unit connected.   | Check installation. Connect correct heat exchanger unit.  |
| UH        | -01      | <ul style="list-style-type: none"> <li>Auto address malfunction (inconsistency)</li> <li>Mismatch of compressor unit and heat exchanger unit.</li> </ul>   | <ul style="list-style-type: none"> <li>Check if transmission wired unit amount matches with powered unit amount (by monitor mode) or wait till initialisation is finished.</li> <li>Check if the compressor unit and heat exchanger unit are compatible.</li> </ul> |
| UF        | -01      | <ul style="list-style-type: none"> <li>Auto address malfunction (inconsistency)</li> <li>Mismatch of compressor unit and heat exchanger unit.</li> </ul>   | <ul style="list-style-type: none"> <li>Check if transmission wired unit amount matches with powered unit amount (by monitor mode) or wait till initialisation is finished.</li> <li>Check if the compressor unit and heat exchanger unit are compatible.</li> </ul> |
|           | -05      | <ul style="list-style-type: none"> <li>The stop valves of the compressor unit are left closed.</li> <li>The piping and wiring of the specified indoor unit or heat exchanger unit are not connected correctly to the compressor unit.</li> </ul> | <ul style="list-style-type: none"> <li>Open the stop valves on both the gas and liquid side.</li> <li>Confirm that the piping and wiring of the specified indoor unit or heat exchanger unit are connected correctly to the compressor unit.</li> </ul>             |

## 12 Disposal

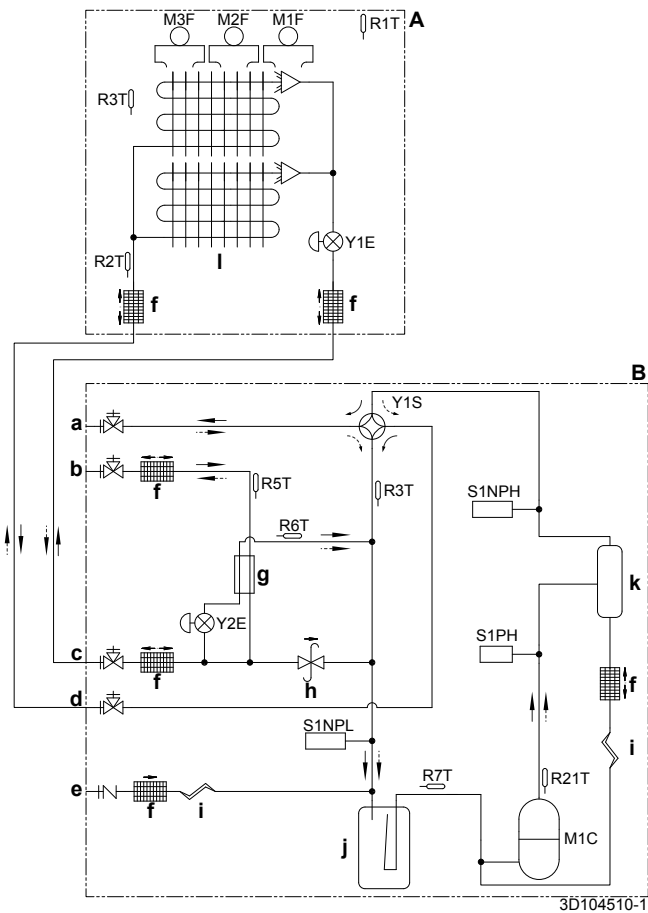
Dismantling of the unit, and treatment of the refrigerant, oil and other parts must comply with the applicable legislation.

## 13 Technical data

- A **subset** of the latest technical data is available on the regional Daikin website (publicly accessible).
- The **full set** of latest technical data is available on the Daikin extranet (authentication required).

## 13 Technical data

### 13.1 Piping diagram: Compressor unit and heat exchanger unit



- A** Heat exchanger unit  
**B** Compressor unit  
**a** Stop valve (gas) (circuit 2: to indoor units)  
**b** Stop valve (liquid) (circuit 2: to indoor units)  
**c** Stop valve (liquid) (circuit 1: to heat exchanger unit)  
**d** Stop valve (gas) (circuit 1: to heat exchanger unit)  
**e** Service port (refrigerant charge)  
**f** Filter  
**g** Subcool heat exchanger  
**h** Pressure regulating valve  
**i** Capillary tube  
**j** Accumulator  
**k** Oil separator  
**l** Heat exchanger  
**M1C** Compressor  
**M1F-M3F** Fan motor  
**R1T (A)** Thermistor (air)  
**R2T (A)** Thermistor (gas)  
**R3T (A)** Thermistor (coil)  
**R21T (B)** Thermistor (discharge)  
**R3T (B)** Thermistor (suction accumulator)  
**R5T (B)** Thermistor (liquid)  
**R6T (B)** Thermistor (subcool heat exchanger gas)  
**R7T (B)** Thermistor (suction compressor)  
**S1NPH** High pressure sensor  
**S1NPL** Low pressure sensor  
**S1PH** High pressure switch  
**Y1E, Y2E** Electronic expansion valve  
**Y1S** Solenoid valve (4-way valve)  
 → Heating  
 → Cooling

### 13.2 Wiring diagram: Compressor unit

The wiring diagram is delivered with the unit, located on the switch box cover.

#### Symbols:

- X1M Main terminal  
 - - - - - Earth wiring

- 15 Wire number 15  
 - - - - - Field wire  
 Field cable  
 → \*\*/12.2 Connection \*\* continues on page 12 column 2  
 ① Several wiring possibilities  
 Option  
 Not mounted in switch box  
 Wiring depending on model  
 PCB

#### Notes:

- When using the optional adapter, refer to the installation manual of the optional adapter.
- Refer to the installation or service manual on how to use BS1-BS3 push buttons, and DS1+DS2 DIP switches.
- Do not operate the unit by short-circuiting protection device S1PH.
- For connection of INDOOR-OUTDOOR F1-F2 transmission wiring, and OUTDOOR-OUTDOOR F1-F2 transmission wiring, refer to the service manual.

#### Legend:

- A1P Printed circuit board (main)  
 A2P Printed circuit board (noise filter)  
 A3P Printed circuit board (inverter)  
 A4P Printed circuit board (cool/heat selector)  
 BS\* Push button (mode, set, return) (A1P)  
 C\* Capacitor (A3P)  
 DS\* DIP switch (A1P)  
 E1HC Crankcase heater  
 F\*U Fuse (T 3.15 A / 250 V) (A1P)  
 F3U Field fuse  
 F400U Fuse (T 6.3 A / 250 V) (A2P)  
 F410U Fuse (T 40 A / 500 V) (A2P)  
 F411U Fuse (T 40 A / 500 V) (A2P)  
 F412U Fuse (T 40 A / 500 V) (A2P)  
 HAP Running LED (service monitor green) (A1P)  
 K1M Magnetic contactor (A3P)  
 K\*R Magnetic relay (A\*P)  
 L1R Reactor  
 M1C Motor (compressor)  
 M1F Motor (fan)  
 PS Power supply (A1P, A3P)  
 Q1DI Earth leakage circuit breaker (field supply)  
 Q1RP Phase reversal detect circuit (A1P)  
 R21T Thermistor (M1C discharge)  
 R3T Thermistor (accumulator)  
 R5T Thermistor (subcool liquid pipe)  
 R6T Thermistor (heat exchanger gas pipe)  
 R7T Thermistor (suction)  
 R\* Resistor (A3P)  
 S1NPH High pressure sensor  
 S1NPL Low pressure sensor  
 S1PH High pressure switch (discharge)  
 S1S Air control switch (optional)

|           |  |
|-----------|--|
| S2S       | Cool/heat selector switch (optional)               |
| SEG1~SEG3 | 7-segment display                                  |
| T1A       | Earth leakage detector                             |
| V1R       | IGBT power module (A3P)                            |
| V2R       | Diode module (A3P)                                 |
| X37A      | Connector (power supply for option PCB) (optional) |
| X66A      | Connector (cool/heat selector switch) (optional)   |
| X1M       | Terminal strip (power supply)                      |
| X*A       | PCB connector                                      |
| X*M       | Terminal strip on PCB (A*P)                        |
| X*Y       | Connector  |
| Y2E       | Electronic expansion valve                         |
| Y1S       | Solenoid valve (4-way valve)                       |
| Z*C       | Noise filter (ferrite core)                        |
| Z*F       | Noise filter                                       |

|   |                              |
|---|------------------------------|
| ① | Several wiring possibilities |
|   | Option                       |
|   | Not mounted in switch box    |
|   | Wiring depending on model    |
|   | PCB                          |

**Legend:**

|      |  |
|------|--|
| A1P  | Printed circuit board (main)                 |
| A2P  | Printed circuit board (adapter)              |
| C1   | Capacitor (A1P)                              |
| E1H  | Drain pan heater (optional)                  |
| F1U  | Fuse (F 1 A / 250 V) (optional)              |
| F1U  | Fuse (T 6.3 A / 250 V for PCB) (A1P)         |
| HAP  | Running LED (service monitor green) (A1P)    |
| K1a  | Auxiliary relay (optional)                   |
| M*F  | Motor (fan)                                  |
| Q1DI | Earth leakage circuit breaker (field supply) |
| PS   | Switching power supply (A1P)                 |
| R1T  | Thermistor (air)                             |
| R2T  | Thermistor (gas)                             |
| R3T  | Thermistor (coil)                            |
| V1R  | Diode module (A1P)                           |
| X1M  | Terminal strip (power supply)                |
| X2M  | Terminal strip (transmission wiring)         |
| X*Y  | Connector                                    |
| Y1E  | Electronic expansion valve                   |
| Z1C  | Noise filter (ferrite core)                  |
| Z1F  | Noise filter (A1P)                           |

### 13.3 Wiring diagram: Heat exchanger unit

The wiring diagram is delivered with the unit, located at the inside of the switch box cover.

**Symbols:**

|           |   |
|-----------|---|
| X1M       | Main terminal                               |
| -----     | Earth wiring                                |
| <u>15</u> | Wire number 15                              |
| -----     | Field wire                                  |
|           | Field cable                                 |
| → **/12.2 | Connection ** continues on page 12 column 2 |

## For the user

## 14 About the system

The VRV IV heat pump for indoor installation can be used for heating/cooling applications.



**NOTICE**

Do not use the system for other purposes. In order to avoid any quality deterioration, do not use the unit for cooling precision instruments, food, plants, animals or works of art.



**NOTICE**

For future modifications or expansions of your system:

A full overview of allowable combinations (for future system extensions) is available in technical engineering data and should be consulted. Contact your installer to receive more information and professional advice.

In general following type of indoor units can be connected to a VRV IV heat pump for indoor installation (non-exhaustive list, depending on compressor unit model, heat exchanger unit model and indoor unit model combinations):

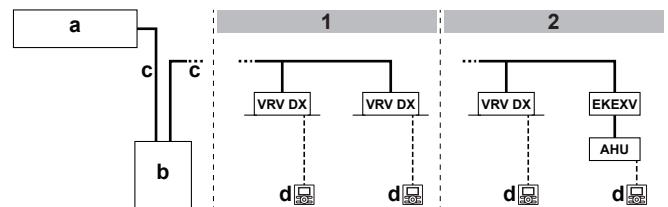
- VRV direct expansion (DX) indoor units (air to air applications).
- AHU (air-to-air applications): EKEXV-kit+EKEQM-box required, depending on the application.
- Comfort air curtain (air-to-air applications): CYV (Biddle) series.

Airhandling unit connection in pair to VRV IV heat pump for indoor installation is supported.

Airhandling unit connection in multi to VRV IV heat pump for indoor installation is supported, even combined with VRV direct expansion indoor unit(s).

For more specifications, see technical engineering data.

### 14.1 System layout



- |               |   |
|---------------|---|
| <b>1</b>      | In case of VRV DX indoor units                                    |
| <b>2</b>      | In case of VRV DX indoor units combined with an air handling unit |
| <b>a</b>      | Heat exchanger unit   |
| <b>b</b>      | Compressor unit   |
| <b>c</b>      | Refrigerant piping  |
| <b>d</b>      | User interface (dedicated depending on indoor unit type)          |
| <b>VRV DX</b> | VRV direct expansion (DX) indoor unit                             |
| <b>EKEXV</b>  | Expansion valve kit   |
| <b>AHU</b>    | Air handling unit   |

## 15 User interface

### 15 User interface



#### CAUTION

Never touch the internal parts of the controller.

Do not remove the front panel. Some parts inside are dangerous to touch and appliance problems may happen. For checking and adjusting the internal parts, contact your dealer.

This operation manual will give a non-exhaustive overview of the main functions of the system.

Detailed information on required actions to achieve certain functions can be found in the dedicated installation and operation manual of the indoor unit.

Refer to the operation manual of the installed user interface.

### 16 Before operation



#### WARNING

This unit contains electrical and hot parts.



#### WARNING

Before operating the unit, be sure the installation has been carried out correctly by an installer.



#### CAUTION

It is not good for your health to expose your body to the air flow for a long time.



#### CAUTION

To avoid oxygen deficiency, ventilate the room sufficiently if equipment with burner is used together with the system.



#### CAUTION

Do not operate the system when using a room fumigation-type insecticide. This could cause the chemicals to become deposited in the unit, which could endanger the health of those who are hypersensitive to chemicals.

This operation manual is for the following systems with standard control. Before initiating operation, contact your dealer for the operation that corresponds to your system type and mark. If your installation has a customised control system, ask your dealer for the operation that corresponds to your system.

Operation modes (depending on indoor unit type):

- Heating and cooling (air to air).
- Fan only operation (air to air).

Dedicated functions exist depending on the type of indoor unit, refer to dedicated installation/operation manual for more information.

## 17 Operation

### 17.1 Operation range

Use the system in the following temperature and humidity ranges for safe and effective operation.

| Specification                      |         | 5 HP          |
|------------------------------------|---------|---------------|
| Maximum capacity                   | Heating | 16.0 kW       |
|                                    | Cooling | 14.0 kW       |
| Outside ambient design temperature | Heating | -20~15.5°C WB |
|                                    | Cooling | -5~46°C DB    |

| Specification  |         | 5 HP               |
|--|---------|--------------------|
| Ambient design temperature of compressor unit and heat exchanger unit        |         | 5~35°C DB          |
| Maximum relative humidity around the compressor unit and heat exchanger unit | Heating | 50% <sup>(a)</sup> |
|  | Cooling | 80% <sup>(a)</sup> |

- (a) To avoid condensation and water dripping out of the unit. If the temperature or the humidity is beyond these conditions, safety devices may be put in action and the air conditioner may not operate.

Special operation ranges are valid in case of using AHU. They can be found in the installation/operation manual of the dedicated unit. Latest information can be found in the technical engineering data.

### 17.2 Operating the system

#### 17.2.1 About operating the system

- Operation procedure varies according to the combination of compressor unit, heat exchanger unit, and user interface.
- To protect the unit, turn on the main power switch 6 hours before operation.
- If the main power supply is turned off during operation, operation will restart automatically after the power turns back on again.
- When stopping the unit, the unit might still operate for a few minutes. This is not a malfunction.

#### 17.2.2 About cooling, heating, fan only, and automatic operation

- Changeover cannot be made with a user interface whose display shows "change-over under centralised control" (refer to installation and operation manual of the user interface).
- When the display "change-over under centralised control" flashes, refer to ["17.5.1 About setting the master user interface" on page 48](#).
- The fan may keep on running for about 1 minute after the heating operation stops.
- The air flow rate may adjust itself depending on the room temperature or the fan may stop immediately. This is not a malfunction.

#### 17.2.3 About the heating operation

It may take longer to reach the set temperature for general heating operation than for cooling operation.

The following operation is performed in order to prevent the heating capacity from dropping or cold air from blowing.

##### Defrost operation

In heating operation, freezing of the heat exchanger unit's air cooled coil increases over time, restricting the energy transfer to the heat exchanger unit's coil. Heating capability decreases and the system needs to go into defrost operation to be able to deliver enough heat to the indoor units.

The indoor unit will stop fan operation, the refrigerant cycle will reverse and energy from inside the building will be used to defrost the heat exchanger unit coil.

The indoor unit will indicate defrost operation on the displays .

During defrost operation, ice melts and possibly evaporates. **Possible consequence:** Mist might be visible during or directly after defrost operation. This is not a malfunction.

## Hot start

In order to prevent cold air from blowing out of an indoor unit at the start of heating operation, the indoor fan is automatically stopped. The display of the user interface shows . It may take some time before the fan starts. This is not a malfunction.

### **i** INFORMATION

- The heating capacity drops when the outside temperature falls. If this happens, use another heating device together with the unit. (When using together with appliances that produce open fire, ventilate the room constantly). Do not place appliances that produce open fire in places exposed to the air flow from the unit or under the unit.
- It takes some time to heat up the room from the time the unit is started since the unit uses a hot-air circulating system to heat the entire room.
- If the hot air rises to the ceiling, leaving the area above the floor cold, we recommend that you use the circulator (the indoor fan for circulating air). Contact your dealer for details.

## 17.2.4 To operate the system (WITHOUT cool/heat changeover remote control switch)

- 1 Press the operation mode selector button on the user interface several times and select the operation mode of your choice.

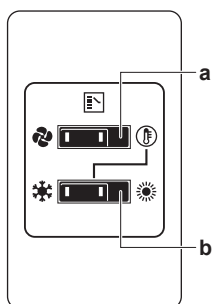
- Cooling operation
- Heating operation
- Fan only operation

- 2 Press the ON/OFF button on the user interface.

**Result:** The operation lamp lights up and the system starts operating.

## 17.2.5 To operate the system (WITH cool/heat changeover remote control switch)

### Overview of the changeover remote control switch

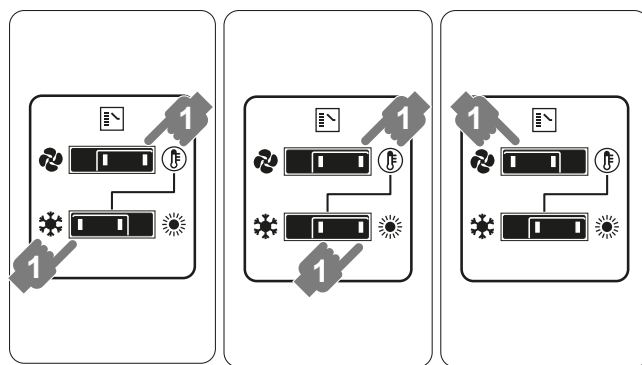


- a** FAN ONLY/AIR CONDITIONING SELECTOR SWITCH  
Set the switch to for fan only operation or to for heating or cooling operation.
- b** COOL/HEAT CHANGEOVER SWITCH  
Set the switch to for cooling or to for heating

### To start

- 1 Select operation mode with the cool/heat changeover switch as follows:

- |                   |                   |                    |
|-------------------|-------------------|--------------------|
| Cooling operation | Heating operation | Fan only operation |
|                   |                   |                    |



- 2 Press the ON/OFF button on the user interface.

**Result:** The operation lamp lights up and the system starts operating.

### To stop

- 3 Press the ON/OFF button on the user interface once again.

**Result:** The operation lamp goes out and the system stops operating.

### **!** NOTICE

Do not turn off power immediately after the unit stops, but wait for at least 5 minutes.

### To adjust

For programming temperature, fan speed and air flow direction refer to the operation manual of the user interface.

## 17.3 Using the dry program

### 17.3.1 About the dry program

- The function of this program is to decrease the humidity in your room with minimal temperature decrease (minimal room cooling).
- The micro computer automatically determines temperature and fan speed (cannot be set by the user interface).
- The system does not go into operation if the room temperature is low (<20°C).

### 17.3.2 To use the dry program (WITHOUT cool/heat changeover remote control switch)

#### To start

- 1 Press the operation mode selector button on the user interface several times and select (program dry operation).
- 2 Press the ON/OFF button of the user interface.  
**Result:** The operation lamp lights up and the system starts operating.
- 3 Press the air flow direction adjust button (only for double-flow, multi-flow, corner, ceiling-suspended and wall-mounted). Refer to "17.4 Adjusting the air flow direction" on page 48 for details.

#### To stop

- 4 Press the ON/OFF button on the user interface once again.

**Result:** The operation lamp goes out and the system stops operating.

### **!** NOTICE

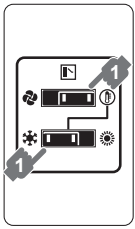
Do not turn off power immediately after the unit stops, but wait for at least 5 minutes.

## 17 Operation

### 17.3.3 To use the dry program (WITH cool/heat changeover remote control switch)

#### To start

- 1 Select cooling operation mode with the cool/heat changeover remote control switch.



- 2 Press the operation mode selector button on the user interface several times and select (program dry operation).
- 3 Press the ON/OFF button of the user interface.  
**Result:** The operation lamp lights up and the system starts operating.
- 4 Press the air flow direction adjust button (only for double-flow, multi-flow, corner, ceiling-suspended and wall-mounted). Refer to "17.4 Adjusting the air flow direction" on page 48 for details.

#### To stop

- 5 Press the ON/OFF button on the user interface once again.

**Result:** The operation lamp goes out and the system stops operating.



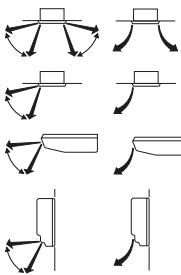
#### NOTICE

Do not turn off power immediately after the unit stops, but wait for at least 5 minutes.

## 17.4 Adjusting the air flow direction

Refer to the operation manual of the user interface.

### 17.4.1 About the air flow flap



Double flow+multi-flow units

Corner units

Ceiling suspended units

Wall-mounted units

For the following conditions, a micro computer controls the air flow direction which may be different from the display.

| Cooling  | Heating  |
|--|--|
| <ul style="list-style-type: none"> <li>When the room temperature is lower than the set temperature.</li> </ul>   | <ul style="list-style-type: none"> <li>When starting operation.</li> <li>When the room temperature is higher than the set temperature.</li> <li>At defrost operation.</li> </ul> |
| <ul style="list-style-type: none"> <li>When operating continuously at horizontal air flow direction.</li> <li>When continuous operation with downward air flow is performed at the time of cooling with a ceiling-suspended or a wall-mounted unit, the micro computer may control the flow direction, and then the user interface indication will also change.</li> </ul> |  |

The air flow direction can be adjusted in one of the following ways:

- The air flow flap itself adjusts its position.

- The air flow direction can be fixed by the user.
- Automatic and desired position .



#### WARNING

Never touch the air outlet or the horizontal blades while the swing flap is in operation. Fingers may become caught or the unit may break down.

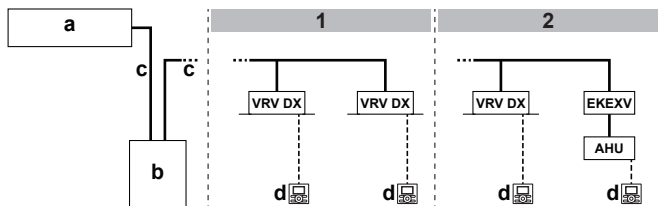


#### NOTICE

- The movable limit of the flap is changeable. Contact your dealer for details. (only for double-flow, multi-flow, corner, ceiling-suspended and wall-mounted).
- Avoid operating in the horizontal direction . It may cause dew or dust to settle on the ceiling or flap.

## 17.5 Setting the master user interface

### 17.5.1 About setting the master user interface



1 In case of VRV DX indoor units

2 In case of VRV DX indoor units combined with an air handling unit

a Heat exchanger unit

b Compressor unit

c Refrigerant piping

d User interface (dedicated depending on indoor unit type)

VRV DX VRV direct expansion (DX) indoor unit

EKE XV Expansion valve kit

AHU Air handling unit

When the system is installed as shown in the figure above, it is necessary to designate one of the user interfaces as the master user interface.

The displays of slave user interfaces show (change-over under centralised control) and slave user interfaces automatically follow the operation mode directed by the master user interface.

Only the master user interface can select heating or cooling mode.

### 17.5.2 To designate the master user interface (VRV DX)

- 1 Press the operation mode selector button of the current master user interface for 4 seconds. In case this procedure was not yet performed, the procedure can be executed on the first user interface operated.

**Result:** The display showing (change-over under centralised control) of all slave user interfaces connected to the same compressor unit flashes.

- 2 Press the operation mode selector button of the controller that you wish to designate as the master user interface.

**Result:** Designation is completed. This user interface is designated as the master user interface and the display showing (change-over under centralised control) vanishes. The displays of other user interfaces show (change-over under centralised control).

### 17.5.3 About control systems

This system provides two other control systems beside individual control system (one user interface controls one indoor unit). Confirm the following if your unit is of the following control system type:



| Type                            | Description  |
|---------------------------------|--|
| Group control system            | 1 user interface controls up to 16 indoor units. All indoor units are equally set.   |
| 2 user interface control system | 2 user interfaces control 1 indoor unit (in case of group control system, 1 group of indoor units). The unit is individually operated. |




### NOTICE

Contact your dealer in case of changing the combination or setting of group control and 2 user interface control systems.

## 18 Energy saving and optimum operation

Observe the following precautions to ensure the system operates properly.

- Adjust the air outlet properly and avoid direct air flow to room inhabitants.
- Adjust the room temperature properly for a comfortable environment. Avoid excessive heating or cooling.
- Prevent direct sunlight from entering a room during cooling operation by using curtains or blinds.
- Ventilate often. Extended use requires special attention to ventilation.
- Keep doors and windows closed. If the doors and windows remain open, air will flow out of your room causing a decrease in the cooling or heating effect.
- Be careful not to cool or heat too much. To save energy, keep the temperature setting at a moderate level.
- Never place objects near the air inlet or the air outlet of the unit. It may cause deterioration in the effect or stop the operation.
- Turn off the main power supply switch to the unit when the unit is not used for longer periods of time. If the switch is on, it consumes electricity. Before restarting the unit, turn on the main power supply switch 6 hours before operation to ensure smooth running. (Refer to "Maintenance" in the indoor unit manual.)
- When the display shows  (time to clean the air filter), ask a qualified service person to clean the filters. (Refer to "Maintenance" in the indoor unit manual.)
- Keep the compressor unit, heat exchanger unit, indoor unit and user interface at least 1 m away from televisions, radios, stereos, and other similar equipment. Failing to do so may cause static or distorted pictures.
- Do not place items under the indoor unit, they may be damaged by water.
- Condensation may form if the humidity is above 80% or if the drain outlet gets blocked.

This heat pump system is equipped with advanced energy saving functionality. Depending on the priority, emphasises can be put on energy saving or comfort level. Several parameters can be selected, resulting in the optimal balance between energy consumption and comfort for the particular application.

Several patterns are available and roughly explained below. Contact your installer or dealer for advice or to modify the parameters to the needs of your building.

Detailed information is given for the installer in the installation manual. He can help you to realize the best balance between energy consumption and comfort.

## 18.1 Available main operation methods

### Basic

The refrigerant temperature is fixed independent from the situation. It corresponds to the standard operation which is known and can be expected from/under previous VRV systems.

### Automatic

The refrigerant temperature is set depending on the outdoor ambient conditions. As such adjusting the refrigerant temperature to match the required load (which is also related to the outdoor ambient conditions).

E.g., when your system is operating in cooling, you do not need as much cooling under low outdoor ambient temperatures (e.g., 25°C) as under high outdoor ambient temperatures (e.g., 35°C). Using this idea, the system automatically starts increasing its refrigerant temperature, automatically reducing the delivered capacity and increasing the system's efficiency.

### Hi-sensible/economic (cooling/heating)

The refrigerant temperature is set higher/lower (cooling/heating) compared to basic operation. The focus under high sensible mode is comfort feeling for the customer.

The selection method of indoor units is important and has to be considered as the available capacity is not the same as under basic operation.

For details concerning to Hi-sensible applications, please contact your installer.

## 18.2 Available comfort settings

For each of above modes a comfort level can be selected. The comfort level is related to the timing and the effort (energy consumption) which is put in achieving a certain room temperature by temporarily changing the refrigerant temperature to different values in order to achieve requested conditions more quickly.

- Powerful
- Quick
- Mild
- Eco

## 19 Maintenance and service



### NOTICE

Never inspect or service the unit by yourself. Ask a qualified service person to perform this work.



### WARNING

Never replace a fuse with a fuse of a wrong ampere ratings or other wires when a fuse blows out. Use of wire or copper wire may cause the unit to break down or cause a fire.



### CAUTION

Do not insert fingers, rods or other objects into the air inlet or outlet. Do not remove the fan guard. When the fan is rotating at high speed, it will cause injury.



### CAUTION

#### Pay attention to the fan.

It is dangerous to inspect the unit while the fan is running.

Be sure to turn off the main switch before executing any maintenance task.

## 19 Maintenance and service



### CAUTION

After a long use, check the unit stand and fitting for damage. If damaged, the unit may fall and result in injury.



### NOTICE

Do not wipe the controller operation panel with benzene, thinner, chemical dust cloth, etc. The panel may get discoloured or the coating peeled off. If it is heavily dirty, soak a cloth in water-diluted neutral detergent, squeeze it well and wipe the panel clean. Wipe it with another dry cloth.

### 19.1 Maintenance after a long stop period

E.g., at the beginning of the season.

- Check and remove everything that might be blocking inlet and outlet vents of indoor units and heat exchanger unit.
- Clean air filters and casings of indoor units and heat exchanger unit. Contact your installer or maintenance person to clean the air filters and casings of the indoor units and the heat exchanger unit. Maintenance tips and procedures for cleaning are provided in the installation/operation manuals of dedicated indoor units. Make sure to install cleaned air filters back in the same position.
- Turn on the power at least 6 hours before operating the unit in order to ensure smoother operation. As soon as the power is turned on, the user interface display appears.

### 19.2 Maintenance before a long stop period

E.g., at the end of the season.

- Let the indoor units run in fan only operation for about half a day in order to dry the interior of the units. Refer to "[17.2.2 About cooling, heating, fan only, and automatic operation](#)" on page 46 for details on fan only operation.
- Turn off the power. The user interface display disappears.
- Clean air filters and casings of indoor units and heat exchanger unit. Contact your installer or maintenance person to clean the air filters and casings of the indoor units and the heat exchanger unit. Maintenance tips and procedures for cleaning are provided in the installation/operation manuals of dedicated indoor units. Make sure to install cleaned air filters back in the same position.

### 19.3 About the refrigerant

This product contains fluorinated greenhouse gases. Do NOT vent gases into the atmosphere.

Refrigerant type: R410A

Global warming potential (GWP) value: 2087.5



### NOTICE

In Europe, the **greenhouse gas emissions** of the total refrigerant charge in the system (expressed as tonnes CO<sub>2</sub>-equivalent) is used to determine the maintenance intervals. Follow the applicable legislation.

**Formula to calculate the greenhouse gas emissions:**  
GWP value of the refrigerant × Total refrigerant charge [in kg] / 1000

Please contact your installer for more information.



### WARNING

The refrigerant in the system is safe and normally does not leak. If the refrigerant leaks in the room, contact with a fire of a burner, a heater or a cooker may result in a harmful gas.

Turn off any combustible heating devices, ventilate the room and contact the dealer where you purchased the unit.

Do not use the system until a service person confirms that the portion where the refrigerant leaks is repaired.

## 19.4 After-sales service and warranty

### 19.4.1 Warranty period

- This product includes a warranty card that was filled in by the dealer at the time of installation. The completed card has to be checked by the customer and stored carefully.
- If repairs to the product are necessary within the warranty period, contact your dealer and keep the warranty card at hand.

### 19.4.2 Recommended maintenance and inspection

Since dust collects when using the unit for several years, performance of the unit will deteriorate to some extent. As taking apart and cleaning interiors of units requires technical expertise and in order to ensure the best possible maintenance of your units, we recommend to enter into a maintenance and inspection contract on top of normal maintenance activities. Our network of dealers has access to a permanent stock of essential components in order to keep your unit in operation as long as possible. Contact your dealer for more information.

**When asking your dealer for an intervention, always state:**

- The complete model name of the unit.
- The manufacturing number (stated on the nameplate of the unit).
- The installation date.
- The symptoms or malfunction, and details of the defect.



### WARNING

- Do not modify, disassemble, remove, reinstall or repair the unit yourself as incorrect dismantling or installation may cause an electric shock or fire. Contact your dealer.
- In case of accidental refrigerant leaks, make sure there are no naked flames. The refrigerant itself is entirely safe, non-toxic and non-combustible, but it will generate toxic gas when it accidentally leaks into a room where combustible air from fan heaters, gas cookers, etc. is present. Always have qualified service personnel confirm that the point of leakage has been repaired or corrected before resuming operation.

### 19.4.3 Recommended maintenance and inspection cycles

Be aware that the mentioned maintenance and replacement cycles do not relate to the warranty period of the components.

| Component                   | Inspection cycle | Maintenance cycle (replacements and/or repairs) |
|-----------------------------|------------------|---|
| Electric motor              | 1 year           | 20,000 hours                                    |
| PCB                         |                  | 25,000 hours                                    |
| Heat exchanger              |                  | 5 years   |
| Sensor (thermistor, etc.)   |                  | 5 years   |
| User interface and switches |                  | 25,000 hours                                    |
| Drain pan                   |                  | 8 years   |
| Expansion valve             |                  | 20,000 hours                                    |
| Solenoid valve              |                  | 20,000 hours                                    |

The table assumes the following conditions of use:

- Normal use without frequent starting and stopping of the unit. Depending on the model, we recommend not starting and stopping the machine more than 6 times/hour.
- Operation of the unit is assumed to be 10 hours/day and 2,500 hours/year.



### NOTICE

- The table indicates main components. Refer to your maintenance and inspection contract for more details.
- The table indicates recommended intervals of maintenance cycles. However, in order to keep the unit operational as long as possible, maintenance work may be required sooner. Recommended intervals can be used for appropriate maintenance design in terms of budgeting maintenance and inspection fees. Depending on the content of the maintenance and inspection contract, inspection and maintenance cycles may in reality be shorter than listed.

### 19.4.4 Shortened maintenance and replacement cycles

Shortening of "maintenance cycle" and "replacement cycle" needs to be considered in following situations:

#### The unit is used in locations where:

- Heat and humidity fluctuate out of the ordinary.
- Power fluctuation is high (voltage, frequency, wave distortion, etc.) (the unit cannot be used if power fluctuation is outside the allowable range).
- Bumps and vibrations are frequent.
- Dust, salt, harmful gas or oil mist such as sulphurous acid and hydrogen sulfide may be present in the air.
- The machine is started and stopped frequently or operation time is long (sites with 24 hour air-conditioning).

#### Recommended replacement cycle of wear parts

| Component                 | Inspection cycle | Maintenance cycle (replacements and/or repairs)  |
|---------------------------|------------------|--|
| Air filter                | 1 year           | 5 years  |
| High efficiency filter    |                  | 1 year   |
| Fuse                      |                  | 10 years   |
| Pressure containing parts |                  | In case of corrosion, contact your local dealer. |



### NOTICE

- The table indicates main components. Refer to your maintenance and inspection contract for more details.
- The table indicates recommended intervals of replacement cycles. However, in order to keep the unit operational as long as possible, maintenance work may be required sooner. Recommended intervals can be used for appropriate maintenance design in terms of budgeting maintenance and inspection fees. Contact your dealer for details.



### INFORMATION

Damage due to taking apart or cleaning interiors of units by anyone other than our authorised dealers may not be included in the warranty.

## 20 Troubleshooting

If one of the following malfunctions occur, take the measures shown below and contact your dealer.



### WARNING


**Stop operation and shut off the power if anything unusual occurs (burning smells etc.).**

Leaving the unit running under such circumstances may cause breakage, electric shock or fire. Contact your dealer.

The system must be repaired by a qualified service person:

| Malfunction   | Measure  |
|---|--|
| If a safety device such as a fuse, a breaker or an earth leakage breaker frequently actuates or the ON/OFF switch does not properly work. | Turn off the main power switch.                        |
| If water leaks from the unit.   | Stop the operation.                                    |
| The operation switch does not work well.  | Turn off the power.                                    |
| If the user interface display indicates the unit number, the operation lamp flashes and the malfunction code appears.                     | Notify your installer and report the malfunction code. |

If the system does not properly operate except for the above mentioned cases and none of the above mentioned malfunctions is evident, investigate the system according to the following procedures.

| Malfunction   | Measure   |
|---|---|
| If the system does not operate at all.  | <ul style="list-style-type: none"> <li>Check if there is no power failure. Wait until power is restored. If power failure occurs during operation, the system automatically restarts immediately after the power supply is recovered.</li> <li>Check if no fuse has blown or breaker has worked. Change the fuse or reset the breaker if necessary.</li> </ul>  |
| If the system goes into fan only operation, but as soon as it goes into heating or cooling operation, the system stops. | <ul style="list-style-type: none"> <li>Check if air inlet or outlet of heat exchanger unit or indoor unit is not blocked by obstacles. Remove any obstacle and make it well-ventilated.</li> <li>Check if the user interface display shows  (time to clean the air filter). (Refer to "19 Maintenance and service" on page 49 and "Maintenance" in the indoor unit manual.)</li> </ul> |

## 20 Troubleshooting

| Malfunction   | Measure   |
|---|---|
| The system operates but cooling or heating is insufficient. | <ul style="list-style-type: none"> <li>▪ Check if air inlet or outlet of heat exchanger unit or indoor unit is not blocked by obstacles. Remove any obstacle and make it well-ventilated.</li> <li>▪ Check if the air filter is not clogged (refer to "Maintenance" in the indoor unit manual).</li> <li>▪ Check the temperature setting.</li> <li>▪ Check the fan speed setting on your user interface.</li> <li>▪ Check for open doors or windows. Shut doors and windows to prevent wind from coming in.</li> <li>▪ Check if there are too many occupants in the room during cooling operation. Check if the heat source of the room is excessive.</li> <li>▪ Check if direct sunlight enters the room. Use curtains or blinds.</li> <li>▪ Check if the air flow angle is proper.</li> </ul> |

If after checking all above items, it is impossible to fix the problem yourself, contact your installer and state the symptoms, the complete model name of the unit (with manufacturing number if possible) and the installation date (possibly listed on the warranty card).

### 20.1 Error codes: Overview

In case a malfunction code appears on the indoor unit user interface display, contact your installer and inform the malfunction code, the unit type, and serial number (you can find this information on the nameplate of the unit).

For your reference, a list with malfunction codes is provided. You can, depending on the level of the malfunction code, reset the code by pushing the ON/OFF button. If not, ask your installer for advice.

| Main code | Contents   |
|-----------|--|
| <i>R0</i> | External protection device was activated                           |
| <i>R1</i> | EEPROM failure (indoor)  |
| <i>R3</i> | Drain system malfunction (indoor)                                  |
| <i>Rb</i> | Fan motor malfunction (indoor)                                     |
| <i>R7</i> | Swing flap motor malfunction (indoor)                              |
| <i>R9</i> | Expansion valve malfunction (indoor)                               |
| <i>RF</i> | Drain malfunction (indoor unit)                                    |
| <i>RH</i> | Filter dust chamber malfunction (indoor)                           |
| <i>RJ</i> | Capacity setting malfunction (indoor)                              |
| <i>C1</i> | Transmission malfunction between main PCB and sub PCB (indoor)     |
| <i>C4</i> | Heat exchanger thermistor malfunction (indoor; liquid)             |
| <i>C5</i> | Heat exchanger thermistor malfunction (indoor; gas)                |
| <i>C9</i> | Suction air thermistor malfunction (indoor)                        |
| <i>CR</i> | Discharge air thermistor malfunction (indoor)                      |
| <i>CE</i> | Movement detector or floor temperature sensor malfunction (indoor) |
| <i>CJ</i> | User interface thermistor malfunction (indoor)                     |
| <i>ED</i> | Fan or drain pump malfunction (heat exchanger unit)                |
| <i>E1</i> | PCB malfunction (compressor unit)                                  |
| <i>E2</i> | Current leakage detector was activated (compressor unit)           |
| <i>E3</i> | High pressure switch was activated                                 |
| <i>E4</i> | Low pressure malfunction (compressor unit)                         |

| Main code | Contents  |
|-----------|---|
| <i>E5</i> | Compressor lock detection (compressor unit)   |
| <i>E9</i> | Electronic expansion valve malfunction (compressor unit or heat exchanger unit)                                 |
| <i>F3</i> | Discharge temperature malfunction (compressor unit)   |
| <i>F4</i> | Abnormal suction temperature (compressor unit)  |
| <i>Fb</i> | Refrigerant overcharge detection  |
| <i>H3</i> | High pressure switch malfunction  |
| <i>H4</i> | Low pressure switch malfunction   |
| <i>H9</i> | Ambient temperature sensor malfunction (heat exchanger unit)  |
| <i>J1</i> | Pressure sensor malfunction   |
| <i>J2</i> | Current sensor malfunction  |
| <i>J3</i> | Discharge temperature sensor malfunction (compressor unit)  |
| <i>J4</i> | Heat exchanger gas temperature sensor malfunction (heat exchanger unit)   |
| <i>J5</i> | Suction temperature sensor malfunction (compressor unit)  |
| <i>Jb</i> | De-icing temperature sensor malfunction (heat exchanger unit)   |
| <i>J7</i> | Liquid temperature sensor (after subcool HE) malfunction (compressor unit)                                      |
| <i>J9</i> | Gas temperature sensor (after subcool HE) malfunction (compressor unit)   |
| <i>JR</i> | High pressure sensor malfunction (BIPH)   |
| <i>JL</i> | Low pressure sensor malfunction (BIPL)  |
| <i>L1</i> | INV PCB abnormal  |
| <i>L4</i> | Fin temperature abnormal  |
| <i>L5</i> | Inverter PCB faulty   |
| <i>LB</i> | Compressor over current detected  |
| <i>L9</i> | Compressor lock (startup)   |
| <i>LC</i> | Transmission compressor unit - inverter: INV transmission trouble   |
| <i>P1</i> | INV unbalanced power supply voltage   |
| <i>P4</i> | Fin thermistor malfunction  |
| <i>PJ</i> | Heat exchanger unit capacity setting malfunction.   |
| <i>U0</i> | Abnormal low pressure drop, faulty expansion valve  |
| <i>U1</i> | Reversed power supply phase malfunction   |
| <i>U2</i> | INV voltage power shortage  |
| <i>U3</i> | System test run not yet executed  |
| <i>U4</i> | Faulty wiring indoor/heat exchanger unit/compressor unit  |
| <i>U5</i> | Abnormal user interface - indoor communication  |
| <i>UB</i> | Abnormal main-sub user interface communication  |
| <i>U9</i> | System mismatch. Wrong type of indoor units combined. Indoor unit malfunction. Heat exchanger unit malfunction. |
| <i>UR</i> | Connection malfunction over indoor units or type mismatch (wrong type of indoor units or heat exchanger unit)   |
| <i>UC</i> | Centralised address duplication   |
| <i>UE</i> | Malfunction in communication centralised control device - indoor unit   |
| <i>UF</i> | Auto address malfunction (inconsistency)  |
| <i>UH</i> | Auto address malfunction (inconsistency)  |



## 20.2 Symptoms that are NOT system malfunctions

The following symptoms are NOT system malfunctions:

### 20.2.1 Symptom: The system does not operate

- The air conditioner does not start immediately after the ON/OFF button on the user interface is pressed. If the operation lamp lights, the system is in normal condition. To prevent overloading of the compressor motor, the air conditioner starts 5 minutes after it is turned ON again in case it was turned OFF just before. The same starting delay occurs after the operation mode selector button was used.
- If "Under Centralized Control" is displayed on the user interface, pressing the operation button causes the display to blink for a few seconds. The blinking display indicates that the user interface cannot be used.
- The system does not start immediately after the power supply is turned on. Wait one minute until the micro computer is prepared for operation.

### 20.2.2 Symptom: Cool/Heat cannot be changed over

- When the display shows  (change-over under centralized control), it shows that this is a slave user interface.
- When the cool/heat changeover remote control switch is installed and the display shows  (change-over under centralized control), this is because cool/heat changeover is controlled by the cool/ heat changeover remote control switch. Ask your dealer where the remote control switch is installed.

### 20.2.3 Symptom: Fan operation is possible, but cooling and heating do not work

Immediately after the power is turned on. The micro computer is getting ready to operate and is performing a communication check with all indoor units. Please wait 12 minutes maximally until this process is finished.

### 20.2.4 Symptom: The fan strength does not correspond to the setting

The fan speed does not change even if the fan speed adjustment button is pressed. During heating operation, when the room temperature reaches the set temperature, the compressor unit goes off and the indoor unit changes to whisper fan speed. This is to prevent cold air blowing directly on occupants of the room. The fan speed will not change even when another indoor unit is in heating operation, if the button is pressed.

### 20.2.5 Symptom: The fan direction does not correspond to the setting

The fan direction does not correspond with the user interface display. The fan direction does not swing. This is because the unit is being controlled by the micro computer.

### 20.2.6 Symptom: White mist comes out of a unit (Indoor unit)

- When humidity is high during cooling operation. If the interior of an indoor unit is extremely contaminated, the temperature distribution inside a room becomes uneven. It is necessary to clean the interior of the indoor unit. Ask your dealer for details on cleaning the unit. This operation requires a qualified service person.

- Immediately after the cooling operation stops and if the room temperature and humidity are low. This is because warm refrigerant gas flows back into the indoor unit and generates steam.

### 20.2.7 Symptom: White mist comes out of a unit (Indoor unit, heat exchanger unit)

When the system is changed over to heating operation after defrost operation. Moisture generated by defrost becomes steam and is exhausted.

### 20.2.8 Symptom: The user interface display reads "U4" or "U5" and stops, but then restarts after a few minutes

This is because the user interface is intercepting noise from electric appliances other than the air conditioner. The noise prevents communication between the units, causing them to stop. Operation automatically restarts when the noise ceases.

### 20.2.9 Symptom: Noise of air conditioners (Indoor unit, heat exchanger unit)

- A "zeen" sound is heard immediately after the power supply is turned on. The electronic expansion valve inside an indoor unit starts working and makes the noise. Its volume will reduce in about one minute.
- A continuous low "shah" sound is heard when the system is in cooling operation or at a stop. When the drain pump (optional accessories) is in operation, this noise is heard.
- A "pishi-pishi" squeaking sound is heard when the system stops after heating operation. Expansion and contraction of plastic parts caused by temperature change make this noise.
- A low "sah", "choro-choro" sound is heard while the indoor unit is stopped. When another indoor unit is in operation, this noise is heard. In order to prevent oil and refrigerant from remaining in the system, a small amount of refrigerant is kept flowing.

### 20.2.10 Symptom: Noise of air conditioners (Indoor unit, compressor unit, heat exchanger unit)

- A continuous low hissing sound is heard when the system is in cooling or defrost operation. This is the sound of refrigerant gas flowing through the compressor unit, heat exchanger unit and indoor units.
- A hissing sound which is heard at the start or immediately after stopping operation or defrost operation. This is the noise of refrigerant caused by flow stop or flow change.

### 20.2.11 Symptom: Noise of air conditioners (compressor unit, heat exchanger unit)

When the tone of operating noise changes. This noise is caused by the change of frequency from the compressor or the fans.

### 20.2.12 Symptom: Dust comes out of the heat exchanger unit

When the unit is used for the first time in a long time. This is because dust has gotten into the heat exchanger unit.

### 20.2.13 Symptom: The units can give off odours

The unit can absorb the smell of rooms, furniture, cigarettes, etc., and then emit it again.

## 21 Relocation

### 20.2.14 Symptom: The heat exchanger unit fan does not spin

During operation. The speed of the fan is controlled in order to optimise product operation.

### 20.2.15 Symptom: The display shows "88"

This is the case immediately after the main power supply switch is turned on and means that the user interface is in normal condition. This continues for 1 minute.

### 20.2.16 Symptom: The compressor in the compressor unit does not stop after a short heating operation

This is to prevent refrigerant from remaining in the compressor. The unit will stop after 5 to 10 minutes.

### 20.2.17 Symptom: The inside of an compressor unit is warm even when the unit has stopped

This is because the crankcase heater is warming the compressor so that the compressor can start smoothly.

### 20.2.18 Symptom: Hot air can be felt when the indoor unit is stopped

Several different indoor units are being run on the same system. When another unit is running, some refrigerant will still flow through the unit.

## 21 Relocation

Contact your dealer for removing and reinstalling the total unit. Moving units requires technical expertise.

## 22 Disposal

This unit uses hydrofluorocarbon. Contact your dealer when discarding this unit.

Do not try to dismantle the system yourself: the dismantling of the system, treatment of the refrigerant, of oil and of other parts must comply with applicable legislation. Units must be treated at a specialised treatment facility for reuse, recycling and recovery.

## 23 Glossary

### Dealer

Sales distributor for the product.

### Authorized installer

Technical skilled person who is qualified to install the product.

### User

Person who is owner of the product and/or operates the product.

### Applicable legislation

All international, European, national and local directives, laws, regulations and/or codes that are relevant and applicable for a certain product or domain.

### Service company

Qualified company which can perform or coordinate the required service to the product.

### Installation manual

Instruction manual specified for a certain product or application, explaining how to install, configure and maintain it.

### Operation manual

Instruction manual specified for a certain product or application, explaining how to operate it.

### Accessories

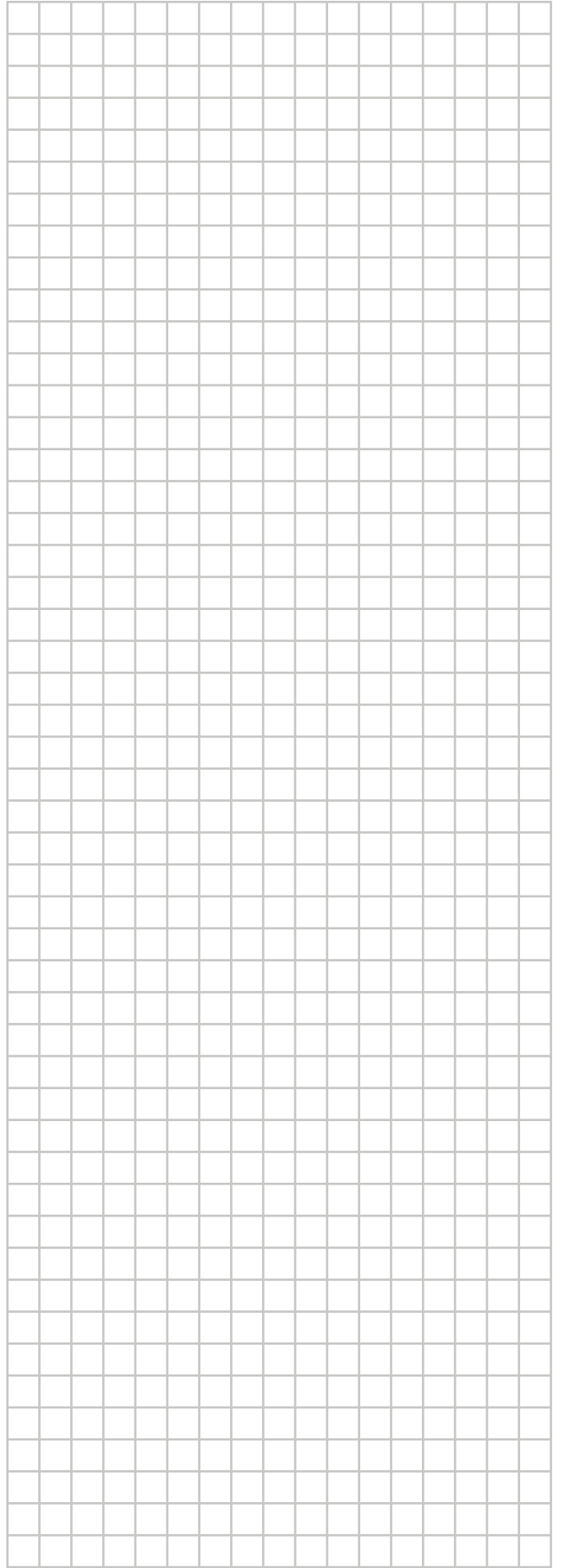
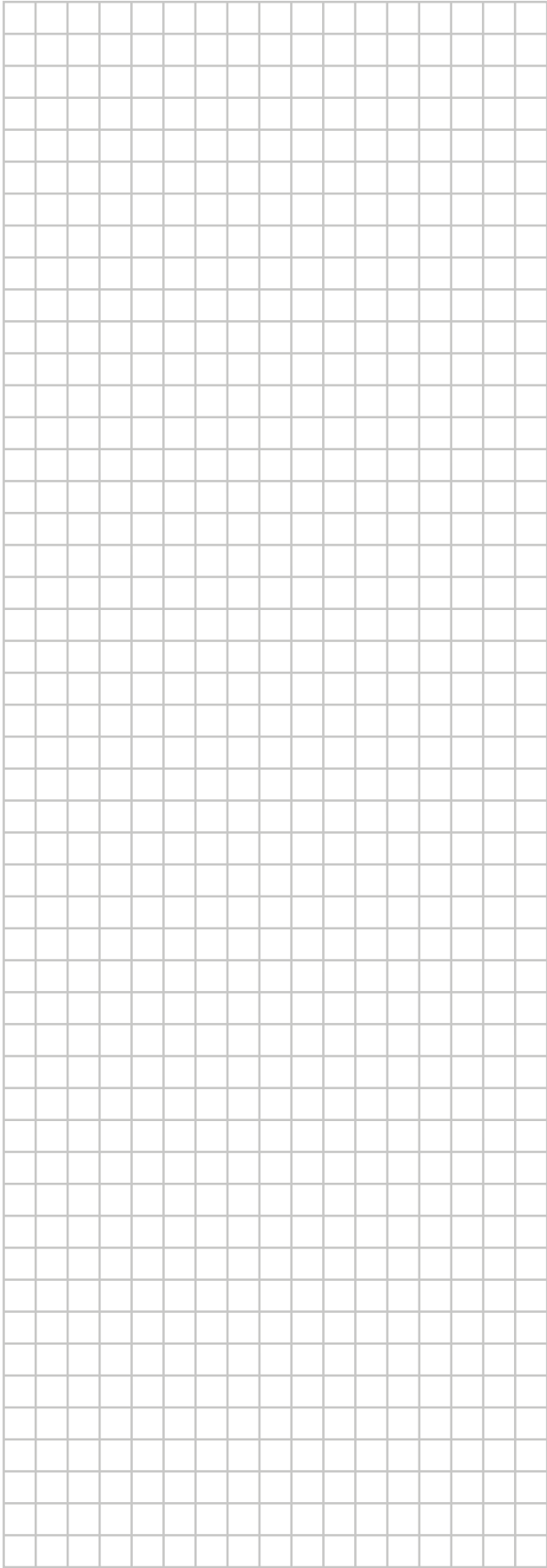
Labels, manuals, information sheets and equipment that are delivered with the product and that need to be installed according to the instructions in the accompanying documentation.

### Optional equipment

Equipment made or approved by Daikin that can be combined with the product according to the instructions in the accompanying documentation.

### Field supply

Equipment not made by Daikin that can be combined with the product according to the instructions in the accompanying documentation.



ERC

Copyright 2017 Daikin